

25th European Conference on Knowledge Management
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Mini Track on Digital technologies for knowledge sharing in the hybrid workplace

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Knowledge sharing can be challenging in a hybrid working environment when knowledge workers work partly at the office and partly at home. Although many companies use video conferencing systems and social media to bridge the gap, not all tools are equally helpful when sharing explicit and tacit knowledge, e.g., during meetings, brainstorming sessions, or training.

This mini-track examines the new digital technologies, including social media, AI-driven knowledge management systems, and virtual reality platforms, to evaluate their impact on knowledge sharing within organizations, educational institutions, and communities adopting hybrid working arrangements. What are the opportunities to use such technologies for knowledge sharing, and what are the challenges and ethical concerns?

This mini-track invites researchers, practitioners, and innovators to contribute their insights, empirical findings, literature reviews, and case studies, promoting a holistic understanding of the impact of new digital technologies on knowledge sharing within the hybrid workplace.

Suggested topics include but are not limited to:

- How can new digital technologies be used in knowledge sharing by hybrid workers?
- How can digital knowledge-sharing tools bridge geographical and cultural gaps?
- What ethical and privacy concerns are associated with sharing knowledge via digital technologies in the hybrid workplace?
- What is the potential of digital technologies to create immersive and engaging learning experiences for remote and hybrid workforces?
- How can tacit knowledge be shared using digital technologies in the hybrid workplace?



Kathrin Kirchner is an Associate Professor at the Technical University of Denmark. Her research focuses on the influence of new digital technologies (e.g., Virtual Reality, Artificial Intelligence) on knowledge work and employees' well-being. She is co-editor of the International Journal of Workplace Health Management.

Submission details

In the first instance a 300 word abstract is required, to be received by **13 February 2024**. Please read the guidelines here: <https://www.academic-conferences.org/conferences/submission-information/>

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