

## ECKM 2022

23rd European Conference on Knowledge Management  
2-3 September 2022, Naples, Italy

### Mini Track on The Future of Knowledge Management: Trends and Challenges

Mini Track Chair: Dr Changiz Valmohammadi, Islamic Azad University, Iran



Knowledge is power, and when harnessed well provides organizations with the ability to innovate and stay competitive in the ever-changing business environment. In the digital age, emerging technologies have affected every industry and organizations face a plethora of challenges, which have given rise to the need for a well-rounded knowledge management system. The biggest challenge in knowledge management is the amount of unstructured data generated every day that gets locked away in siloed applications. That is where the

role of emerging AI technologies, including natural language processing and natural language generation, comes into being. A modern knowledge management system leverages AI technologies to capture, organize, and share business information conveniently. Therefore, this mini track solicits scholars and practitioners alike to present the results of their scientific research in the following topics, though any other relevant topics related to this mini track is welcome.

Theoretical, as well as practical contributions, are invited to this mini track. Potential topics include, but are not limited to:

- Improving Information Discovery with Knowledge Mining and AI.
- Faster Access to Knowledge with Knowledge Bots -
- Personalized Search Experiences
- The role of Seamless collaboration and Mobile Technology
- The applications of various tools in designing a Single Platform, such as Cloud-based Platform
- Design and application of friendly user-interfaces in KMs -
- Knowledge portals and their importance considering the role of Big Data



**Dr. Changiz Valmohammadi** is Associate Professor at, Islamic Azad University, South Tehran Branch and visiting professor of Universidad de las Américas Puebla (UDLAP). His areas of interest are knowledge management, quality management, strategic management, operations management and application of IT in business operations. For more than 24 years he has taught undergraduate and graduate courses and offered consulting services to the Iranian public and private organizations. He has published research papers in journals such as Information & Management, International Journal of Production Economics,

Resources Policy, Total Quality Management & Business Excellence and Journal of Enterprise Information Management, to name a few. He is on editorial board of Journals such as the International Journal for Quality Research, Industrial and Commercial Training.

#### Submission details

In the first instance a 300 word abstract is required, to be received by **9<sup>th</sup> February 2022**.

Submissions must be made using the online submission form at

<https://www.academic-conferences.org/conferences/eckm/eckm-call-for-papers/eckm-submission-topics/>

If you have any questions about this track please email the mini track chair: [Ch\\_valmohammadi@azad.ac.ir](mailto:Ch_valmohammadi@azad.ac.ir)

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