Knowledge is power, and when harnessed well provides organizations with the ability to innovate and stay competitive in the ever-changing business environment. In the digital age, emerging technologies have affected every industry and organizations face a plethora of challenges, which have given rise to the need for a well-rounded knowledge management system. The biggest challenge in knowledge management is the amount of unstructured data generated every day that gets locked away in siloed applications. That is where the role of emerging AI technologies, including natural language processing and natural language generation, comes into being. A modern knowledge management system leverages AI technologies to capture, organize, and share business information conveniently. Therefore, this mini track solicits scholars and practitioners alike to present the results of their scientific research in the following topics, though any other relevant topics related to this mini track is welcome.

Theoretical, as well as practical contributions, are invited to this mini track. Potential topics include, but are not limited to:

- Improving Information Discovery with Knowledge Mining and AI.
- Faster Access to Knowledge with Knowledge Bots.
- Personalized Search Experiences.
- The role of Seamless collaboration and Mobile Technology.
- The applications of various tools in designing a Single Platform, such as Cloud-based Platform.
- Design and application of friendly user-interfaces in KMS.
- Knowledge portals and their importance considering the role of Big Data.

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**Submission details**

In the first instance a 300 word abstract is required, to be received by 9th February 2022.

Submissions must be made using the online submission form at https://www.academic-conferences.org/conferences/eckm/eckm-call-for-papers/eckm-submission-topics/

If you have any questions about this track please email the mini track chair: Ch_valmohammadi@azad.ac.ir

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