Healthcare is one of the most relevant fields in today's world, given its fundamental role in impacting on people's health and well-being.

Now, more than ever, the use of knowledge management in healthcare is crucial. Especially, given the significant changes and challenges which are affecting the sector, including the recent Covid-19 pandemic, which required a fast reorganization of processes, people, and tools. The advent of new technologies in healthcare practices is profoundly changing the whole scenario. While new operating robots are affecting surgery and the skills that surgeons need to develop, automation and big data allow collecting data that can be used both for training new medical doctors as well as for innovating existing healthcare techniques. Similarly, telemedicine and e-health have become more popular as a means to address patients' ambulatory needs after the disruption and social distancing requirements due to the Covid-19 pandemic.

New technologies and data availability impact on internal procedures, including team management and the relationships with stakeholders, providing at the same time new challenges for the overall clinical education system. By taking a comprehensive approach to new technologies, healthcare companies and institutions can deliver products and services more quickly, boost innovation in the industry, and hold down costs. Additional challenges include reporting and accountability, especially for those healthcare organizations belonging to the public sector. Investments required to support this technological shift must be transparently reported to stakeholders showing the growing intellectual capital of those organizations and their impact on organizational outcomes: better cure, life improvements, overcoming clinical bias, and so on.

The above-described premise, including the impact of the Covid-19 pandemic which hit the healthcare systems worldwide, provides new challenges for the KM and IC discipline in the healthcare and medicine sector in terms of decision-making, innovation, human resource management, business processes, intellectual capital and intangibles management and reporting, learning and education of healthcare professionals, among others.

Theoretical, as well as practical contributions, are invited to this mini track. Potential topics include, but are not limited to:

- The impact of new technologies on healthcare management, even after the Covid-19 pandemic
- Emergent technologies for knowledge management in healthcare
- Stakeholders' engagement in healthcare
- Intangibles management in healthcare
- IC reporting, accountability, and disclosure in healthcare organizations
- New approaches to education in healthcare and surgery
- Learning organizations in healthcare
- Big data analytics in healthcare
- Governance Models impacts on the knowledge cycle in healthcare organizations
- Knowledge transfer and knowledge translation dynamics in healthcare and medicine
- New trends in Knowledge Management in healthcare.
**Submission details**

In the first instance a 300 word abstract is required, to be received by **10 February 2021**. Please read the guidelines at [http://www.academic-conferences.org/policies/abstract-guidelines-for-papers/](http://www.academic-conferences.org/policies/abstract-guidelines-for-papers/)

Submissions must be made using the online submission form at [https://www.academic-conferences.org/conferences/eckm/eckm-call-for-papers/eckm-submission-topics/](https://www.academic-conferences.org/conferences/eckm/eckm-call-for-papers/eckm-submission-topics/)

*If you have any questions about this track please email the mini track chair: [FDalMas@lincoln.ac.uk](mailto:FDalMas@lincoln.ac.uk)*

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**Mini-track co-Chairs**

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<tr>
<th>Name</th>
<th>Title and Affiliation</th>
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<tr>
<td><strong>Francesca Dal Mas</strong></td>
<td>is a Senior Lecturer in Strategy and Enterprise at the Lincoln International Business School at Lincoln, UK. She has a Master’s Degree in Business Administration from Udine University and a Law Degree from Bologna University, Italy. She got her Ph.D. in Managerial and Actuarial Sciences from Udine University. Her research interests include strategy, knowledge management, and intellectual capital.</td>
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<td>in Management and Post Doc in Digital Learning, is a University Professor and a research fellow at ISCTE-Instituto Universitário de Lisboa. She has organized and peer-reviewed international conferences and is the guest-editor of several Special Issues from Elsevier and Springer. She has participated in European projects of innovation transfer and is also External Expert of COST Association - European Cooperation in Science and Technology and President of the ISO/TC 260 – Human Resources Management, representing Portugal in the International Organization for Standardization.</td>
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<td><strong>Juan Manuel Verde</strong></td>
<td>MD, MS is an Associate Researcher in Surgical Innovation and Image-Guided liver procedures at the Institute of Image-Guided Surgery Institut Hospitalo-Universitaire (IHU) of Strasbourg, France. His research interests include the impact of disruptive technologies in the field of minimally-invasive and image-guided hepatobiliary surgery. He is also interested in the use of blockchain and artificial intelligence technologies in healthcare.</td>
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<td><strong>Lorenzo Cobianchi</strong></td>
<td>MD, PhD is an Associate Professor in General Surgery at the Department of Clinical-Surgical, Diagnostic and Pediatric Sciences at the University of Pavia, Italy. Besides his clinical research topics about mini-invasive surgery, oncology, new integrated approaches for the treatment of pancreatic cancer and regenerative medicine, he is interested in the impact of new technologies on surgery and healthcare, knowledge translation, teams dynamics and co-production in medicine and surgery.</td>
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