Governments around the world have discovered the potential of social media for both sharing information and outreach. These new means of communication can facilitate increased participation and collaboration within society. Social media unites several communication channels and can enhance or provide opportunities for citizens to provide feedback for officers and representatives. Guidelines for the use of social media and social networks are relatively new in governmental agencies. What might be suitable for one agency might not be adequate for another. Many citizens already appreciate the comfort of Internet communication and the demand for easy and fast web services is growing. At the same time, issues related to privacy, information leakage, blurred boundaries and online addiction must be addressed when discussing social media.

Suggested topics include but are not limited to:

- Case studies of the use of Social Media and Networks by any level of government.
- Implementation challenges.
- Maintaining privacy and Security in social media and networks.
- Patterns and New trends in social networking and e-Learning.
- Trust and information credibility in social networks.
- Mobile social networking.

Prof. Dr. Abbas Fadhil Aljuboori is working currently at the University of Information Technology and Communications – College of Engineering - Baghdad – IRAQ. He has a Ph.D. in Computer Science from Dongguk University, SOUTH KOREA. Fulbright Visiting scholar – University of Central Oklahoma – Edmond – USA –2017. International Advisory Board Member for CT University in India. He worked as a Vice President for Administrative Affairs and Head of Smart Cities Center at UoITC). Researcher and Manager in the Advanced Institute of Convergence Information Technology (AICIT) – South Korea. Head of Computer Science Department – University of Kerbala. Vice President of Iraqi Universities Accreditation and Quality Assurance Council for Computer Science and IT.

Submission details

In the first instance a 300 word abstract is required, to be received by 10th November 2020. Please read the guidelines at [http://www.academic-conferences.org/policies/abstract-guidelines-for-papers/](http://www.academic-conferences.org/policies/abstract-guidelines-for-papers/)

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If you have any questions about this track please email the mini track chair: abbas.aljuboori@uoitc.edu.iq

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