We are in the early stages of what is likely to be a major global transition prompted by the COVID-19 pandemic. Though the precise nature of the transition will be unclear for many years it is already clear that rapid knowledge sharing needs to become a global competence. In addition, there are clearly major challenges in differentiating genuine knowledge from pseudo-knowledge and in determining what knowledge to retain and what knowledge to discard.

We welcome papers that are both theoretical and case-based. It is to be expected that theoretical papers will draw on theories from a wide variety of disciplines. Case-based papers should be focused of issues of Knowledge Sharing, Knowledge Enhancement and Knowledge Retention in the context of pandemics and climate change. We invite submissions on topics that include, but are not limited to:

- Cases discussing successful/unsuccessful knowledge sharing
- Utilization of theories of knowledge sharing
- Cases discussing successful knowledge retention and utilization
- Approaches to knowledge enhancement
- Building resilient, sustainable, robust Knowledge Management Systems for Global Crisis Management

**Professor Anthony Wensley** teaches at the Management Department at the University of Toronto Mississauga and the Rotman School of Management, University of Toronto. His work focuses on the development and implementation of major enterprise systems. Recently Professor Wensley has been actively involved in research aimed at understanding the design and implementation of information systems for healthcare and the utilization of new technologies in a variety of industries. He is the Executive Editor of the Wiley journal Knowledge and Process Management and serves on 10 other academic journal Editorial Boards. He has published many research papers, articles and chapters in various academic/professional journals and books.

**Submission details**

In the first instance a 300-500 word abstract is required. Please read the guidelines at [http://www.academic-conferences.org/conferences/submission-information/](http://www.academic-conferences.org/conferences/submission-information/)

Submissions must be made using the online submission form at: [http://www.academic-conferences.org/conferences/icickm/icickm-abstract-submission/](http://www.academic-conferences.org/conferences/icickm/icickm-abstract-submission/)

*If you have any questions about this track please email the mini track chairs: icickm@wensley.ca*

See more about ICICKM at [http://www.academic-conferences.org/conferences/icickm/](http://www.academic-conferences.org/conferences/icickm/)