#20th European Conference on Knowledge Management
**ECKM 2019**
**5-6 September 2019**
**Universidade Europeia de Lisboa**
**Quinta do Bom Nome, Estrada da Correia, 53, 1500 – 210 Lisbon, Portugal**

<table>
<thead>
<tr>
<th>Wednesday 4 September 2019</th>
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<tbody>
<tr>
<td><strong>11:00</strong></td>
<td>A MULTIDISCIPLINARY APPROACH TO INTANGIBLES – Theory and Practices</td>
</tr>
<tr>
<td>Led by Eduardo Tomé, Francisco Cesário, Luis Pimentel, Universidade Europeia Lisboa, Portugal, Constantin Bratianu, Academic of Economics Bucuresti, Roumania, Madeleine Block, University of Bielefeld, Germany, Anthony Wensley, University of Toronto Canada</td>
<td></td>
</tr>
<tr>
<td><strong>14:00</strong></td>
<td>Mastering the Publication Process</td>
</tr>
<tr>
<td>Led by Prof. Aino Kianto, Lappeenranta University of Technology, Finland</td>
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<tr>
<td><strong>18:30</strong></td>
<td>Welcome drinks and pre-conference registration (until 19:30):</td>
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<tr>
<td>Hotel Açores Lisboa / Av. Columbano Bordalo Pinheiro, n.º 3 / 1070-060 Lisboa / Portugal</td>
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<table>
<thead>
<tr>
<th>Thursday 5 September 2019</th>
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<tbody>
<tr>
<td><strong>08:30</strong></td>
<td>Registration and coffee - Auditorium of Casa do Artista</td>
</tr>
<tr>
<td><strong>09:00</strong></td>
<td>Room: Auditorium of Casa do Artista</td>
</tr>
<tr>
<td>Welcome and Opening of the Conference</td>
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</tr>
<tr>
<td><strong>09:30</strong></td>
<td>Keynote Address: Prof. Aino Kianto, LUT University, Finland</td>
</tr>
<tr>
<td>Contingencies and Complexities of the Knowledge-Performance Relationship</td>
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</tbody>
</table>

## Conference splits into streams

### Room: A11
**Stream A: Explicit Knowledge**
**Chair - Manuel Au-Yong Oliveira**

### Room: A12
**Stream B - Mini Track on Knowledge Strategies in Turbulent Times**
**Chair - Constantin Bratianu**

### Room: A13
**Stream C: Organisational Culture and Evaluation**
**Chair - Surinder Batra**

### Room: A14
**Stream D - Higher Education Management**
**Chair - Delio Castaneda**

### Room: A15
**Stream E - Mini-Track on Knowledge Management in Healthcare**
**Chair - Maria Jose Sousa**

<table>
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<tr>
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<tbody>
<tr>
<td>10:00</td>
<td>Absorptive Capacity, Explicit and Implicit Knowledge Sharing Practices within Consortia</td>
</tr>
<tr>
<td>Almeida Sofia, Michelle Moraes and Ana Claudia Campos, Universidade Europeia, Lisbon, Portugal</td>
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<tr>
<td>10:30</td>
<td>Supply Chain Metrics: An Improvement Opportunity for the South African Wine Industry</td>
</tr>
<tr>
<td>Naude Micheline, University of KwaZulu-Natal and Rodney Naude, UNISA, South Africa</td>
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<tr>
<td>11:00</td>
<td>A Strategic View on the Knowledge Dynamics Models used in Knowledge Management</td>
</tr>
<tr>
<td>Bratianu Constantin, Bucharest University of Economic Studies, Romania</td>
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<tr>
<td>11:30</td>
<td>Knowledge Sharing, Absorptive Capacity and Innovation in the Brazilian Apple Production Chain</td>
</tr>
<tr>
<td>Zanandrea Gabriela, Crisilane Frechlich, Universidade Ribeirão Preto, and Maria Emilia Camargo, University of Caxias do Sul, Brazil</td>
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<tr>
<td>12:00</td>
<td>The Key Challenges for Managing Knowledge in the Kingdom of Saudi Arabia’s Public Sector Organisations</td>
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<tr>
<td>Aljahtani Saeed Al Naif, Hanni Alali and Redouane Barra, University of Bournemouth, UK</td>
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<td>10:00</td>
<td>Knowledge Management in the UK Water Industry</td>
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<tr>
<td>Kamunda Andrew, Subashini Suresh and Suresh Renukappa, University of Wolverhampton, UK</td>
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<tr>
<td>10:30</td>
<td>How to Develop and Implement a Bottom up KM Initiative in all Levels of a Department in an Organization</td>
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<tr>
<td>Vold Tone and Hanne M. Haave, Inland Norway University of Applied Sciences, Norway</td>
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<tr>
<td>11:00</td>
<td>Defining what is Learnt: Challenges in Continuous Learning and Improvement</td>
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<tr>
<td>Ekambaram Anandasiyakumar and Andreas Økland, SINTEF, Trondheim, Norway</td>
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<tr>
<td>11:30</td>
<td>Health Knowledge Management: a Longitudinal Analysis of the Period from 1998 to 2018</td>
</tr>
<tr>
<td>Barbieri da Rosa Luciana Aparecida and Vanderléia Leal Losek, Faculdade Palotina - FAPAS, Portugal and Larisa Cristina Barbieri Faculty of Education - Soa Luis, Brazil</td>
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<tr>
<td>12:00</td>
<td>The Matroskas Sequence: A Methodological Approach for Managing Knowledge and Innovation</td>
</tr>
<tr>
<td>Rosa Carlos Alves and Gabriel Pestana, Universidade Europeia, Lisbon, Portugal</td>
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<td>Lunch</td>
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02/09/19 #ECKM19
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Wednesday 4 September 2019

11:00
A MULTIDISCIPLINARY APPROACH TO INTANGIBLES – Theory and Practices
Led by Eduardo Tomé, Francisco Cesário, Luís Pimentel, Universidade Europeia Lisboa, Portugal, Constantin Bratianu, Academic of Economics Bucarest, Roumania, Madeleine Block, University of Bielefeld, Germany, Anthony Wensley, University of Toronto Canada

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08:30
Registration and coffee Auditorium of Casa do Artista

09:00
Room: Auditorium of Casa do Artista. Welcome and Opening of the Conference

09:30
Keynote Address: Prof. Aino Kianto, LUT University, Finland
Room: A01
Contingencies and complexities of the knowledge-performance relationship

10:30
Room: A16
Stream F - Collaboration Chair - Desiree Cranfield
Communities of practice: Towards a Knowledge Management Application in Work context
Tremblay Diane-Gabrielle, University of Quebec-Teluq, Canada

Stream G - Social Issues Chair - Meri Duryan
Supporting Communities of Practice by Enterprise Social Platforms: The Case of an Engineering Company
Jørgensen Rasmus, Kathrin Kirchner, Technical University of Denmark, Lyngby, Denmark, Ettore Bolisani and Enrico Scars, University of Padua, Italy

Stream H - Personal Knowledge Chair - Max Evans
Managing Personal Knowledge: Are Award-Winners Doing Better? Haraldsdottir Ragna Kemp, University of Iceland, Reykjaeik, Iceland

Room: A18
Stream I - Knowledge Sharing Chair - Ilja Frissen
"CoMod": A Model to Support Collaboration and Innovation between Digital Innovation Labs and SMEs
Böhm Karsten and Christian Paul, FH Kufstein Tirol University of Applied Sciences, Austria

11:00
Room: A19
Stream L - Social Issues Chair - Desiree Cranfield
The impact of interpersonal trust on knowledge sharing: The Case of the Moroccan Craft Sector
Amrani Hafsia and Salah Koubas, Hassan II University of Casablanca, Morocco

Room: A16
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11:30
Room: A20
Stream I - Knowledge Sharing Chair - Ilja Frissen
Application of TOPSIS Method for Evaluation of IT Application in the Hospital
Wielki Janusz, Magdalena Jurczyk-Bunkowska, Opole University of Technology and Dariusz Madera, University Clinical Hospital in Opole, Poland

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12:00
Room: A16
Stream G - Social Issues Chair - Meri Duryan
Understanding Effective Knowledge Sharing by IT Professionals in Chinese Social Networks
Chen Hui, Gaohui Cao, Central China Normal University, Wuhan, Jose Miguel Baptista Nunes, Sun Yat-sen University, P.R.China and Gillian Ragsdell, Loughborough University, UK

Room: A18
Stream H - Personal Knowledge Chair - Max Evans
Defining knowledge management skills and capabilities required by organisations in South Africa
Mabe Kagiso, Kim Moabelo, Bonolo Modise and Charity Khoza, University of Johannesburg, South Africa

Room: A19
Stream I - Knowledge Sharing Chair - Ilja Frissen
Assessing the impact of Virtual Mobility on the Formation of Human Capital
Nadezhina Avduyevskaia, Peter the Great St.Petersburg Polytechnical University, Russia

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12:30
Lunch
Lunch
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Lunch
| Room: A11 | Stream A: Qualitative Research  
Chair - Conor Horan |
| Room: A12 | Stream B: Mini Track on Knowledge  
Strategies in Turbulent Times  
Chair - Constantin Bratianu |
| Room: A13 | Stream C - Mini Track on Managing  
Knowledge in the 21st Century  
Chair - Madeleine Block |
| Room: A14 | Stream D: Intellectual Capital  
Chair - John Israilidis |
| Room: A15 | Stream E - Mini Track on Knowledge  
Management in Healthcare  
Chair - Maria Jose Sousa |

<table>
<thead>
<tr>
<th>Time</th>
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</table>
| 13:30 | The Use of Export Trading Knowledge  
Soon Lisa, Central Queensland University,  
Townsville, Phoebe Chen, La Trobe University,  
Melbourne, Donald Kerr, University of the  
Sunshine Coast and Campbell Fraser, Griffith  
University, Brisbane, Australia |
| 14:00 | Threefold nature of competences in enterprise  
management: a qualitative model  
Szarfrislaw Maciej, Poznan University of  
Technology, Poland |
| 15:00 | Keynote Address: Prof. Anthony Wensley, the University of Toronto Mississauga, Canada  
The future of KM at the Macro and Micro Level |
| 16:15 | Making Knowledge Management more Relevant  
and Creative: A comparative study of ECKM  
papers  
Olaisen Johan and Oivind Revang, BI Norwegian  
Business School, Oslo, Norway |
| 16:45 | Knowledge Sharing through Social Media and its  
Impact on Student Creativity  
Arif Muhammad, Miguel Baptista Nunes, Saima  
Kanwal, Sun Yat-sen university, China and Nasm  
Qasir, Federal Urdu University, Pakistan |
| 17:15 | Knowledge Management in Practice: Context,  
Interventions and Outcomes  
Tome Eduardo, Universidade Europeia, Lisbon,  
Portugal |

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<thead>
<tr>
<th>Time</th>
<th>Refreshments</th>
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<tr>
<td>15:45</td>
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| Time | Conference Dinner:  
Casa do Alentejo, Rua das Portas de Santo Antao 58, Lisbon 1150-268 |
|------|-------------------------|
| 19:30 | Conference Dinner:  
Casa do Alentejo, Rua das Portas de Santo Antao 58, Lisbon 1150-268 |
Room: A16  
Stream F - Learning  
Chair - Piera Centobelli

Room: A18  
Stream G - Digital Transformation and Taxation  
Chair - Gregory Curda

Room: A19  
Stream H - KM as an Organisational Tool  
Chair - Roberto Cerchione

Room: A01  
Stream I - Finals of the 5th International KM/IC Excellence Awards  
Judges - Alexis Garcia-Perez and Scott Erickson

13:30  
Return on Expectations: an Academic Assessment of a Large KM Project  
Byrne Barry, Maynooth University, Ireland

14:00  
Bloom’s Taxonomy of Educational Objectives: A Template for Primary School Education  
Sisson Philip and Thomas Mazzucchi, The George Washington University, USA

14:30  
Establishing a Framework for Knowledge Management in a Higher Education Institution  
Zahrawi Ali, Yarmouk University, Iribid, Jordan

15:00  
Keynote Address: Prof. Anthony Wensley, the University of Toronto Mississauga, Canada  
The Future of KM at the Macro and Micro Level

15:45  
Development of an Innovative Training Material for Novice Knowledge Portal Users  
Khumalo Sithembiso, University of Johannesburg, South Africa

16:15  
The Ongoing Professional Education of Civil Servants in Russia and Other Countries: a Comparative Analysis  
Ivanova Marina and Dmitriy Negashev, Peter the Great Saint Petersburg Polytechnic University, Russia

16:45  
Organizing Training in the Context of Changing the Russian Pension System  
Goncharova Natalia, Peter the Great Saint-Petersburg Polytechnic University, Russia

17:15  
Innovative Capabilities in Banking: The Case of Norwegian Mobile Payment  
Strønen Fred, Karl Joachim Breunig, Oslo Business School, Oslo Metropolitan University - OsloMet, and Vilde Høltar Renning, Nordea Bank ASA, Norway

17:45  
Competitive Intelligence Skills and Capabilities Required from CI Practitioners in South Africa  
Mube Kagiso, Ntokozo Sibleko, Tebogo Morake and Lerato Nkadiemeng, University of Johannesburg, South Africa

19:30  
Conference Dinner: Casa do Alentejo , Rua das Portas de Santo Antau 58, Lisbon 1150-268
| Time  | Room: Auditorium of Casa do Artista.  
| Opening Messages  |  
| 09:05  |  
| 09:50  | Keynote Address: Prof Mark Davies, Universidade Europeia, Lisbon, Portugal  
| 10:00  | Trust in Business Relationships  
| Room: A11  
Stream A: Tacit Knowledge  
Chair - Lisa Soon  
| Room: A12  
Stream B - Strategy  
Chair - Clare Thornley  
| Room: A13  
Stream C - Mini-Track on Knowledge for Sustainable Development Goals  
Chair - Florinda Matos  
| Room: A14  
Stream D - Knowledge Transfer  
Chair - Ana Martins  
| 10:45  | How to Measure Tacit Knowledge: Lessons from 35 years of Psychological Research  
Frissen Ilja, Max Evans, McGill University, Canada and Anthony Wensley, University of Toronto, Canada  
| Knowledge Assets and Competitiveness in Fashion Industries  
Hughes Savannah, Scott Erickson, Ithaca College and Helen N. Rothberg, Marist College, USA  
| In Search of Sustainability Knowledge: How Organizations Manage Sustainability Knowledge – A Literature Review  
Klingenberger Beate, Italian International Institute Lorenzo de' Medici, Italy and Helen N. Rothberg, Marist College, USA  
| Boundary Objects as Facilitators of Knowledge Transfer in Project Based Organisations  
Butters Rosanna, Transport for London and Meri Duryan, University College London, UK  
| 11:15  | Sharing of Tacit Knowledge in Volunteer Portuguese Firefighters  
Oliveira Márcio, Instituto Politécnico de Leiria and Paulo Pinheiro, Universidade da Beira Interior, Portugal  
| Knowledge Management, Strategic Decision-Making, Intuition and Planning Effectiveness  
Giampaoli Daniele, Urbino University, Selena Aureli, Bologna University and Massimo Ciambotti, Urbino University, Italy  
| Knowledge Management and Additive Manufacturing Technology: A Literature Review  
Godina Radu, Inês Ferreira and Pedro Cruz, Research and NOVA University Lisbon, Florida Matos, ISCTE - Lisbon University Institute, Portugal  
| Knowledge Acquisition through Personal Networks: Influences of Geographical Distance and Tie Strength  
Murakami Yukiko, Waseda University, Tokyo, Japan  
| 11:45  | Experiential Learning in Management Education: A Knowledge Management Perspective  
Batra Surinder, Gunjan Malhotra and Ruchi Payal, Institute of Management Technology Ghaziabad, India  
| Joining the Green Movement: The Relationship between Green Innovation and Business Performance  
Al-Sartawi Abdalmuttaleb Musleh et al, Ahlia University, Bahrain  
| Knowledge Management and Turnover in the Hospitality Industry  
Silva Susana, S Cândida Silva, Dora Martins, Institute Polytechnic of Porto, Portugal  
| Chinese Local State Owned Enterprises’ Post-Acquisition Knowledge Integration from Overseas: An Explorative Case Study  
Wang Hongshu, Tsinghua University, Beijing, China  
(Presentation only, Main)  
| 12:15  | Properties Evaluation Research Efficiency Based on R&D Multiplier  
Malevskai-Malevich Ekaterina, Daniil Demidenko and Julia Dubolascova, Peter the Great St. Petersburg Polytechnic University, Russia  
| An Agile Knowledge Sharing Platform for Risk Management in SMEs  
Brasen Lucas Peter, Oliver Fuglsang Gross, Rasmus Tange Prestegaard, Pernille Clausen and Torben Tambo, Aarhus University, Denmark  
| Towards a Comprehensive Knowledge Continuity Management Framework  
Bidian Catalin and Max Evans, McGill University, Montreal, Canada  
| 12:45  | Lunch  
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Friday 6 September 2019  
02/09/19  
#ECKM19
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<tr>
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<th>Room: A15</th>
<th>Stream E - Innovation</th>
<th>Chair - Oivind Revang</th>
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<tbody>
<tr>
<td>10:00</td>
<td>Room: A16</td>
<td>Stream F - Industry 4.0</td>
<td>Chair - Nora Obermayer</td>
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<tr>
<td>10:45</td>
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<td>Stream G - Case Studies</td>
<td>Chair - Francisco Cesario</td>
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<td>11:15</td>
<td>Room: A18</td>
<td>Stream H - Knowledge Sharing</td>
<td>Chair - Maurizio Massaro</td>
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**Friday 6 September 2019**

**09:00**  
Room: Auditorium of Casa do Artista.  
Opening Messages

**09:05**  
Keynote Address: Prof Mark Davies, Universidade Europeia, Lisbon, Portugal  
Trust in Business Relationships

**09:50**  
Introduction to ECKM 2020 by Alexeis Garcia-Perez

**10:00**  
Refreshments  
Poster contributors stand by their posters for others to discuss the research

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**10:45**  
Knowledge Sharing and Innovation: Systematic Review  
Castaneda Dello and Sergio Cuellar, Pontificia Universidad Javeriana, Bogota, Colombia

**11:15**  
Knowledge Management Decentralization as a Disruptive Innovation and General Purpose Technology  
Schmitt Ulrich, University of Stellenbosch Business School, South Africa

**11:45**  
Does External Knowledge Acquisition aid Innovation Performance in Firms?  
Gyamfi Solomon and Jan Stejskal, University of Pardubice, Czech Republic

**12:15**  
Cluster Analysis of the Relationship Between Traditional and Innovation Economies  
Popov Evgeny and Maxim Vlasov, Ural Federal University, Russia

**12:45**  
Lunch

**Lunch**
| Room: A11 | Stream A: Spirituality and Omniscience  
Chair - Tone Vold |
| Room: A12 | Stream B - Stakeholders  
Chair - Florian Kragulj |
| Room: A13 | Stream C - Agility and Innovation Clusters  
Chair - Dan Ophir |
| Room: A14 | Stream D - Human Resources  
Chair - Gabriel Pestana |

13:45

| Room: A11 | The Persistence of Omniscience in Knowledge Management – Implications for Future Research.  
*Horan* Conor, Technological University Dublin, Ireland and *John Finch*, University of Glasgow, UK |
| Room: A12 | Organizational Change for Procedures and Regulation Implementation: Institutionalization Process in a Global/Local Setting  
*Pimentel* Luis and *Paula Anjos*, Universidade Europea, Lisbon, Portugal |
| Room: A13 | Agile mechanism as a driver for generating knowledge in industry  
*Gromova* Elizaveta, Peter the Great St.Petersburg Polytechnic University, Russia |
| Room: A14 | Knowledge Management for Human Resources: Profile of Generation Z employee  
*Graczyn-Kucharska* Magdalena, Poznan University of Technology, Poland |

14:15

| Room: A11 | How the Buddhist Epistemology can Contribute to Contemporary Knowledge Management Debates?  
*Alahakoon* Yasanthi and *Mohannak Kavoos*, Queensland University of Technology, Australia |
| Room: A12 | The impact of financial literacy on financial operating decision makers in MSMEs.  
*Alaffii* Ahmed, University of Palestine, Gaza, Palestine, *Allam Hamdan*, Abdalmuttaleb Musleh Al-Sartawi, Ahlia University, Bahrain |
| Room: A13 | Knowledge Sharing in an Agile Organization  
*Demigha* Souad, University of Paris 1 Sorbonne, France and Radwan *Kharabsheh*, Applied Sciences University, Bahrain |
| Room: A14 | Human Capital Mobility and Disruption of an Organization's Social Capital  
*Hussinki* Henri and Mika *Vanhala*, LUT University, Lahti, Lappeenranta, Finland |

14:45

| Room: A11 | Emotional and Spiritual Capitals: Linchpins for Organizational Sustainability  
*Martins* Ana and *Isabel Martins*, University of KwaZulu-Natal, Westville, South Africa |
| Room: A13 | Does HRM matter for KM? – Preliminary insights from a systematic literature review  
*Monteiro* Samuel, University of Beira Interior and Leonor *Pais*, University of Coimbra, Portugal |
| Room: A14 | Poster Only |

15:20

| Room: Auditorium of Casa do Artista  
Presentations by the finalists of the KM and IC Excellence Awards |

15:45

| Summary of the Conference  
Award to the winner of the KM and IC Excellence Awards  
Award to the winner of the IAKM Best Paper  
Award to the Best Poster, PhD and Masters Papers |

16:00

| Close of Conference  
Poster Only |

Posters to be displayed from 12 noon on Thursday until 12 noon on Friday and to be presented during the Friday morning break from 1000-1045 |

| Poster with a WIP Paper  
Knowledge Management in Smart City Development: A Systematic Review  
*Israilidis* John, *Kayode OduSanya* and *Muhammad Mashar*, Nottingham Business School, Nottingham Trent University, UK |
| Construction of Knowledge Graph within a Textile Manufacturer: A exploratory case study  
*Bao* Danyu and *Shujin Cao*, Sun Yat-sen University, China |
| Towards Developing an Ethical Model for Knowledge Management in Industry/Academic Collaborations  
*McLoughlin* Shane, *Clare Thornley*, Maynooth University and *Kalpana Shankar*, University College Dublin, Ireland |
| Virtual Communities of Practice (VCoP), a dDigital Knowledge Management Transformation in an Energy Company  
*Pestana* Nuno, *Dida Cruz* and *Ines Vidigueira*, EDP - Energies of portugal, Portugal |

| Poster Only  
A Knowledge-Driven Archive Services Based on the Internet of Things  
*Chen* Hui and *Xiaoxiao Wang*, Central China Normal University, P.R.China |
| Training as a transformative and social constructivism process for achieving SGD  
*Lopez-Fresno* Palmira, University of Rovira i Virgili, Spain |
| An analysis of implementation of KM initiatives in organizations in Chile between 2015-2019 ′  
*Perez-Arrau* Gregorio, Universidad de Santiago de Chile |

| Poster Only  
Knowledge Acquisition through Informal Learning on Social Media: the case of Sina-Weibo Micro-blog  
*Chen* Hui and *Yuan Cai*, Central China Normal University, P.R.China |
| Mintzberg Revisited: Does Digitalization Demand a Different Model?  
*Vold* Tone and *Ele Jørgen S. Ranglund*, The Inland University of Applied Sciences, Norway |
| Room: A15 | Stream E - Knowledge Creation  
Chair - Tawfiq Rkibi |
|---------|--------------------------------|
| 13:45   | Obstacles and Driving Forces in Virtual Knowledge Sharing: A Case-Based Analysis  
Revang Oivind and Johan Olaisen, BI Norwegian Business School, Oslo, Norway |
|         | Spirituality in Knowledge Management: Systematic Literature Review and Future Studies Suggestions  
Rocha Rayza and Paulo Pinheiro, Universidade da Beira Interior, Portugal |
| 14:15   | The Dynamics of Art and Business Knowledge as Meaning  
Jevnaker Birgit and Johan Olaisen, BI Norwegian Business School, Oslo, Norway |
|         | Theoretical Analysis on the Effect of Digitalisation on the Labor Market  
Kudryavtseva Tatiana, Angi Skhediani and Valeria Arteeva, Saint-Petersburg Peter the Great Polytechnic University, Russia |
| 14:45   | The Knowledge we Have and Share: How Much does it Matter to Performance?  
Lopes Susana, Carlos Botelho, Lisbon University and Marta Conceicao, VDA Academia, Portugal |
|         | Management of Knowledge Generation Risk: Empirical Research of the Industrial Enterprises  
Vlasov Maxim and Svetlana Panikarova, Ural Federal University, Russia |
| 15:20   | Room: Auditorium of Casa do Artista  
Presentations by the finalists of the KM and IC Excellence Awards |
| 15:45   | Summary of the Conference  
Award to the winner of the KM and IC Excellence, Best Poster and PhD Paper |
| 16:00   | Close of Conference  
Posters to be displayed from 12 noon on Thursday until 12 noon on Friday and to be presented during the Friday morning break from 1000-1045 |

Invited posters

| How do we acquire our homeland language?! - Expert System  
Ophir Dan & Itzhak Schlissel, Computer Science Department, Ariel University, Israel |
| "Collaboration between companies and academia for learning and innovation".  
Svensson Ann, University West, Trollhattan, Sweden |
| An institutional perspective on the contribution of the validation of prior learning to human capital formation.  
Fahrenbach Florian, Vienna University of Economics and Business, Austria |
| "Coordinated care planning via video conference - the elderly patient’s perspective"  
Hedqvist Ann-Therese, University West, Sweden |
| Special Jurisdiction for Peace - JEP: a KM manifestation for peace construction in Colombia  
Torres Enk Laura, Vanessa Mejia, Diana Gómez, Santamaria Institución Universitaria de Envigado, Envigado, Colombia and Juan Suárez, Institución Universitaria Politécnico Grancolombiano, Medellin, Colombia |
| Knowledge production in evaluating rehabilitation of buildings – Areas of interest and biases  
Ekambaram Anandasivakumar and Andreas Økland, SINTEF, Trondheim, Norway |
| "Methodology of identification of the latent intellectual potential"  
Kokh Vladimir, Professional- Audit Consulting, limited liability company (LLC), Elena Tkachenko, St. Petersburg State University of Economics, Olga Samovarova, SPG GROUP LLC. |
| Unveiling the emergence of Digital Absorptive Capacity (DACAP) in the era of Industry 4.0  
Ardito Lorenzo, Politecnico di Bari, Roberto Cerchione, University of Naples Parthenope, Erica Mazzola, University of Palermo, Elisabetta Raguseo, Politecnico di Torino, Italy (invited poster) |
| Creating knowledge in management sciences: An ontological approach  
Bocatto Evandro, Eloisa Perez-de-Toledo and Travis Huckell, MacEwan University, Canada |
| How is Blockchain Disrupting KM in Supply Chain?  
Centobelli Piera, Emilio Esposito, University of Naples Federico II, Roberto Cerchione, University of Naples Parthenope, Italy |
| Better outcomes in Healthcare - a basis-top event  
Ane Linden, Claudia Bitencourt and Hugo Muller - UNISINOS/UFRGS, Brazil |