

**19th European Conference on Knowledge Management
ECKM 2018
6-7 September 2018**

University of Padova, Dipartimento di Scienze Economiche e Aziendali "Marco Fanno", via Ugo Bassi 1

Wednesday 5 September 2018

10:00-12:30	Social Network Analysis for Knowledge Management Workshop Led by Bruce Cronin, Director of the Centre for Business Network Analysis, University of Greenwich, London
15:00-17:00	Nations' Wealth Creation and Poverty Reduction in the Knowledge Economy Context Workshop Led by José M. Viedma Martí, Polytechnic University of Catalonia, Barcelona, Spain
18:00	Welcome drinks and pre-conference registration with welcome from Prof. Arturo Lorenzoni, Deputy Mayor of the City of Padova at Palazzo Moroni, Municipio, via VIII Febbraio 8, Padova, Sala Livio Paladin (Until 19:00)

Thursday 6 September 2018

08:30	Registration and coffee - 1st Floor - Dipartimento di Scienze Economiche e Aziendali				
09:00	"Room: 1C - Dept. of Mathematics - Tower C Welcome and Opening of the Conference Prof. Antonio Parbonetti, Vice Mayor of the University of Padova Prof. Giulio Cainelli, Director of the Department of Economics and Management – DSEA"				
09:30	Keynote Address: Simone Strambach, Philipps-Universität Marburg, Germany <i>Combinatorial Knowledge Dynamics in Social and Sustainability Innovation - Context Matters</i>				
10:15	Conference splits into streams in the Dept. of Economics and Management				
	Room: 12 (1st floor) Stream A: Mini Track on Knowledge Strategies in Turbulent Times Chair - Constantin Bratianu	Room: 14 (1st floor) Stream B - Cultural Issues Chair - Souad Demigha	Room: 32 (3rd floor) Stream C - Education Chair - Dan Ophir	Room:34 (3rd floor) Stream D - Human Resources Chair - Lana Plumanns	Room:42 (4th floor) Stream E - SMEs Chair - Knut Ingar Westeren
10:30	The Influence of Knowledge Dynamics on the Managerial Decision-Making Process Bratianu Constantin, Bucharest University of Economic Studies, Elena-Mădălina Vătămănescu , National University of Political Studies and Public Administration, Bucharest and Sorin Anagnoste , EY Romania, Bucharest, Romania	Intercultural Knowledge Management Martins Dora, ISCAP, Polytechnic Institute of Porto, and GOVCOPP Unit Research, Susana Silva and Cândida Silva , ESHT, Polytechnic Institute of Porto, Portugal	Teaching Organizational Learning to Undergraduates: Applying Design Thinking in Problem-Based Learning Kragulj Florian, Florian Fahrenbach , Thomas Grisold , Clemens Kerschbaum and Alexander Kaiser , Vienna University of Economics and Business, Austria	Do They Perceive Themselves as Knowledge Workers? Juceviciene Palmira and Robert Lescinskij , Kaunas University of Technology, Lithuania	Knowledge Management in SMEs: In Search of a Paradigm Malecka Joanna, Poznan University of Technology, Poland
11:00	Knowledge Management in Turbulent Times: Combining the Soft and Hard Issues Revang Oivind and Johan Olaisen , BI Norwegian Business School, Oslo, Norway	Relationship between Knowledge Sharing Willingness and Life Goals of Generation Z Bencsik Andrea, Szechenyi Istvan University, Hungary, Peter Molnar , Renata Machova , J. Selye University and Tímea Juhacz , Independent Researcher, Slovakia	Knowledge Creation in Engineering Education (University-Industry Collaboration) Vijayan Kavin, Irina Emily Hansen , and Ola Jon Mork , NTNU Ålesund, Norway	HRM, Group and Individual Level Variables on Knowledge Activities in South Korea Lee Eul-Teo, Kunsan National University, Gunsan and Bum-Soo Bae , Korea National Defense Univeristy, Nonsan, South Korea	Knowledge Management in Micro and Small Enterprises in Poland Malecka Joanna and Teresa Łuczka , Poznan University of Technology, Poland
11:30	The Role of Business Information Systems in Thai SMEs: Market Knowledge Construction Wahid Khalid Abdul, Universiti Teknologi MARA (UiTM), Malaysia and Natika Chaiyanupong , Prince of Songkhla University, Thailand	Barriers to Knowledge Creation in SMEs: Preliminary Study Results from India Anand Amitabh, Skema Business School, France, Anikó Csepregi and Eszter Bodgdány , University of Pannonia, Hungary	What Influences Knowledge Hoarding in Postgraduate Students? An Empirical Research in Universities Fritscher Santos Rosangela, Plínio Garcia and Miriam Oliveira , PUCRS, Porto Alegre, Brazil	Best Knowledge-based Human Resource Management Practices: Findings from Finnish Firms Hussinki Henri, Aino Kianto and Pia Adibe , Lappeenranta University of Technology, Finland	Knowledge Capture from Manual Workers: The Case of Floor Layers Working in Very Small Businesses Lortie Monique and Idriss Kefi , University of Quebec in Montreal, Canada
12:00	Strategies to Reduce Knowledge Leakage: A Knowledge Absorptive Capacity-based Framework Ziam Saliha, Têluq University, Canada, Pierre-Emmanuel Arduin , Paris-Dauphine University, France and Dragos Vieru , Teluq University, Canada (WIP with presentation)		Knowledge Management Education Standards: Developing Practical Guidance Bedford Denise A., Georgetown University, USA, Alexeis Garcia-Perez , Coventry University, UK, Marion Georgieff , US Secret Service and Johel Brown-Grant , University of Maryland University College, USA	Knowledge Management in the Human Resources Recruitment and Selection Process Silva Susana, Cândida Silva , School of Hospitality and Tourism, Polytechnic of Porto and Dora Martins , ISCAP - Polytechnic of Porto, Portugal	Knowledge Alignment in Small and Medium Enterprises: A Novel FST Method Centobelli Piera and Emilio Esposito , University of Naples Federico II, Roberto Cerchione , University of Naples Parthenope, Italy
12:30	Lunch in Ristorante Piovego	Lunch in Ristorante Piovego	Lunch in Ristorante Piovego	Lunch in Ristorante Piovego	Lunch in Ristorante Piovego

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10:15	Conference splits into streams in the Dept. of Economics and Management			
	<p>Room: 44 (4th floor) Stream F - Knowledge Sharing Chair - Elena Tkachenko</p>	<p>Room: 45 (4th floor) Stream G - PhD Colloquium Chair - Enrico Scarso</p>	<p>Room: 46 (4th floor) Stream H - Mini Track on Current Issues in Intellectual Capital Chair - Juan Gabriel Cegarra</p>	<p>Room: Aula Informatics (2nd Floor) Stream I - IC and KM Competition Chair - Scott Erickson, Alexeis Garcia-Perez, Eduardo Tome and Monika Petraite</p>
10:30	<p>The Art of Knowledge Exchange for the Global Environment Biro Kirtman Yasemin, The Global Environment Facility, Washington DC, USA (Presentation only)</p>	<p align="center">10:30-1040 Understanding Individual Knowledge Seeking Behaviors in the Context of Knowledge Management Systems Veeravalli Suchitra and V. Vijayalakshmi, Indian Institute of Technology, Madras, Chennai, India 10:45-1055 Knowledge Creation in Client-consultant Interaction: A Case Study Dubbeld Wendy and Robert J. Blomme, Open University, Netherlands 1100-1110 Knowledge Sharing Benefits among Companies in Science and Technology Parks: A Cross-Country Analysis Steffen Mario and Mirian Oliveira, PUC-RS, Brazil 1115-1125 Determinants Influencing Firm's R&D Collaborations with Universities: Empirical Evidence from Europe Odei Samuel Amponsah, University of Pardubice, Czech Republic 1130-1140 A Framework for Patent Management: Beyond the Legal Aspects Teshome Mehari, Lara Agostini and Anna Nosella, University of Padua, Italy 1145-1155 Technological Factors Supporting Customer Knowledge Management: A Case Study Research Kaoud Menatalla, Université de Nantes, France 1200-1210 Review of Supply Chain Knowledge Management Literature Add-on: Closing the Gaps Zikmund Martin, Masaryk University, Czech Republic 1210-1230 - Discussion and Feedback</p>	<p>Developing Regional Intellectual Capital Through Future Workshops: A Case Study from Germany Orth Ronald, Fraunhofer IPK, Tobias Federwisch, Leibniz Institute for Research on Society and Space and Kristina Jordan, Eberswalde University for Sustainable Development, Germany</p>	<p align="center">1015-1030 Briefing for all competitors 10-30-1050 Securing Knowledge Management position in a challenging and complex environment Hamedi Mohsen, Firoozeh Hadian Dehkordi and Maryam Barikiany, MAPNA R&D, Iran 1055-1115 Sharing Research with Pleasure (ShaRP) and Sharing the Knowledge Forward (SKF) to Peers: A SKEMA Initiative Walsh Isabelle and Amitabh Anand, SKEMA Business School, Université Cote d'Azur, France 1120-1200 Going Back to Basic KM Banchit Fairul Azli and Rashidah Bolhassan, Sarawak State Library, Malaysia 1205-1225 Public Science and Technology Management Based Intellectual Capital and Governance Co-Production Giugliani Eduardo, Paulo Selig, Roberto dos Santos Pacheco and Everton Ricardo do Nascimento, UFSC - Universidade Federal de Santa Catarina, Brasil</p>
11:00	<p>Examining the Mediating Effects of Co-worker Trust Between Tie-strength and Effective Organizational Knowledge Sharing Evans Max, Ilja Frissen, McGill University and Chun Wei Choo, University of Toronto, Canada</p>		<p>The Mediation Function of Job Satisfaction between Organizational Culture Dimensions and Knowledge Sharing Kucharska Wioleta, Gdansk University of Technology, Anna Wildowicz-Giegiel, University of Bialystok, Poland and Denise Bedford, Georgetown University, USA</p>	
11:30	<p>Knowledge Management in Action: A Case Study from Norway Haave Hanne and Tone Vold, The Inland Norway University of Applied Sciences, Norway</p>		<p>Intellectual Capital Disclosure: A Study Applied to the "Shanghai Ranking" Silva Cristina, José Vale, Polytechnic Institute of Porto and Manuel Branco, University of Porto, Portugal</p>	
12:00	<p>Facilitating Knowledge Sharing: Improving SOP Adaptation and Cross-sectional Collaboration Hemmingsen Tim, Rasmus Jørgensen and Stig Plougmand, Technical University of Denmark</p>		<p>NARB-based Analysis of Tweets Related to United Airlines Controversy: Creating New Relational Capital Mitra Ananda, Wake Forest University, USA (Presentation only)</p>	
12:30	<i>Lunch in Ristorante Piovego</i>	<i>Lunch in Ristorante Piovego</i>	<i>Lunch in Ristorante Piovego</i>	<i>Lunch in Ristorante Piovego</i>

	Room: 12 (1st floor) Stream A: Mini Track on Knowledge Strategies in Turbulent Times Chair - Constantin Bratianu	Room: 14 (1st floor) Stream B - Digital Transformation Chair - Mírian Oliveira	Room: 32 (3rd floor) Stream C - Education Chair - Monique Lortie	Room: 34 (3rd floor) Stream D - Leadership Chair - Ann Svenssen
13:45	Knowledge Management Approaches Among KIBS Companies and their Determinants: Case Study Analysis Zieba Malgorzata, Gdansk University of Technology, Poland, Ettore Bolisani and Enrico Scarso , University of Padova, Italy	The Impact of Digital Transformation of the Russian Economy on Knowledge Management Processes Pavlekovskaya Irina, Arkadiy Urintsov , Olga Staroverova and Yuriy Nefedov , Plekhanov Russian Economic University, Russia	Knowledge Management and Adaptive e-Learning: Iranian Schools Case Study Akhavan Peyman, Maryam Philsoophian , Malek Ashtar University of Technology, Zahra Teimouri Motlagh , Islamic Azad University, Tehran, Iran and Lila Rajabion , University of South Florida Sarasota-Manatee, USA	Collaborative Knowledge Management as the Aim of Virtual Learning Communities Makkonen Heli and Päivi Sihvo , Karelia University of Applied Sciences, Finland (Presentation only)
14:15	Creating a Knowledge-pull Framework for Project-based Risk Management in the Oil Industry Welch Christine, University of Portsmouth, Ashmiza Ismail , Manchester Metropolitan University, and Haryanni Masarip , Project Delivery & Technology, Malaysia	KIBS, Pilot-Customers and Lead-Users in the Digital Transformation of Manufacturing Firms Paiola Marco, University of Padova, Italy	How to Utilize Student Input in Crisis Management Education Ranglund Ole Jørgen S., Geir Ove Venemyr , Hanne M. Haave and Tone Vold , The Inland Norway University of Applied Sciences, Norway	Leadership in a Knowledge Management Context: An Empirical Study Al Nabt Saeed, Suresh Renukappa , Subashini Suresh , Khaled Algahtani and Redouane Sarrakh , University of Wolverhampton, UK
14:45	Evaluation Indicators of Knowledge Management in the State Service Dneprovskaya Natalia, Arkadiy Urintsov , Nina Komleva , and Olga Staroverova , Plekhanov Russian Economic University, Moscow, Russia	Digital Transformation of the Knowledge Management Process Afanasev Mikhail, Natalia Dneprovskaya , Mark Kliachin and Diana Demidko , Plekhanov Russian Economic University, Russia	Selecting between Animation and Printed Comic for Transferring Knowledge to Rural Schoolchildren Yoganingrum Ambar, Center for Scientific Documentation and Information, Indonesian Institute of Sciences, Indonesia	Trust Restoration and Knowledge Processes: A Qualitative Study Within Leader-follower Relationships Savolainen Taina, Mirjami Ikonen and Mikko Laitinen , University of Eastern Finland
15:15	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: 12 (1st floor) Stream A: Mini Track on Knowledge Strategies in Turbulent Times Chair - Constantin Bratianu	Room: 14 (1st floor) Stream B - KM and the Public Sector Chair - John Walsh	Room: 32 (3rd floor) Stream C - Frameworks and Models Chair - Florian Kragulj	Room: 34 (3rd floor) Stream D - Engagement Chair - Max Evans
15:45	Knowledge and Innovation Differences in Baltic Countries de Felice Annunziata, Isabella Martucci , University of Bari Aldo Moro and Antonella Biscione , Catholic University "Our Lady of Good Counsel", Albania	Public Sector, NGO's and Knowledge Management, Why not? Aligning Correct Incentives in the Implementation of Knowledge Management Bias Lisandro and Héctor Tamanini, Austral Univesity, Argentina (Presentation only)	The Evidence-Based Decision-Making Framework Banasiewicz Andrew, Hult International Business School, Boston, USA (Presentation only)	Enhancing Local Knowledge Uptake through Stakeholder Engagement in Dutch Dike Redesign Tromp Ellen and Pieter Bots , TU Delft, The Netherlands
16:15	Technology Adoption Failure Through the Prism of an Organizational Regulation Model Heldal Iiona, Western Norwegian University of Applied Sciences, Norway, Vlad Fomin , Vytautas Magnus University, Latvia and Cecelia Hammar Wijkmark , Swedish Civil Contingencies Agency, Sweden	Knowledge Transfer from Business to Public Administration in Smart City Development Pinzaru Florina, Alexandra Zbucea , and Alexandra Vitelar , National University of Political Studies and Public Administration, Bucharest, Romania	Developing a Block-chained Knowledge Management Model (BCKMM): Beyond Traditional Knowledge Management Akhavan Peyman, Maryam Philsoophian , Malek Ashtar University of Technology, Tehran, Iran, Morteza Namvar , University of Wollongong, Australia and Lila Rajabion , University of South Florida Sarasota-Manatee, USA	An Effective Approach to Collaborative Knowledge Creation in the Manufacturing Industry Jahantab Mahsa and Alexeis Garcia-Perez , Coventry University, UK
16:45	The Relation Between Companies' Investments in Intangibles and Innovation Matos Florinda, DINAMIA/CET-ISCTE-IUL, Lisbon, Micheala Oliveira , ISLA Santarem and Valter Vairinhos , ICAA - Intellectual Capital Association, Portugal			The Direction of Knowledge Management Research: Making the Research more Creative, Engaged and Relevant Olaisen Johan and Oivind Revang , BI Norwegian Business School, Norway
17:15	<i>Close of Conference Day</i>	<i>Close of Conference Day</i>	<i>Close of Conference Day</i>	<i>Close of Conference Day</i>
19:00	Conference Dinner - Orto botanico di Padova (Botanical Gardens of Padova) Via Orto Botanico, 15, 35123 Padova PD, Italy			

	Room: 42 (4th floor) Stream E - KM Challenges Chair - Meri Duryan	Room: 44 (4th floor) Stream F - Tacit Knowledge and Life Costing Chair - Ronald Orth	Room: 45 (4th floor) Stream G - PhD Colloquium Chair - Enrico Scarso	Room: 46 (4th floor) Stream H - Mini Track on Current Issues in Intellectual Capital Chair - José Vale	Room: Aula Informatics (2nd floor) Stream I - IC and KM Competition Judges - Scott Erickson, Alexeis Garcia-Perez, Eduardo Tome and Monika Petraite
13:45	Mobile and Ubiquitous Knowledge Management: Lessons from the Transportation Sector Pimmer Christoph , Sebastian Linxen , University of Applied Sciences and Arts, Basel, Christoph Gütersloh , University of Zurich and Roland Rohner , Swiss Federal Railways, Bern, Switzerland	A Critical Perspective on the Nonakian Paradigm Khadir-Poggi Yasmina , Trinity Business School, Dublin, Ireland	1345-1355 Antecedents and Consequences of Knowledge Sharing With Peers: A Social Capital Perspective Mohammed Neethu and T.J Kamalanabhan , Indian Institute of Technology Madras, India 1400-1410 The myth of the presence of a chief knowledge officer Liu Gang , Eric Tsui , The Hong Kong Polytechnic University, China and Aino Kianto , Lappeenranta University of Technology, Finland 1415-1425 Trends in Knowledge Management Methods in Small and Medium-sized Enterprises (SMEs): Review Article	Expression of Creativity Factors in a Scientific Organization Liepe Zieduna , Kaunas University of Technology, Lithuania	1345-1405 Knowledge Management and cultural change in a knowledge-intensive public organization: The case of Swissmedic Renaudin Michael , Swissmedic, Bern, Switzerland, Francesca Dal Mas , Andrea Galatti and Maurizio Massaro , University of Udine, Italy 1410-1430 Wien mags wissen: 'Viena likes to know' The Knowledge Management Strategy of a 'City of Knowledge': From the Project Order to Implementation Horta Anabela , Vienna City Administration, Austria 1435-1455 Construction of a Knowledge Management Model for the Federal Regional Court of the first Region Brazil Albuquerque Marcio , Marcia Santos , Federal Court of the 1st Region of Brazil, Fernando Fukunaga and Neusa dos Santos , Pontifical Catholic University of Sao Paulo, Brazil 1500-1520
14:15	NGO Knowledge Management Challenges and Investment Priorities: A Sectoral Case Study Walsh John and John Lannon , University of Limerick, Ireland	Critical Knowledge Management: An Insight into the Literature Tomé Eduardo , Universidade Europeia and GOVCOPP Universidade de Aveiro, Lisbon, Portugal	Twongyirwe Theodora, Mbarara University of Science and Technology and Jude Lubega , Uganda Technology and Management University, Uganda 1430-1430 Organisational Factors Defining Intensity of Customer Knowledge Integration In Open Innovation Jokubauskiene Raminta and Rimgaile Vaitkiene , Kaunas University of Technology, Lithuania 1435-1445 Personal Knowledge Registration as Evidence: Preparations for the Equal Wage Standard Haraldsdottir Ragna Kemp and Johanna Gunnlaugsdottir , University of Iceland, Iceland 1450-1500 Intentional Development of Communities of Practice: Improving Knowledge Sharing and Work Guidelines Jørgensen Rasmus , Kasper Edwards and Christine Ipsen , DTU Management, Denmark 15:00-15:15 - Discussion and Feedback	Change in Knowledge Representation in the Digital Economy Nefedov Yuri , Irina Pavlekovskaya and Mikhail Afanasev , Plekhanov Russian University of Economics, Moscow, Russia	An online team exercise for online students: Learning for KM, creativity and innovation, team skills and resource management, Kong Eric , University of Southern Queensland, Australia and Stephen Ko, Hong Kong Polytechnic, Hong Kong
14:45	The Significance of Knowledge-based Networking Tools Among Hungarian Leading Family Businesses Obermayer Nora, University of Pannonia, Hungary	Knowledge Management Research Trends: An analysis of an Academic Journal Potgieter Andrea , University of Johannesburg, South Africa			
15:15	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: 42 (4th floor) Stream E - Collaborations, Sharing and Transfer Chair - Amitabh Anand	Room: 44 (4th floor) Stream F - Literature Reviews Chair - Suresh Subashini	Room: 45 (4th floor) Stream G - PhD Colloquium Chair - Enrico Scarso	Room: 46 (4th floor) Stream H - Mini Track on Current Issues in Intellectual Capital Chair - Anthony Wensley	
15:45	Rethinking Forms of Collaboration for Creating Sustainable Innovation and Novelty for a Thriving Future Peschl Markus F. , University of Vienna, Austria	Towards Verifying Knowledge Management's Operationalized Functions Using Classic Articles' Verbs Sisson Philip and Thomas Mazzuchi , George Washington University, Washington DC, USA	15:45-15:55 Evaluating the Effectiveness of Social Media in Knowledge Management Systems for SMEs Mamorobela Stevens Phaphadi , Tshwane University of Technology and Sheryl Buckley , Unisa, South Africa 16:00-16:10 Towards a Framework for Managing Knowledge Integration in University-Industry Collaboration Projects Hansen Irina-Emily , Ola Jon Mork and Torgeir Welo , Norwegian University of Science and Technology, Norway 16:15-16:25 Factors of Student Formal and Informal Organizational Learning Leščinskij Robert , Kaunas University of Technology, Lithuania In Search of a Framework for Personal Healthcare Management in Oncology 1630-1640 Hurtado Illanes Marisol and José María Viedma Martí, Technical University of Catalonia, Spain 16:40-1700 Discussion and Feedback	IT Practices, Intellectual Capital and Organizational Performance Cabrilo Sladjana , I-Shou University, Taiwan (R.O.C.), Aino Kianto , Lappeenranta University of Technology, Finland and Sven Dahms , James Cook University Singapore	
16:15	Improving Innovation Capacities through Efficient Knowledge Transfer within Development Cooperation Projects Sultanova Gulbakhyt , Independent Scholar, Kazakhstan	Lessons Learned on Lessons Learned: Gathering Knowledge on Energy-efficient Rehabilitation of Buildings Ekambaram Anandasivakumar and Andreas Okland , SINTEF, Trondheim, Norway		Assessing the Integration of New Types of Capital in the Three-Pillar Intellectual Capital Model Oliveira Daniela , Mickael Gardoni and Kimiz Dalkir , McGill University, Canada	
16:45	Managing Inter-organizational Knowledge Sharing: A Multilevel Analysis Guedda Chiraz , University of Montreal at Quebec, Canada			The Role of Intellectual Property Rights in Growth Aspiring SMEs Kreus Pia and Juha Saukkonen , JAMK University of Applied Sciences, Jyväskylä, Finland	
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	Friday 7 September 2018			
09:00	"Room: 1C - Dept. of Mathematics - Tower C Opening Messages"			
09:05	Keynote Address: Antonella Padova, Global Advisory Community Lead at Ernst and Young, Italy From Knowledge Management to Community Management: Turning Challenges Into Opportunities			
09:50	Introduction to ECKM 2019 in Lisbon			
10:00	<i>Refreshments</i> <i>Poster contributors stand by their posters for others to discuss the research</i>			
	Room: 12 (1st floor) Stream A: Knowledge Transfer and Knowledge Conversion Chair - Susana Silva	Room: 14 (1st floor) Stream B - Mini Track on Knowledge management in the industry 4.0 scenario Chair - Elenora di Maria	Room: 32 (3rd floor) Stream C - Inter and Multi-National Issues Chair - Carla Susana Marques	Room: 34 (3rd floor) Stream D - Innovation Chair - Malgorzata Zieba
10:45	Evaluation Model for Knowledge Transfer in Research Centers Marulanda Carlos and Oscar Bedoya , Universidad Nacional de Colombia/Universidad de Caldas, Columbia	Industry 4.0: Human-Technology Interaction: Experience Learned from the Aviation Industry Mladkova Ludmila, University of Economics Prague, Czech Republic	The Effect of Women's Knowledge in a Footwear Firm's Internationalisation and Innovation Marques Carla, Gina Santos, University of Trás-os-Montes and Alto Douro, Joana Moreira and Alexandra Braga , Escola Superior de Tecnologia e Gestão (ESTG) - Instituto Politécnico do Porto, Portugal	Impact of Innovation Activity on Enterprise Productivity in Russia Pushkarev Andrey and Oleg Mariev , GSEM, Ural Federal University, Russia
	<i>Lunch in Ristorante Piovego</i>			
11:15	Classification of Guided Expert Systems According to their Accuracy, Domain Resolution and Range Ophir Dan, Hila Samuel , Itzik Shmuelov and Iris Reychav , Ariel University, Israel	Knowledge Management and the Future of Work Botha Deonie, Deloitte & Touche, South Africa (Non-academic)	Ready for Future International Challenges: Promoting Intercultural Competencies Plumanns Lana, Daniela Janssen , Rene Vossen , and Frank Hees , RWTH Aachen, Germany	A New Method of Inventive Knowledge Generation, Formalisation and Visualisation Saulais Pierre, Institute for Knowledge & Innovation, Bangkok University, Thailand and Yann de Kermadec , Julhiet Sterwen Group, France
11:45	Knowledge Transfer in the Post-Acquisition Phase: a Case Study Žáková Talpová Sylva and Milica Bogdanov , Masaryk University, Czech Republic	Integrating Knowledge Management and Business Interoperability: A Scenario Framework Espadinha -Cruz Pedro and Maria Do Rosario Cabrita , Universidad Nova de Lisboa, Lisbon, Portugal	Inter-Project Knowledge Sharing in Public Organizations in Poland and Norway Ekambaram Anandasivakumar, SINTEF, Norway and Beata Jalocha , Jagiellonian University, Krakow, Poland	A Longitudinal Study of Corporate Benefits Accrued by Firms Inhabiting a Mature Science Park Al-kfairy Mousa, Souheil Khaddaj and Robert B. Mellor , Kingston University London, UK
12:15	Knowledge Assets and Knowledge Conversion: Addressing Issues of Practical Application van Ewyk Onno, van Ewyk & Co, Australia (Non-academic)	Transformative Demands for ERP Functionalities: Knowledge Management in Customized Manufacturing Mikulskiene Birute, Birute Pitrenaite-Zileniene , Egle Galiauskiene and Eligijus Tolocka , Mykolas Romeris University, Vilnius, Lithuania	Standardized Engineering: How Communities of Interest Facilitate Global Knowledge Sharing Breengard , Christina Lotte, Samantha Duncan, NNE and Rasmus Jørgensen , DTU Management, Denmark	National Citizenship as an Enhancer of Social and Cultural Capital in Organizational Contexts Goby Valerie Priscilla and Abdelrahman Alhadhrami Baqrain , Zayed University, United Arab Emirates
12:45	<i>Lunch in Ristorante Piovego</i>			

	Friday 7 September 2018			
09:00	"Room: 1C - Dept. of Mathematics - Tower C Opening Messages"			
09:05	Keynote Address: Antonella Padova, Global Advisory Community Lead at Ernst and Young, Italy From Knowledge Management to Community Management: Turning Challenges Into Opportunities			
09:50	Introduction to ECKM 2019 in Lisbon			
10:00	<i>Refreshments</i> <i>Poster contributors stand by their posters for others to discuss the research</i>			
	Room: 42 (4th floor) Stream E - KM Issues Chair - Øivind Revang	Room: 44 (4th floor) Stream F - Use of Technology Chair - Cândida Silva	Room: 45 (4th floor) Stream G - Knowledge Management Systems Chair - Andrew Banasiewicz	Room: 46 (4th floor) Stream H - Mini Track on Current Issues in Intellectual Capital Chair - Jose Viedma
10:45	The Role of Context in Employing and Evaluating Enterprise Social Media Gerhard Peter, Festo AG & Co. KG, Germany (Non-academic)	Technology Assimilation, Absorptive Capacity and Organizational Agility: Their combined Effect on Firm Performance Martínez-Caro Eva, Juan Gabriel Cegarra-Navarro , Universidad Politécnica de Cartagena, Spain, Alexeis García-Perez , Coventry University, UK and Gabriel Cepeda-Carrión , Universidad de Sevilla, Spain	Development of Effective Knowledge Management Systems: Review and Open Research Issues Sukumaran Sanath, Taylor's University, Casper Gihes Kaun Simon , Agile Management Consultancy and Kanchana Chandran , Sunway University, Malaysia	The Relationship Between Intellectual Capital Information and Firms' Market Value Al-Mutairi Mashael, Ousama Anam , Qatar University, Qatar and A. H. Fatima , International Islamic University Malaysia, Kuala Lumpur, Malaysia
11:15	Knowledge Dimension in Smart Development Jucevičius Robertas and Palmira Jucevičienė , Kaunas University of Technology, Lithuania	Sentiment Knowledge Discovery: People versus Technology Handzic Meliha and Zeynep Orhan , International Burch University, Bosnia and Herzegovina	Management: Improvement of Knowledge Management via use of the LSOM Concept Hemben Terseer, University of Riverside, WUR Designs, USA (Presentation only, MT Turbulent) KM-264	A Functional Transformation of Intellectual Capital Lucardie Larry, Knowledge Values, Amsterdam, Netherlands
11:45	How to Manage Knowledge with Domain Specific and General Conceptual Modelling Examples Okresa Duric Bogdan and Mirko Malekovic , University of Zagreb, Croatia	Examining Inter-Generational Knowledge Sharing and Technological Preferences Bidian Catalin and Max Evans , McGill University, Montreal, Canada	Use of Autopoiesis in Business Process Oriented Knowledge Management System Development Żytniewski Mariusz, University of Economics in Katowice, Poland	The Effect of Intellectual Capital on Corporate Performance in High-technology SMEs Palazzi Federica, Francesca Sgrò , and Massimo Ciambotti , University of Urbino Carlo Bo, Italy
12:15	Understanding the Role of Knowledge Management in Higher Education Partnerships Through Experts Elezi Enis, University of Bolton, UK and Christopher Bamber , Organisational Learning Centre, Bolton, UK	Goal-Oriented Creation of Individual Knowledge: Model and Information Technology Zatsman Igor, Institute of Informatics Problems of the FRC CSC RAS, Russia	System Integration of Security Maintenance Processes in Knowledge Management Burlov Viacheslav, Andrey Andreev , Fedor Gomazov and Nicolas Somga-Bichoga , Peter the Great St.Petersburg Polytechnic University, Russia	The Involvement of Students in the Formation of Intellectual Capital in Latvia Spica Inese, Baiba Berzina , Ernests Spics , ISMA University, Latvia and Rasma Garleja , University of Latvia
12:45	<i>Lunch in Ristorante Piovego</i>			

	Room: 12 (1st floor) Stream A: Big Data and Knowledge Metrics Chair - Ellen Tromp	Room: 14 (1st floor) Stream B - Mini Track on Knowledge management in the industry 4.0 scenario Chair - Elenora di Maria	Room: 32 (3rd floor) Stream C - Barriers and Security Chair - Meliha Handzic	Room: 34 (3rd floor) Stream D - Mini Track on Knowledge Management Practices in Healthcare Chair - Chiara Verbano and Isabella Maria Macedo
13:45	The Impact of Big Data on Knowledge Management Systems in Romanian e-Commerce Retailers Suciu Marta-Christina, Diana-Florentina Năsulea , Bucharest University of Economic Studies, Romania, Andreas Kolodziejak , European Union Commission, Belgium, Eppe-Jan Postma , Technical University of Eindhoven, Netherlands, Christian Năsulea , University of Bucharest, Romania	Content Evaluation in Knowledge Management Systems Komleva Nina, Natalia Dneprovskaya and Tamara Vnukova , Russian Plekhanov University of Economics, Russia	Overcoming Environmental Barriers Through KM Practices Martínez-Martínez Aurora, Juan-Gabriel Cegarra-Navarro , Universidad Politécnica de Cartagena, Spain, Federico Cazzaniga and Ettore Bolisani , University of Padova, Italy and Anthony Wensley , University of Toronto, Canada	Integrating African Traditional Medicine and Biomedicine for Improved Public Healthcare: Prospects and Challenges Kaya Hassan and Mayashree Chinsamy , University of KwaZulu-Natal, South Africa
14:15	Big Data, Knowledge Management and Case-Based Reasoning (CBR) Demigha Souad, University Paris1 Sorbonne, France	Do Industry 4.0 Technologies Lead to More (and better) Knowledge? Di Maria Eleonora, Marco Bettiol , Mauro Capestro and Andrea Furlan , University of Padova, Italy	Knowledge Sharing in Defence and Security Organisations: Insights into Particular Practices Korsakiene Renata, Rasa Smailiukiene and Mantas Bileisis , The General Jonas Zemaitis Military Academy of Lithuania	Knowledge Management for Operations Management within Health Care Svensson Ann, University West and Eva Hedman , NU Healthcare, Sweden
14:45	Assessing Competitiveness with Knowledge Metrics Erickson Scott, Ithaca College and Helen Rothberg , Marist College, USA	Nature and Effects of Knowledge Sourcing in a Competing Environment Dyba Wojciech, Adam Mickiewicz University, Poland	Customer Knowledge Management and Potential Risk Identification: Does Customer Feedback have any Impact on Product and Service Safety Improvement of Japanese Organisations? Usugami Jiro, Aoyama Gakuin University, Japan	The Impact of Knowledge Creation, Acquisition and Transfer on Innovation in the Healthcare Sector Marques Carla Susana, Gina Santos , Vanessa Marques and Eleusina Ramos , University of Trás-os-Montes and Alto Douro, Portugal
15:20	"Room: 12 (1st floor) Presentations by the finalists of the KM and IC Excellence Awards"			
15:45	Summary of the Conference Award to the winner of the KM and IC Excellence Awards Award to the Best Poster, PhD and Masters Papers			

	Room: 42 (4th floor) Stream E - Competition Chair -	Room: 44 (4th floor) Stream F - Regional KM Experiences Chair - Maurizio Massaro	Room: 45 (4th floor) Room not in use	Room: 46 (4th floor) Stream H - Mini Track on Current Issues in Intellectual Capital Chair - Roberto Cerchione
13:45	Efficacy of Competition-based Financing Vlasov Maxim, Ural Federal University and Svetlana Panikarova , Ural Branch of the Russian Academy of Sciences, Ekatherinburg, Russia	Innovations and Knowledge Transfers in Aquaculture Production in Norway and Chile Nesbø Ove and Knut Ingar Westeren , Nord University, Norway		Impact of Knowledge Management Processes and Intellectual Capital on Organizational Performance Atkociuniene Zenona, Ingrida Girniene and Greta Praspaliauskyte , Vilnius University, Lithuania (Presentation only)
14:15		Application of Knowledge Management Tools in the Environmental Policy of the Region (Case of St Petersburg) Tkachenko Elena, St Petersburg State University of Economics, Elena Rogova , Higher School of Economics, St Petersburg and Sergey Bodrunov , New Industrial Development Institute, Russian Federation		Why Knowledge Management Fails Khazieva Natalia, Dagmar Cagáňová, Slovak University of Technology, Slovakia and Eduardo Tome , Universidade Europeia, Portugal
14:45		Drivers and Challenges for Managing Knowledge in the Kingdom of Saudi Arabia Construction Industry Alosaimi Hanouf, Suresh Renukappa , and Subashini Suresh University of Wolverhampton, UK		Relational Capital in a Mexican Social-Rural Venture Mercado Patricia, Daniel Cernas and Rosa Nava , University of the State of Mexico, México (Academic, MT on IC) KM-107
15:20	Room: Presentations by the finalists of the KM and IC Excellence Awards			
15:45	Summary of the Conference Award to the winner of the KM and IC Excellence Awards Award to the Best Poster, PhD and Masters Papers			

Posters to be displayed from 12 noon on Thursday until 12 noon on Friday and to be presented during the Friday morning break from 1000-1045

	Poster with a WIP Paper	Poster Only	Invited posters	
	Knowledge Management Specification: Building an Ontology to get a Shared Understanding Gavrilova Tatiana and Miroslav Kubelskiy , St. Petersburg State University, Russia	Knowledge Management Model for Communities Creating Health: A Systemic Perspective Petraite Monika, Lina Uziene and Brigita Mazenyte , Kaunas University of Technology, Lithuania	Outspeeding Your Own Knowledge – The Challenges Of Tech Start-Ups In Their Manufacturing Readiness (MR) Saukkonen Juha , JAMK University of Applied Sciences, Jyväskylä, Finland	Knowledge Creation in Client-consultant Interaction – Dialogue Process and the Influence of Power Resources Dubbeld Wendy, Robert J. Blomme , Open University, Heerlen, The Netherlands
	The Intellectual Capital of Schools in St Petersburg: Analysing the Status Quo of IC Application in Russia Veretennik Elena, National Research University - Higher School of Economics St Petersburg, Russian Federation		The impact of Artificial Intelligence on Knowledge Management, Obermayer Nóra & Viktória Erika Tóth , University of Pannonia, Hungary	The Effects of KM Education on Graduates’ Career Development Liu Gang, Eric Tsui , The Hong Kong Polytechnic University, China and Aino Kianto , Lappeenranta University of Technology, Finland
			Multi Level Adaptive Technique (MLAT) solving "Traveling Salesman" problem Ophir Dan, Ariel University, Isreal	Building useful knowledge portals Szabó Csilla & Eszter Szegedi , Tempus Public Foundation, Budapest, Hungary
			Talent and Performance Management within SMEs in a Rural Cross-Border Region in Scandinavia Ann Svensson , University West, Sweden	The Methodology for Increasing the Efficiency of the Involvement of Latvian Students in the Formation of Intellectual Capital Spica Inese, Rasma Garleja , Baiba Berzina, Ernests Spics , University, Latvia
			Return on Investiment : library of the Federal Judicial Court 1st Region, Brazil. Albuquerque Marcio, Marcia Santos , Federal Court of the 1st Region of Brazil, Fernando Fukunaga and Neusa dos Santos , Pontifical Catholic University of Sao Paulo, Brazil	How to Improve SOP Adaption and Cross-Sectional Collaboration Hemmingsen Tim and Rasmus Jorgensen , Technical University of Denmark