

**13th International Conference on Intellectual Capital, Knowledge Management & Organisational Learning
ICICKM 2016
14-15 October 2016**

Friday 14 October 2016

09:00	Registration and coffee		
09:30	Room: 111 Welcome and Opening of the Conference: Scott Erickson, Helen Rothberg and Sean Reid (Dean of the School of Business)		
09:45	Keynote Address: Christian Toft-Nielsen, IBM Corporate Headquarters, USA		
10:30	Conference splits into streams		
	Room: 111 Stream A - Learning Chair - Christina Ciecierski	Room: 103 Stream B - Models and Frameworks Chair - Jayne Sappington	Room: 104 Stream C - Software Chair - Thomas Thiele
10:45	Learning University Versus Entrepreneurial University: The Case of Tallinn University of Technology, Estonia Voolaid Karen and Ullas Ehrlich , Tallinn University of Technology, Estonia	Trust, Collaborative Culture and Tacit Knowledge Sharing in Project Management: A Relationship Model Kucharska Wioleta and Rafał Kowalczyk , Gdańsk University of Technology, Poland	Knowledge Sharing In Software Development Projects Khoza Lucas and Agnieta Pretorius , Tshwane University of Technology, South Africa
11:15	Organizing for Learning: Performance Dialogue in Local Government Laihonen Harri, Sari Mäntylä , University of Tampere, Finland	The Use of SharePoint as a Tool for Knowledge Management in a South African University Matlakala Mamadi Anna and Agnieta Pretorius , Tshwane University of Technology, South Africa	Motivation and Awareness for Tacit Knowledge Sharing in Chinese Software Organisations Chen Hui, Xiaomi An , Renmin University of China, Beijing, Jose Miguel Baptista Nunes , Sun Yat-sen University, Guangzhou, and Wenlin Bai , Nankai University, Tianjin, China
11:45		Human Capital's Explication Framework Iskhar Belkacem , High-national School on Computer Sciences, Algeria and latifa mahdaoui, University of sciences and technologies Houari-Boumediene, Algeria	Beyond Operational Efficiency in Retail: RFID's Tactical and Strategic Implications Kasiri Narges and Scott Erickson , Ithaca College, NY, USA
12:15	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>

	Room: 111 Stream A - Knowledge Sharing Chair - Wioleta Kucharska	Room: 103 Stream B - Intellectual Capital Chair - Harri Laihonen	Room: 104 Stream C - PHD Colloquium Chairs - Alison Shields & Lin Humphrey
13:15	A Theoretical Investigation of the Relationship Between Emotional Intelligence, Social Capital and Knowledge Sharing Cronk Reet and Christopher Davis , Harding University, USA	Qualitative and Quantitative Assessment of Intellectual Capital of Information Professionals Bedford Denise , Georgetown University, Washington and Jayne Sappington , Texas Technical University, USA	1315 - 1325 Information Management at the Crossroads: Personal Knowledge Registration in Interactive Organizational Databases Haraldsdottir Ragna Kemp, University of Iceland, Iceland
13:45	Understanding the Influence of Knowledge-sharing in Project Portfolio Management in Professional Services Møller Mads Oskar Lyngsø, Betina Horsager and Torben Tambo, Aarhus University, Denmark	Toward a Learning Organization: Case Study of King Saud University Mahmoud Elham , King Saud University, Saudi Arabui	1330-1340 Data-Driven Organization Engineering: Detection of Innovative Synergies with Data Analytics Thiele Thomas, Sebastian Stiehm , Anja Richert and Sabina Jeschke , IMA/ZLW & IfU - RWTH Aachen University, Germany
14:15	Network Competences of Knowledge Workers Fixed in Network Fryczynska Marzena, Lukasz Sienkiewicz , Warsaw School of Economics, Poland and Christina Ciecierski , Northeastern Illinois University, USA	The Media's Representation of the Knowledge Economy Bedford Denise , Georgetown University, Washington and Jennilyn Wiley , Kent State University, USA	1345-1355 Knowledge Management in Software Organisations: A Literature Review Shongwe Mzwandile, University of KwaZulu-Natal, South Africa
14:45			1400-1410 Knowledge Contribution in Knowledge Networks: Effects of Participants' Central Positions on Contribution Quality Sedighi Mohammadbashir, Delft University of Technology, Netherlands and Mohsen Hamedi , University of Tehran, Iran
15:15	<i>Refreshments</i>	<i>Refreshments</i>	1415-1425 Work Productivity Framework: New Ways of Working Context Palvalin Miikka, Tampere University of Technology, Finland
	<i>Refreshments</i>	<i>Refreshments</i>	1430-1500 - Discussion and Feedback
	Room: 111 Stream A - Data Chair - Aki Jääskeläinen	Room: 103 Stream B - Education Chair - Karen Voolaid	Room: 104 Stream C- Communitie of Practice Chair - Anne Haugen Gausdal
15:45	Adoption of Knowledge Management Systems: A Case of an Enterprise Data Warehouse Mabitsela Tebogo and Agnieta Pretorius , Tshwane University of Technology, South Africa	Old Tools New Ideas: How Can a Mentoring System Contribute to the Learning University? Stehling Valerie, Anja Richert and Ingrid Isenhardt , IMA/ZLW of RWTH Aachen University, Germany	How Organisations can Master Global Distributions: About Learning and Organisational Culture Block Madeleine , Saint-Petersburg State University, Russia
16:15	Data-Driven Decision Making Process: The Case of Polish Organisations Palonka Joanna, University of Economics in Katowice, Poland and Din Begovic , Sprott School of Business, Carleton University, Ottawa, Canada	Exploring the Links Between Knowledge Management and Leadership in Education Kuznetsova Ekaterina, Astrakhan State University, Russia	Communities of Practice: A Case Study With Weavers on the Island of Florianópolis - SC - Brazil Todescat Marilda, Jordana Cardoso , Mileide Sabino and Joana Stelzer , Federal University of Santa Catarina, Brazil
16:45	<i>Close of Conference Day</i>	<i>Close of Conference Day</i>	<i>Close of Conference Day</i>
19:00	Conference dinner at Coltivare		

	Saturday 15 October 2016		
08:30	<i>Refreshments available</i>		
09:00	Room: 111 Opening Messages		
09:05	<i>Keynote presentation: Successes and Failures of Knowledge Management</i> Jay Liebowitz, Harrisburg University of Science and Technology, USA		
09:50	Introduction to ICICKM 2017		
10:00	<i>Refreshments</i> <i>Poster contributors stand by their posters for others to discuss the research</i>		
	Room: 111 Stream A - Mini Track on Big Data, Business Intelligence, and Knowledge Management Chair - Narges Kasiri	Room: 103 Stream B - Mini Track on Intellectual Capital in Management and Finance Chairs - Elena Tkachenko and Elena Rogova	Room: 104 Stream C - Mini Track on Knowledge Management Maturity: Challenges and Opportunities Chair - Dean Testa
10:45	Knowledge Fragmentation and Its Connectivity Assurance Strategies Borjigin Chaolemen and Xiaomi An , Renmin University of China, China	Valuing a Firm's Human Resources in Organizational Interactions Sloan Kenneth, Marist College, USA	Using a Maturity Model to Encourage Organizational Change: A USAID Case Young Stacey, Leigh Hinthorne , USAID, DC and Monalisa Salib , Dexis Consulting Group, USA (presentation only)
11:15	Business Intelligence Maturity in Educational Institutions - Sultan Qaboos University: A Case Study Al Rashdi Saud, Shyamala Srinivas , ex Middle East College and Sultan Qaboos University, Oman	Intellectual Capital Assessment and Financial Indicators for Value Based Management: The Joint Application Tkachenko Elena, St Petersburg State University of Economics, Elena Rogova , Higher School of Economics in St Petersburg and Sergey Bodrunov , New Industrial Development Institute - NIDI, Russia	Knowledge Management and Social Capital: A Literature Review Benlabsir Sara, Faculty of Law and Economic Sciences, Morocco
11:45	Data Driven Business Integration in Procurement: A Case in an ICT Company Jääskeläinen Aki and Juho Hirn , Tampere University of Technology, Finland	Developing a Knowledge Management Strategy: An Environmental Nonprofit's Approach to Mission-Driven KM Keefer Jeffrey, Trust for Public Land, New York, USA	Knowledge Management in Chile's Public Sector: Identification of Current Structural Objectives Perez-Arrau Gregorio and Rodrigo Valdivia , Universidad de Santiago de Chile, Chile
12:15	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>

	Room: 111 Stream A - Network Events and Benefits Chair - Madeleine Block	Room: 103 Stream B - Mini Track on Intellectual Capital in Management and Finance Chairs - Elena Tkachenko and Elena Rogova	Room: 104 Stream C - Value and Meaningfulness Chair - András Gábor
13:15	An Exploration of Corporate Philanthropy Methods and Insurance-Like Protection Harper Pamela, Marist College, USA	Social Capital as a Key Determinant of Innovativeness: The Case of Polish Medium-sized Enterprises Wildowicz-Giegiel Anna and Elżbieta Misiewicz , University of Bialystok, Poland	Knowledge Sharing and Valuation in Beekeeping Communities: A Linguistic Analysis Bedford Denise and Lauren Neville , Communication Culture and Technology University, USA
13:45	The “Bumblebee” Firm: Dynamic Capabilities and Network Benefits Svare Helge, Oslo and Akershus University College of Applied Sciences and Anne Haugen Gausdal , University College of Southeast Norway, Norway	Effect of HR Department’s Client Relationship Management on Intellectual Capital in China Wang Xiaoling, Shanghai Normal University and Yunzhang Hou , Fudan University, China	Exploring the Multiple Sources of Work Meaningfulness: The Roles of Social Interaction and Cultural Diversity Koçoğlu Ipek, Ali Ekber Akgün and Halit Keskin , Gebze Technical University, Turkey
14:15	Knowledge Management and Strategic Orientation: Leveraging Innovativeness and Organizational Performance: The Case of Turkey Akgül Yakup, Dumlupınar University and Mustafa Zihni Tunca, Süleyman Demirel University, Turkey	Intellectual Capital, Knowledge Management and Sustainable Competitive Advantage on SMEs in Malaysia Ngnh Rohana, Zarina Salleh and Ismail Ab Wahab , University Technology Mara, Malaysia	
14:50	Room: 111 Summary of the Conference: Awards to the winners of the Best PhD Paper and Best Poster		
15:15	Close of Conference		
	POSTERS Posters will be displayed from Friday Lunchtime until Saturday Lunchtime Poster contributors will stand with their posters at 10:00 on Saturday		
	Scientific Cooperation Engineering – Supporting Interdisciplinary Integration in Research Networks Thiele Thomas, Sarah Müller , Sebastian Stiehm , Anja Richert , Sabina Jeschke IMA/ZLW & IfU - RWTH Aachen University, Germany	A pragmatic investigation of the relationship between IT project-based intellectual capitals, agile methods and project success in South Africa Khoza Lucas, Tshwane University of Technology, South Africa	Enhanced School Improvement Plan: A Catalyst of Knowledge Management for Schools Martinez Renetchie, Department of Education- Sarangani Division, Joycelyn Bermudez, STI- General Santos City, Honnelyne Guilley-Toyogon , Noel Ramos and Nimfa Figuroa , Local Government Unit of <u>Malungon, Philippines</u>
	From Knowledge Discovery to Knowledge Transfer Gábor András, Corvinus University of Budapest, Hungary	"Study on Effects of Human Resource Department’s Client Relationship Management on Organization Performance in China". Wang Xiaoling, Shanghai Normal University, China	“ Designing Participation in Different Visibility levels of Knowledge Sharing” Sedighi Mohammadbashir, Delft University of Technology, Netherlands
	Knowledge Transfer Strategies and Individual Motivation: From Resistance to Self-determination Lauzier Julie, Matheiu-Joel Gervais and Nathalie Houlfort , Université du Québec à Montréal, Canada	Semantic Integration of Resilient Distributed Knowledge Fragments on Cloud Borjigin Chaolemen, Renmin University of China, China	Value-Based Healthcare and Patient Values – Adding a Strategic Edge to Measuring Health Impact? Nordin Patrik , Anna-Aurora Kork , Inka Koskela , Harri Laihonen , Sari Mäntylä , University of Tampere, Finland
	Critical Evaluation of and Proposed Corrections for Maturity Models Bedford Denise, Justin Kollinger , Shaqueta Pierre , Georgetown University, USA and Dean Testa , Goodyear Tire & Rubber LLC, USA	Enhanced School Improvement Plan: A Catalyst of Knowledge Management for Schools Martinez Renetchie, Department of Education- Sarangani Division and Joycelyn Bermudez , STI- General Santos City, Philippines	