



# ICIME 2011



## 2<sup>nd</sup> International Conference on Information Management and Evaluation Ryerson University, Toronto Canada 27-28 April 2011

**Conference Chair:** Professor Kenneth A. Grant, Ted Rogers School of Information Technology Management, Ryerson University, Toronto, Canada

**Programme Chair:** Dr Ojelank Ngwenyama, Institute for Research on Technology Management and Organisational Learning, Ryerson University, Toronto, Canada

**Mini track Call for Papers:** e-Government Strategies, policies and evaluations

**Mini track chair:** Farid Shirazi, Ryerson University, Toronto, Canada

The Internet has become a favourable topic for numerous studies in the recent years including e-Government strategies, policies and performance. The main idea of e-Government is to move beyond passive information-giving to active service delivery and citizen participation in the decision-making process through the use of information and communication technologies (ICTs). While some governments were successful in using ICT tools and services such as the Internet as the means of transparency and new style of leadership, others were not able to deliver effectively and efficiently the promises made and the opportunities provided by the new technology.

The conference invites submissions of papers on both theory and empirical research including but not limited to the following conference themes, from academics, government departments and practitioners in the public and private sector. The conference committee welcomes contributions on a wide range of topics using a range of scholarly approaches including theoretical and empirical papers employing qualitative, quantitative and critical methods. Case studies and work-in-progress/posters are welcomed approaches. PhD Research, proposals for roundtable discussions, non-academic contributions and product demonstrations based on the main themes are also invited.

Topics may include, but are not limited to:

- Government 2.0
- The role of intermediaries in e-Government service delivery
- e-Democracy
- The e-Voting issues
- Policies, strategies and governance
- Quality management and monitoring tools and methods – for usability, user satisfaction and measurement
- Change in the public sector
- e-Government in the context of developing countries
- e-Health
- e-Government, public values, identity management, privacy and security
- The digital divide
- New e-Government delivery models and their business and/or community justification – including by private and civic sectors

### Publication opportunity

Papers accepted for the conference will be published in the conference proceedings, subject to author registration. The proceedings have an ISBN and details of the proceedings accreditations are listed on the [conference website](#).

Selected papers from the conference will be considered for a special conference issue of the Electronic Journal of Information Systems Evaluation – <http://www.ejise.com>. The journal is accredited on several international lists. Full details are available on the [conference website](#).

As well as full academic papers, the following submissions are welcomed:

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**Work in Progress/Posters:** Researchers are invited to submit current projects which are either at the proposals stage or are work in progress.

**PhD Research:** Doctoral Candidates are invited to submit papers describing their research.

**Case Study Submissions:** Submissions should be written to publishable standards.

**Non-Academic Contributions:** Contributions from individuals and organisations working in the field. These contributions can take the form of a presentation or a demonstration.

**Round Table Proposals:** Topical subjects proposed for discussion.

**Product Demonstrations and Exhibitor Opportunities:** If you are contributing to the conference in any of the above categories you can also request the opportunity to give a product demonstration. If you would like to exhibit and/or demonstrate a product at the conference we suggest that you apply for one of our exhibitor packages.

### Submission details

Abstracts: All submission types require a 300-500 word abstract in the first instance, to be received by **6 October 2010**. Please read the guidelines at

<http://academic-conferences.org/abstract-guidelines.htm>

Submission: Only accepted by online form submission at

<http://academic-conferences.org/icime/icime2011/icime11-abstract-submission.htm>

Full paper: Only required for academic submissions once the abstract has been selected, no more than 5,000 words to be received by **24 November 2010**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, [Carol Sheasby \(carol.sheasby@academic-conferences.org\)](mailto:carol.sheasby@academic-conferences.org).

All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.

### Important dates

Abstract submission deadline:

**6 October 2010**

Notification of abstract acceptance:

**13 October 2010**

Final copy of full paper due:

**24 November 2010**

Notification of paper acceptance (with any requested changes):

**02 February 2011**

Earlybird registration closes:

**16 February 2011**

Final paper submission (with changes):

**02 March 2011**

Full details of the conference programme committee are posted on the [conference website](#).

This pdf is an abbreviated call for papers. The full call for papers can be found online at

<http://academic-conferences.org/icime/icime2011/icime11-call-papers.htm>