



ICIME 2010



International Conference on Information Management and Evaluation University of Cape Town, South Africa 25-26 March 2010

Conference Chair: Kosheek Sewchurran, University of Cape Town, South Africa
Programme Chair: Irwin Brown, University of Cape Town, South Africa

Call for Papers, Posters, Round Table Proposals, Practitioner Contributions and Product Demonstrations

The International Conference on Information Management and Evaluation (ICIME) provides a forum for both researchers and practitioners to come together to develop their understanding of both theory and practice in all aspects of IT/IS management and evaluation. The scope of ICIME reflects the increased use of technology to manage information in and between organizations of all types and sizes across the globe. ICIME 2010 will provide opportunities for people working and researching in the field to come together both formally and informally to share their knowledge and expertise.

The advisory group for the conference invites submissions of papers, and panel and workshop proposals on both the theory and practice of all aspects of IT/IS management and evaluation. The conference in March 2010 seeks quantitative, qualitative and experience-based papers from industry and academe. Topics may include, but are not limited to:

General topics: *IT Diffusion; The Information Society; IT for development; Issues in IS design and development; Learning from failures; ICT and health; ICT in Banking and other financial sectors; IT in education; IS and organisational culture; IS outsourcing; Legislation; Enterprise Resource Planning; Information sharing; Indigenous knowledge systems; Mobile commerce; Strategic IS planning; Sense making in IT; The potential of Radio Frequency ID (RFID) applications – the internet of things.*

Evaluation topics: The evaluation of e-commerce and e-business; Evaluating intranets and knowledge management; Evaluation of e-government initiatives; Research methods for IT/IS evaluation; Evaluation of IT projects; Architecture compliance evaluation; Validation; Information retrieval systems; Process orientated evaluation; Frameworks; Evaluation of ICT for development projects; General evaluation methodologies for both the appraisal and post implementation of projects; Auditing IS/IT systems and implementations; Using ICT to evaluate academic performance; The psychology of evaluation; Benefit management; The evaluation of open source systems; The evaluation of ERP systems; "Green" IT; The evaluation of IT investments.

Management topics: *Decision making processes for new investments; e-Procurement; The management of IT benefits, costs and risks; Human and organisational aspects of IT/IS; The management of IS development and IT departments; Risk management strategies; IS security; Global aspects of IS/IT; Multi-site implementation; The impact of IS on work and organisations; IS/IT management practice; Records management; e-Commerce; Computer based training; Customer loyalty programmes and reward systems; Business intelligence; The management of IT investments; The management of "green" IT; Enterprise architecture management; Change management; Work integrated learning.*

Ethics and Philosophy topics: What values should be applied when evaluating IT systems? Does the IT function need an ethics officer? Ergonomics and ethics: How far are human impacts an ethical issue? What are IT managers responsible for – and where do their responsibilities end? What risks should IT management take? Surveillance, monitoring, teleworking, privacy; If a system can be misused who is responsible? Rights and IT: Rights to privacy and access to information and enabling technologies; Stakeholders: Who should IT managers consult about what and when? Can IT systems produce knowledge – or only information? Understanding the 'I' in IT: What metaphors are most useful for making sense of information? Intellectual property.

e-Government topics: *Quality management and monitoring tools and methods – for usability, user satisfaction and measurement; New e-Government delivery models and their business and/or community justification – including by private and civic sectors; The role of intermediaries in e-Government service delivery; Change in the public sector; The digital divide; e-Health.*

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ICT in SMEs topics: SME management strategy and ICT use; ICT implementation in SMEs; SME business clusters and ICT; ICT management practices within SMEs; Benchmarking ICT best practices in SMEs; The effective use of new technologies in SMEs; ICT performance appraisal and evaluation in SMEs; The impact of EU, national and regional policies for ICT on SMEs; Software (ERP, CRM, etc) for SMEs; ICT help and support for SMEs; SME workforce skills for ICT; Use of ICT by SMEs within supply chain networks; Electronically mediated collaboration between SMEs; Use of e-business in SMEs; Website design for SMEs; Business process re-design in SMEs; ICT risk and security for SMEs; ICT use and consolidation in SMEs; ICT investment decisions in SMEs (including appraisals methods, the role of vendors, other sources of advice, etc); Data warehousing and its application in SMEs.

New technologies, Innovation and Infrastructure Development topics; *Diffusion and adoption of new information technologies; Acceptance of new technologies; Innovative impact of new technology adoption; Information infrastructure development; Social aspects of information infrastructures; Development and emergence of standards; The role of information infrastructures in distributed environments; Web technology's effect on interoperability issues; Ubiquitous computing; The impact of new technologies on business processes; The role of information infrastructures for knowledge creation, innovation and innovation systems; Information infrastructures as facilitators of innovation in inter-firm networks.*

Publication opportunity

Papers accepted for the conference will be published in the conference proceedings, subject to author registration. The proceedings have an ISBN and ECIME proceedings are listed in the Thomson Index to Scientific and Technical Proceedings (ISTP), the Thomson Index to Scientific and Technical Proceedings (ISTP/ISI Proceedings), the Thomson Index to Social Sciences & Humanities Proceedings (ISSHP) and the Thomson Index to Social Sciences & Humanities Proceedings (ISSHP/ISI Proceedings).

Selected papers from the conference will be considered for a special conference issue of the Electronic Journal of Information Systems Evaluation – <http://www.ejise.com>. The journal is listed on the International Bibliography of Social Sciences (IBSS).

As well as full academic papers, the following submissions are welcomed:

Research in Progress; Researchers may submit current projects whilst they are still in progress.

Case Study Submissions; Submissions should be written to publishable standards.

Poster Submissions; welcomed in any of the areas identified in the call for papers.

Round Table Proposals; Topical subjects proposed for discussion.

Practitioner Contributions; Contributions, either presentations or demonstrations, from individuals and organisations working in the field. Presentation submissions should follow the abstract submission process. For product demonstrations, please submit a proposal of 200-300 words describing a research facilitation product you would like to demonstrate and the audience it serves. Proposals should be sent as an email attachment to [Sue Nugus \(sue@academic-conferences.org\)](mailto:sue@academic-conferences.org) not later than **22 October 2009**. Demonstrations themselves are expected to be approximately 15 minutes in length.

Submission details

- Abstracts: All submission types require a 300-500 word abstract in the first instance, to be received by **3 September 2009**. Please read the guidelines at <http://academic-conferences.org/abstract-guidelines.htm>
- Submission: Only accepted by online form submission at <http://academic-conferences.org/icime/icime2010/icime10-abstract-submission.htm>
- Full paper: Only required for academic submissions once the abstract has been selected, no more than 5,000 words to be received by **22 October 2009**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, [Julia Hawkins \(julia@academic-conferences.org\)](mailto:julia@academic-conferences.org).

All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.

Important dates

Abstract submission deadline:	3 September 2009
Notification of abstract acceptance:	10 September 2009
Final copy of full paper due:	22 October 2009
Notification of paper acceptance (with any requested changes):	4 January 2010
Earlybird registration closes:	8 January 2010
Final paper submission (with changes):	28 January 2010
Final author registration date:	18 February 2010

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Conference Executive

Felix Bollou, American University of Nigeria, Nigeria
Dr Irwin Brown, University of Cape Town, South Africa
Dr Wallace Chigona, University of Cape Town, South Africa
Dr Princely Ifinedo, Cape Breton University, Canada
Dr Mike Kyobe, University of Cape Town, South Africa
Dr Manoj Maharaj, University of Kwazulu-Natal, South Africa
Dr Solomon Negash, Kennesaw State University, USA
Dr Shaun Pather, Cape Peninsula University of Technology, South Africa
Elsje Scott, University of Cape Town, South Africa
Dr Kosheek Sewchurran, University of Cape Town, South Africa
Farid Shirazi, Ryerson University, Canada
Nata van der Merwe, Cape Peninsula University of Technology, South Africa

Conference Committee

The conference programme committee consists of key people in the information systems community. The following people have confirmed their participation:

Felix Bollou (The American University of Nigeria, Yola, Nigeria); Irwin Brown (University of Cape Town, South Africa); Andy Bytheway, (Cape Peninsula University of Technology, South Africa); France Cheong (RMIT University, Australia); Wallace Chigona (University of Cape Town, South Africa); Baggy Cox (Imperial College, London, UK); Guillermo de Haro (Instituto de Empresa, Madrid, Spain); Carina de Villiers (University of Pretoria, South Africa); Atul Gonsai (Saurashtra University, Gujarat, India); Michael Gurstein (Centre for Community Informatics Research, Training and Development, Vancouver, Canada); G "Hari" Harindranath (Royal Holloway, University of London, UK); Jonas Hedman (Copenhagen Business School, Denmark); Tony Hooper (Victoria University of Wellington, New Zealand); Val Hooper (Victoria University of Wellington, New Zealand); Princely Ifinedo (Cape Breton University, Canada); Kevin Johnston (University of Cape Town, South Africa); Ranjan Kini (Indiana University Northwest, USA); Rembrandt Klopper (University of KwaZulu-Natal, South Africa); Mike Kyobe (University of Cape Town, South Africa); Sam Lubbe (University of South Africa, South Africa); Kathy Lynch (University of the Sunshine Coast, Australia); Manoj Maharaj (University of Kwazulu-Natal, South Africa); Annette Mills (University of Canterbury, New Zealand); Peter Mkhize (UNISA, South Africa); Solomon Negash (Kennesaw State University, USA); Collins Ngwakwe (University of Cape Town, South Africa); Brian O'Donovan (University of Cape Town, South Africa); Tiego Oliveira (Universidade Nova de Lisboa, Portugal); Hans Oppelland (Erasmus University, The Netherlands); Roslina Othman (International Islamic University, Malaysia); Shaun Pather (Cape Peninsula University of Technology); Mirja Pulkkinen (University of Jyväskylä, Finland); Shalini Ramessur (University of Technology, Mauritius); Dimitris Rigas (University of Bradford, UK); Narcyz Roztocki (State University of New York at New Paltz, USA); Elsje Scott (University of Cape Town, South Africa); Kosheek Sewchurran (University of Cape Town, South Africa); Farid Shirazi (Ryerson University, Canada); Shawren Singh (University of South Africa, South Africa); Gregory Skulmoski (Zayed University, Abu Dhabi, UAE); Khalid S. Soliman (MIS Hempstead, New York, USA); Antonie Stam (University of Missouri, USA); Jacques Steyn (Monash University, South Africa); Nata van der Merwe (Cape Peninsula University of Technology, South Africa); Gert van der Pilj (Erasmus School of Economics, The Netherlands); Minhong Wang (The University of Hong Kong, PRC).

Applications are still being accepted to the conference committee.

This pdf is an abbreviated call for papers. The full call for papers can be found online at <http://academic-conferences.org/icime/icime2010/icime10-home.htm>