



ICEG 2008



4th International Conference on e-Government

**RMIT University, Melbourne, Australia
23-24 October 2008**

Conference Chair: Brian Corbitt, RMIT University, Australia
Programme Chair: Mohini Singh, RMIT University, Australia
Keynote Speaker: to be announced

Call for Papers, workshops and demonstrations

Governments across the world face an increasing range of problems, not least the need to be accessible anytime, anywhere, by anyone. As citizens become more computer literate, so their expectations of public service provision rise and demands for e-Government grow. It is more and more common in the so called "developed" nations to be able to access a wide range of facilities from registrations of births and deaths to registrations of cars without having to leave your desk, but the success of these encounters varies greatly.

Alongside the rise in e-Government provision comes a greater interest in the study of e-Government, from both a practical and a theoretical point of view. As controversy rages around issues such as e-Voting and identity cards, so academics and practitioners pick up the gauntlet of supporting or attacking these issues. Service providers too have their opinions to share. Much time and money is being spent in considering the best way forward and in examining what has been done well and what lessons can be learnt when things go wrong. This conference aims to bring evidence of the research being undertaken across the globe to the attention of co-workers and the wider community for the purposes of helping practitioners find ways to put research into practice, and for researchers to gain an understanding of additional real-world problems.

The advisory group for ICEG 2008 therefore invites submissions of papers on both theory and practice in respect of the conference themes outlined below, from academics, government departments and practitioners in the public and private sector. The conference, to be held in Melbourne on the 23-24 October 2008, is also seeking demonstrations of suitable e-Government products, case studies and reports of work-in-progress. Topics may include, but are not limited to:

▪ **Applications of e-Government**

New ideas for improving Public Service efficiency and effectiveness; Health; education; homeland security; Electronic payments; e-Tax administration; Public record archives; Electronic waste; National implementation of e-Government.

▪ **e-Democracy and e-Voting**

How technology can improve the democratic process; ICT and the case of deliberative democracy; Citizenship; How can e-Voting be made to work; Risks and advantages from e-Voting; Touch screen voting; Local e-Participation.

▪ **Measuring e-Government performance**

Economics of e-Government; Can benchmarking indicators be effective; What are the benefits of e-Government and how can these be measured; e-

Government implementation – striking the costs-benefits balance; Agile metrics; e-Government parameters; Website evaluation and ranking.

▪ **Innovative Organisational Change**

Citizen to Government relationships, including citizen-centric services; Interoperability frameworks (National, Transnational); Private-public partnerships; Identity management – including authentication, trust and privacy; Cyber-security; Organisational culture; Skills development and leadership models.

▪ **Community engagement and economic development**

Community networks and civic participation; Entrepreneurship and/or business applications; e-

Cities; Regional competitiveness; Transnational civil society; Socio-economic impacts.

▪ **E-Government technology**

e-Government specifics in software and systems engineering; enterprise application integration in the context of e-Government; utilization of service oriented architectures; Business models for e-Government systems (e.g. ASP, revenue sharing,..); Inter-organizational system-to-system collaboration; Security and trust; Online social networking; Protocol

analysis; Electronic scanning technology; Open source software; e-Campaigning; Utilization of semantic web and/or Web 2.0 technologies.

▪ **General topics**

Financing e-Government; e-Government strategies; Corruption; e-Governance; Information management; Digital workflows; Political activism; The digital divide.

Selected papers will be published in a special issue of the Electronic Journal of e-Government
www.ejeg.com

The proceedings for this conference are listed in the Index to Scientific and Technical Proceedings (ISTP/ISI Proceedings), the Index to Social Sciences & Humanities Proceedings (ISSHP) and the Index to Social Sciences & Humanities Proceedings (ISSHP/ISI Proceedings)

Submission details:

Product Demonstrations: Please submit an abstract of 200-300 words describing an e-Government product you wish to demonstrate and the audience it serves. Demonstrations themselves are expected to be approximately 15 minutes in length.

Paper Submissions

Abstract details: In the first instance, an abstract only is requested. This should be a minimum of 100 and a maximum of 500 words and must include up to five keywords and key phrases to be received by **8 May 2008**. Abstracts must include the proposed title for the paper, the full names (first name and surname, not initials), postal addresses and email addresses of all authors and a telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

Submission: By form submission online at

<http://www.academic-conferences.org/iceg/iceg2008/iceg08-abstract-submission.htm>

Full paper: Only required once the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **26 June 2008**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, [Elaine Hayne](mailto:Elaine.Hayne@academic-conferences.org) at Elaine@academic-conferences.org.

Important information:

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers received by the submission deadline will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of the originally submitted abstract has been followed, that the paper is of a suitable length, that the standard of English is adequate and that the paper is appropriately referenced using the Harvard referencing rules.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration).

- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore, if multiple papers are accepted for presentation, different co-authors need to present each paper.

Important dates:

<i>Abstract submission deadline:</i>	8 May 2008
<i>Notification of abstract acceptance:</i>	15 May 2008
<i>Full paper for review due:</i>	26 June 2008
<i>Notification of paper acceptance (with possible changes):</i>	14 August 2008
<i>Earlybird registration closes</i>	28 August 2008
<i>Final paper submission (with any changes):</i>	4 September 2008
<i>Final date for author registration:</i>	25 September 2008

Conference Executive:

[Professor Brian Corbitt](#), RMIT University, Australia.
[Professor Mohini Singh](#), RMIT University, Australia.
[Associate Professor Hepu Deng](#), RMIT University, Australia.
[Dr Alem Molla](#), RMIT University, Australia.
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[Shirish C.Srivastava](#), National University of Singapore, Singapore.
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[Professor Toni Carbo](#), University of Pittsburgh, USA
[Ah Lian Kor](#), Leeds Metropolitan University, UK
[Dr Mary Griffiths](#), University of Adelaide, South Australia
[Lazlo Gabor](#), Budapest Tech, Hungary
[Ian Dennis](#), Whitehorse Strategic Group, Australia

Conference Committee:

The conference programme committee consists of key people in e-Government around the world. The following people have confirmed their participation:

Saleh Al-Turki, (King Faisal University, Hufuf, Saudi Arabia)

Hans Arents, (Ministry of Flanders, Belgium)

Dan Batista, (Government of Canada, Govt On-Line, Ottawa, Canada)

Francesco Bof, (Bocconi School of Management Milan, Italy)

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Amanda Coe, (Harvard Business School USA)

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Thevarkalathil Madanmohan, (Indian Institute of Management, Bangalore, India)

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Blessing Maumbe, (Cape Peninsula University of Technology, South Africa)

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4th International Conference on e-Government, RMIT University, Melbourne, Australia 23-24 October 2008

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Dave Griffin, (Leeds Metropolitan University, UK)

Yonas Hagos, (Overtone Software, Rockville, USA)

Panos Hahamis, (Westminster Business School, London, UK)

Matthew Hibberd, (University of Stirling, Scotland, UK)

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Patrik Hitzelberger, (Centre de Recherche Public – Gabriel Lippmann, Luxembourg)

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Peter Knight, (Carlton University, Ottawa, Canada)

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Andrew Szende, (University of Toronto, Canada)

Susan Thorne, (Public Works and Government Services Canada)

Ramayah Thurasamy, (Universiti Sains Malaysia, Malaysia)

Burke Ward, (Villanova University, USA)

Christine Williams, (Bentley College, Waltham, USA)

This call for papers and further information about the conference is available online at <http://www.academic-conferences.org/iceg/iceg2008/iceg08-committee.htm>