



# ECEG 2008



## 8th European Conference on e-Government Ecole Polytechniques Fédérale de Lausanne, Switzerland 10-11 July 2008

*Conference Chair:* **Matthias Finger, Ecole Polytechniques Fédérale de Lausanne, Switzerland**

*Programme Chair:* **To be confirmed**

*Keynote speaker:* **To be announced**

### CALL FOR PAPERS

As governments seek to remodel and restyle their services, e-Government continues to arouse interest and attention. New dynamic issues such as e-democracy, e-citizenship, e-Identity and e-voting have become core elements in the development of public sector delivery. The multi-tier nature of e-Government, relevant at local government, central government but also at the supranational level such as the European Union, makes it of importance to academics and practitioners alike. Vital questions are posed which link technological development and a streamlining of government services to more social based values of inclusion, accessibility and power relationship ratios

e-Government encompasses more than just technology – it challenges the way in which public sector service providers and citizens interact. Democratic renewal, the transformation of service delivery, community leadership and citizenship integration are all key elements of this fascinating subject.

The advisory group for the conference invites submissions of papers on both the theory and advanced practice in respect of the conference themes outlined below, from academics, government departments and practitioners in the public and private sector. The conference to be held in Lausanne in June 2007 is also seeking case studies and reports of work-in-progress.

Topics may include, but are not limited to:

- **Applications of e-Government:** New ideas for improving the Public Service efficiency and effectiveness; The case for e-Government; Post-modern campaigning; Comparison case studies in developing versus developed nations; e-Government for young people; G2G applications; Back-office implementation; EU e-Government policy.
- **Challenges to e-Government:** Cyberterrorism; Technological limitations of citizenry; Interoperability; Language issues, Identity Management – including Authentication, Trust and Privacy; How to increase take-up of e-Government services; The transition to e-Government for local governments; Semantics of transactions in e-Government, definitions and implementations.
- **The e-Voting issue:** How can e-Voting be made to work; Risks and advantages from e-Voting; prototype m-Voting systems; Validation and verification issues; Benefits and Inhibitors to e-Voting.
- **e-Democracy:** How technology can improve the democratic process; ICT and the case of deliberative democracy; Using Blogs and Wikis to enhance participation; e-Government as an enabler of public sector reform; Setting an e-Democracy agenda at government level; Citizens' wider access to ICTs, and the skills and means to generate and distribute content; Citizen trust in online participation and dialogue; The design of audience-specific consultative processes; Conceptualising public value; Deciding the correct balance between online and offline citizen/government, citizen/citizen interactions; Exploiting the learning and communicative potential of emerging online tools and new media forms (games, blogs, wiki, G3 mobile communications).

- **Measuring e-Government/Economics of e-Government:** The case for e-Government - Can benchmarking indicators be effective; What are the benefits and economics of e-Government?; e-Government success factors and inhibitors; Methodologies, tools and metrics for assessing the effectiveness of e-Government; Delivery channels for government services; Attaining social value from electronic government; Political accountability; Measuring e-Government – What benchmarks should be used?; Payback periods; Web-based information quality.
- **Legal, agency, trust and governance issues in e-Government:** the equilibrium between actors in e-Government transactions, on issues of trust that may be expressed or understood between such actors, on legal issues promoting or inhibiting the adoption of e-Government models or measures, or on IP issues of Open Standards use in e-Government and their consequences on applications built upon e-ID or other e-Government models, such as in procurement; Trust Charters in e-Service delivery.
- **Additional topics:** The issue of European citizenship; Interoperability Frameworks (National, Transnational); Entrepreneurial processes in the information society; Knowledge Management/Intellectual capital in local/national government; e-I: Intelligent use of systems in government; Leading change in Public Service organisations; Shared services in public service delivery- The way forward; Multi-Agency/partnership working; Information management strategies within the public sector; e-Government project failure; Scenario building; The role of e-Government in social and economic development; Decision support systems; Single European information space; Strategic leadership; Document management systems; Hierarchical government processes; Can e-Government learn from e-Business? Open Access and e-Government; Mobile Government; e-Procurement.

In addition to the main conference, submissions are welcomed to two mini tracks: **e-Tax and e-Revenue**, to be chaired by Margery Stapleton, Director, National Centre for Taxation Studies, University of Limerick, Ireland

and

**e-Democracy**, to be chaired by Associate Professor Mary Griffiths, University of Adelaide, South Australia.

Details of these mini tracks, including the call for papers, can be found at

<http://academic-conferences.org/eceg/eceg2008/eceg08-minitrack.htm>

***Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG- <http://www.ejeg.com>).***

### **Submission details**

**Abstract details:** The Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **31 January 2008**. Abstracts must include the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials), postal addresses and email addresses of all authors and a telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

**Submission:** Submit online at <http://academic-conferences.org/eceg/eceg2008/eceg08-abstract-submission.htm>

**Full paper:** Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **20 March 2008**. Papers should be submitted as .doc or .rtf file attachments by email to [Elaine Hayne](mailto:Elaine.Hayne@epfl.ch).

### **Important information**

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.

- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration). Author registration must be completed by 12 June 2008.
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

### Important dates

Abstract submission deadline: **31 January 2008**

Final copy of full paper due: **20 March 2008**

Final paper submission: **22 May 2008**

Notification of abstract acceptance: **7 February 2008**

Notify paper acceptance (with changes): **1 May 2008**

### Conference Executive

[Professor Paul Alpar](#), Philipps-Universität Marburg, Germany

[Dr Frank Bannister](#), Trinity College Dublin, Ireland

[Professor Toni Carbo](#), University of Pittsburgh, USA

[Professor Bruno de Vuyst](#), Vrije Universiteit Brussel, Belgium,

[Dr Alea Fairchild](#), University of Twente, Belgium

[Matthias Finger](#), Swiss Federal Institute of Technology, Lausanne, Switzerland

[Dr Mary Griffiths](#), University of Adelaide, South Australia

[Dr Briony Oates](#), University of Teeside, UK

[Professor Dan Remenyi](#), Trinity College Dublin, Ireland

[Margery Stapleton](#), University of Limerick, Ireland

### Conference Committee

The conference programme committee consists of key people in the e-Government around the world. The following people have confirmed their participation:

Bulent Acma, Anadolu University, Turkey

Adetunji Adeshina, , Nigeria

Georg Aichholzer, Austrian Academy of Sciences, Austria

Paul Alpar, Philipps-Universitaet Marburg, Germany

Nadia Amin, University of Westminster, United Kingdom

Aykut ARSLAN, TU Training Centre Command, TURKEY

Medi Asgarkhani, CPIT, Christchurch, New Zealand

Charles Ayo, Covenant University, Ota, Nigeria

Jenny Backhouse, University of New South Wales, Australia

Joan Ballantine, Queens University Belfast, UK

Frank Bannister, Trinity Collge Dublin, Ireland

Jordi Barrat Esteves, Rovira i Virgili University, Tarragona, Spain

Victor Bekkers, Erasmus University, Rotterdam, Netherlands

Egon Berghout, Groningen University, Netherlands

Lasse Berntzen, Vestfold University College, Norway

Robert Brookes, Conwy County Borough Council, Wales, UK

John Byrne, Royal Melbourne Institute of Technology, Australia

Toni Carbo, University of Pittsburgh, USA

Simon Carlo, University of Koblenz-Landau, Germany

Walter Castelnovo, Università dell'Insubria, Como, Italy

Akemi Chatfield, University of Wollongong, Australia

Lichun Chiang, National Cheung Kung University, Taiwan

Jyoti Choudrie, University of Hertfordshire, UK

Rodney Clare, EDS and the Open University, UK

Maura Conway, Dublin City University, Ireland

Claire Johnson, University of Glasgow, UK

Vikas Kanungo, Society for Promotion of e-Government, India

Turksel Kaya Bensghir, Public Administration Insitute, Turkey

Martin Knahl, University of Plymouth, UK

Konstadinos Kutsikos, University of the Aegean, Greece

Djamel Eddine Laouisset, ETQM COLLEGE, Dubai, UAE

Joerg Leukel, University of Hohenheim, Germany

Ying Liu, Cambridge University, UK

Kristina Lundevall, mCity, Sweden

Gregory Maniatopoulos, University of Newcastle, UK

Blessing Maumbe, Cape Peninsula University of Technology, South Africa

Abusin Mazin Eltayib, Government of Sudan, Sudan

Anthony Meehan, The Open University, UK

Albert Meijer, Utrecht School of Governance, Netherlands

Pat Molan, Revenue Commissioners, Limerick, Ireland

John Morison, Queens University Belfast, UK

Bert Mulder, Haagse Hogeschool, Den Haag, Netherlands

Hilary Mullen, Buckinghamshire Chilterns University, UK

Darren Mundy, University of Hull, UK

Olli Mustajarvi, The Finnish Parliament, Finland, Finland

Paul Nixon, Haagse Hogeschool, Den Haag, The Netherlands

Curthoys Noah, Cabinet office, London

Briony Oates, Teeside University, UK

David O'Donnell, Intellectual Capital Research Institute, Ireland

Adegboyega Ojo, United Nations University, Macao

*8<sup>th</sup> European Conference on e-Government, EPFL, Lausanne, Switzerland – 10-11 July 2008*

Marcelo Costa, Infoquality, Goiânia/GO, Brazil  
Leela Damodaran, Loughborough University, UK  
Geoffrey Darnton, Bournemouth University, UK  
Anne Davies, Queens University Belfast, UK  
Martin De Saulles, University of Brighton, UK  
Bruno de Vuyst, Vrije Universiteit Brussel, Belgium  
Andy Dearden, Sheffield Hallam University, UK  
Mitja Decman, University of Ljubljana, Slovenia  
Frans Dijkstra, Haagse Hogeschool, The Hague, The Netherlands  
Vladimir Drozhzhinov, e-Government Competence Centre, Russia  
Paul Drummond, Department for Transport, UK  
Andy Ellis, Microsoft, UK  
Marwin Elnaghi, Brunel University, Uxbridge, UK  
Sara Eriksén, Blekinge Institute of Technology, Sweden  
Jose Esteves, Instituto de Empresa Business School, Madrid, Spain  
Elsa Estevez, Universidad Nacional del Sur, Argentina  
Alea Fairchild, Vesalius College/Vrije Univ Brussels, Netherlands  
Matthias Finger, Swiss Federal Institute of Technology, Switzerland  
Tom Fuller, IPA, Dublin, Ireland  
Karin Furuli, Sogn og Fjordane University College, Norway  
Jean-Gabriel Ganascia, University Pierre and Marie Curie, France  
Somayajulu Garimella, International Management Institute, India  
Chris Gibbard, Department for Transport, UK  
Jenny Gilbert, Anglia Ruskin University, UK  
Dave Griffin, Leeds Metropolitan University, UK  
Mary Griffiths, University of Adelaide, Australia  
Kerstin Grunden, Trollhattan University, Sweden  
Ute Hansen, Ute Hansen, Research & Concept., Germany  
Rugayah (Gy) Hashim, University Technology Mara, Malaysia  
Paul Henman, University of Queensland, Brisbane, Australia  
Ben Hoetjes, Haagse Hogeschool, Den Haag, Netherlands  
Keith Horton, Napier University, Edinburgh, UK  
Chris Hudson, Buckinghamshire Chilterns University College, UK  
Arild Jansen, University of Oslo, Norway  
Marijn Janssen, Delft University of Technology, Netherlands  
Mustafa Kemal Oktem, Hacettepe University, Ankara, Turkey  
David Osimo, ICT Unit, European Commission/JRC/IPTS, Seville, Spain  
Maria R Osuna Alarcón, Salamanca University, Spain,  
Eleonora Paganelli, University of Camerino,  
thanos Papadopoulos, The University of Warwick, UK  
Shaun Pather, Cape Peninsula University of Technology, South Africa  
Key Pousttchi, University of Augsburg, Germany  
David Price, Henley Management College, UK  
Thurasamy Ramayah, Universiti Sains Malaysia, Malaysia  
Rajash Rawal, Haagse Hogeschool, Den Haag, Netherlands  
Vivien Reid, Glasgow Caledonian University, UK  
Oliviero Riganelli, university of Camerino, Italy  
Jose Rodrigues, Federal University of Paraiba, Brazil  
Sabine Rotthier, Hogeschool Gent, Belgium  
Spurge Rudman, Cape Peninsula University of Technology, South Africa  
Alain Sandoz, VaubanTechnologies, Neuchâtel , Switzerland  
Patrick Sinz, Ethica SAS , France  
Bernt Solvang, Agder University CollegE, Norway  
Kamen Spassov, Center for IC and Management, Bulgaria  
Sasikumaran Sreedharan, King Khalid University, Saudi Arabia  
Bernd Stahl, De Montfort University, UK  
Margery Stapleton, University of Limerick, Ireland  
Kamelia Stefanova, Sofia University, Bulgaria  
Simon Stephens, Letterkenny Institute of Technology, Ireland  
John Taylor, Glasgow Caledonian University, UK  
Marcel Thaens, Erasmus University, Rotterdam, Netherlands  
Tim Turner, University of New South Wales, Australia  
Hein van Duivenboden, Tilberg University, Netherlands  
Rudi Vansnick, Internet Society of Belgium, Belgium  
Are Vegard Haug, Faculty of Law, University of Oslo, Norway  
Stuart Warden, Cape Peninsula University of Technology, South Africa  
Ntombovuyo Wayi, North West University, Mafikieng, South Africa  
Diana Wilson, Trinity College Dublin, Ireland  
Rob Wilson, University of Newcastle, UK  
Les Worrall, University of Wolverhampton, UK  
Philippe Zimmerman, Swiss Federal Institute of Technology, Switzerland

This call for papers and further information about the conference is available online at <http://academic-conferences.org/eceg/eceg2008/eceg08-home.htm>