

7th European Conference on e-Government
Haagse Hogeschool, The Netherlands
21-22 June 2007

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| Wednesday 20 June 2007 | | | | |
| 18:30 | Welcome reception at the Mercure Hotel (Until 1930) | | | |
| Thursday 21 June 2008 | | | | |
| 09:00 | Registration and Refreshments | | | |
| 10:00 | Room: Aula Welcome from the conference chair: Paul Nixon, Haagse Hogeschool, The Netherlands | | | |
| 10:15 | Keynote address: The Interpretive Flexibility of e-Government Brian Loader, Social Informatics Research Unit, University of York, UK | | | |
| 11:10 | Conference splits into streams | | | |
| | Room: OV4.13 Stream A: Knowledge and Document Management Chair: Martin de Saulles | Room: OV4.73 Stream B: e-Voting Chair: Marijn Janssen | Room: OV5.09 Mini track on e-Democracy Chair: Mary Griffiths | Room: OV 5.11 Mini Track on Legal, Agency, Trust and Governance Issues in e-Government Chair: Bruno de Vuyst |
| 11:15 | An Architecture Employing Emerging Technologies for Knowledge Capture in Government Planning and Decision Systems Griggs Ken and Rosemary Wild , College of Business, CalPoly, San Luis Obispo, USA | e-Voting: Same Pilots, Same Problems, Different Agendas Liptrott Mark, Edge Hill University, Ormskirk, UK | Creating Democratic Value in the Public Sphere Through e-Participation: Where is This Value? McCusker Paul, Letterkenny Institute of Technology, Ireland, David O'Donnell Intellectual Capital Research Institute of Ireland and Honor Fagan , National University of Ireland Maynooth, Ireland | Belgif: Governmental Collaboration and Infrastructural Standards in Belgium Fairchild Alea and Bruno de Vuyst , Vesalius College/Vrije Univ Brussels, Belgium |
| 11:45 | A New Model for Document Management in e-Government Systems Based on Hierarchical Process Folders Kunis Raphael, Gudula Rünger and Michael Schwind , Chemnitz Univerity of Technology, Germany | Small Communities: e-Vote Diffusion Corradini Flavio, Eleonora Paganelli and Alberto Polzonetti , University of Camerino, Italy | e-Democracy in Australia: The Challenge of Evolving a Successful Model Backhouse Jenny, UNSW@ADFA, Canberra, Australia | Trust and the Taxman: A Study of the Irish Revenue's Website Service Quality Bannister Frank, Trinity College Dublin, Ireland and Regina Connolly , Dublin City University, Ireland |
| 12:15 | Long Term Archiving - Outsourcing or Doing it Decman Mitja, University of Ljubljana, Slovenia | Validation and Verification Issues in e-Voting Cetinkaya Orhan and Deniz Cetinkaya , Middle East Technical University, Ankara, Turkey | e-Democracy at the American Grassroots Norris Donald, MIPAR-University of Maryland, Baltimore County, MD, USA | Process Modelling Towards e-Government – Visualisation of Process-Like Legal Regulations Olbrich Sebastian, University of Marburg, Germany and Carlo Simon , Universität Koblenz-Landau Postfach, Koblenz, Germany |
| 12:45 | Lunch | | | Lunch |

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| | Room: OV4.13 Stream A - Management and the Future Chair: Ken Griggs | Room: OV4.73 Stream B: Strategic issues Chair: Rosemary Wild | Room: OV5.09 Mini track on e-Democracy Chair: Jenny Backhouse | Room: OV5.11 Mini Track on Legal, Agency, Trust and Governance Issues in e-Government Chair: Bruno de Vuyst |
| 14:00 | Case Management for Establishing Breast Cancer Centres Lindermann Nadine and Carlo Simon , Universität Koblenz-Landau Postfach, Koblenz, Germany | Strategic e-Government Planning: Lessons From Direct Applications of Standard SISP Methodologies See-To Eric, Lancaster University Management School, UK and Priscus Kiwango , President's Office, Public Service Management, Tanzania | 10 Years of Confrontation Over Internet Between the French Internet Users and Their Government Ricou Olivier, EPITA, Paris, France | e-Governance in Rural India: An Empirical Study Lal Ram, IIT Delhi, India and Abid Haleem , Jamia Millia Islamia, India |
| 14:30 | Turkish Local e-Governments: A Longitudinal Study Arslan Aykut, Marmara University, Atinova-YALOVA, Turkey | Transport Direct: Project Lauren Snow Shane, Transport Direct, UK | Government-to-Citizens Relationship: Evaluating the Quality of Information on Saudi Ministries Websites Abanumy Abdulmohsen and Pam Mayhew , University of East Anglia, UK | e-Mail in the Public Sector: Identifying and Managing the Risks Pijl Gert, Erasmus University Rotterdam, The Netherlands and Judith van Grimbergen , Interpolis, The Netherlands |
| 15:00 | The Results of a Scenario Building and Road Mapping Workshop for e-Government in 2020 Janssen Marijn, Anneke Huizer , Patrick Van der Duin and René Wagenaar , Delft University of Technology, The Netherlands | Fair e-Government Strategies for Digital Illiterate Population Rios Olga Lopez and Miguel Lechuga , Instituto Tecnológico y de Estudios Superiores de Monterrey, México | Media-savvy Professionals: Intranets and Reinventing Government Griffiths Mary, The University of Adelaide, Australia | The Role of Strategic Leadership in Driving Transformative e-Government: A Comparative Analysis of the Arab States in the Middle East Chatfield Akemi and Omar Alhujran, University of Wollongong, Australia |
| 15:30 | <i>Refreshments</i> | <i>Refreshments</i> | <i>Refreshments</i> | <i>Refreshments</i> |
| 16:00 | Room: OV4.73 Knowledge Cafe Facilitated by Frank Bannister, Trinity College Dublin, Ireland | | | |
| 17:30 | Close of conference day | | | |
| 18:00 | Participants will travel by Tram to the Conference Dinner at Restaurant Savarin | | | |
| 21:30 | Trams will return to the Conference Hotels | | | |

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| Friday 22 June 2008 | | | | |
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| | Room: OV4.13 Stream A - Frameworks Chair: José Esteves | Room: OV4.73 Stream B: ICT Chair: Albert Meijer | Room: OV5.09 Mini track on e-Democracy Chair: Mary Griffiths | Room: Room OV5.11 Stream D: New Technologies Chair: Mark Liptrott |
| 09:30 | The Transition to e-Government for Local Governments: A Conceptual Framework on Issues in ICT Implementation Hashim Rugayah, Rosmimah Roslin and Adnan Jamaludin , University Technology Mara (UiTM), Malaysia | Business Rules and Their use in an e-Government Scenario Corradini Flavio, Giorgia Meschini , Alberto Polzonetti and Oliviero Riganelli , University of Camerino, Italy | e-Participation in Israeli Local Governments: A Comparative Analysis Nachmias David, Interdisciplinary Center Herzliya and Ayelet Rotem , Rotem Business Development and Interdisciplinary Center Herzliya, Israel | An Analysis of e-Identity Organizational and Technological Solutions Within in a Single European Information Space Neumann Libor and Parvel Sekanina , ANECT a.s., Videnska, Czech Republic |
| 10:00 | Proposing a High-level Requirements Mapping Framework for Testing Implementation Compatibility in e-Government Projects Savvas Giannis, Agricultural University of Athens, Greece with Elias Pimenidis , School of Computing and Technology, University of East London, UK and Alexander Sideridis , Agricultural University of Athens, Greece | Electoral Ergonomic Guidelines to Solve the Interference of new Technologies and the Dangers of their Broader use in Computerised Voting Michel Gabriel, University of Metz - ETIC, France with Eric Brangier and Walter Cybis de Abreu , Universidade Federal de Santa Catarina, Brazil | Democratization of Government Websites: Indicators and Comparing Perceptions of Citizens and Public Officials in Taiwan Shiang Jing, Tunghai University, Taichung, Taiwan with Naiyi Hsiao and Jin Lo , National Chengchi University, Taipei, Taiwan | Model for Mobile and Ubiquitous e-Government Antovski Ljupco and Marjan Gusev , University Ss. Cyril and Methodius, Skopje, Macedonia |
| 10:30 | An Intelligent Integrated e-Government Framework: The Case of Jordan Alkhatib Ghazi, Applied Science University, Amman, Jordan with Haider Fraihat , National Information Technology Centre, Amman, Jordan and Emad Bataineh and Zakaria Maamar , Zayed University, Dubai, UAE | Using Habermas's Theory of Communicative Action to Analyse ICT-enabled e-Participation in Korea Lyu Hyeon-Suk, Institute for Development Policy and Management (IDPM), University of Manchester, UK | Review and Contrast of the French and German Approaches to e-Democracy Vergnolle Sandra, Nadia Amin and Helene Pritchard , University of Westminster, UK | Evaluation of Web Service Composition Methods from a Multi-Actor Perspective Feenstra Ralph, Marijn Janssen and René Wagenaar , Delft University of Technology, The Netherlands |
| 11:00 | <i>Refreshments</i> | <i>Refreshments</i> | <i>Refreshments</i> | <i>Refreshments</i> |
| | Room: OV4.13 Stream A: Applications and Implementation Chair: Raphael Kunis | Room: OV4.73 Stream B: Innovation and ICT Chair: Alea Fairchild | Room: OV5.09 Stream C: Regional Case Studies Chair: Sam Lubbe | Room: OV5.11 Stream D: Websites Chair: Paul Nixon |
| 11:30 | An e-Government Application for Integrated, Multi-level Management of Large Scale Resources of the Greek Primary and Secondary Education Garofalakis John, Antreas Koskeris and Agoritsa Vopi , Research Academic Computer Technology Institute, Patras, Greece | Strengths and Weaknesses of the European Interoperability Framework Related to the Real Application of ICT in e-Government Neumann Libor and Pavel Sekanina , ANECT a.s., Prague, Czech Republic | Government of Sudan e-Government Initiative: Challenges and Opportunities Abusin Mazin, Government of Sudan, Khartoum, Sudan | Irish Parties in Cyberspace: An Analysis of Political Parties' Websites and Online Campaigning in the Context of 2007 General Elections Sdulich Maria Laura, Trinity College Dublin, Ireland |
| 12:00 | e-Government Applications and its Effects on Public Service in Turkey Ogurlu Yucel, Istanbul Commerce University, Faculty of Law, Turkey | Digitization and Political Accountability in the Netherlands and the USA: Convergence or Reproduction of Differences? Meijer Albert, Utrecht School of Governance, The Netherlands | Towards a Hypothetical e-Government Solution: A South African Perspective Singh Shawren and Sam Lubbe , UNISA, Pretoria, South Africa with Goonasagree Naidoo, University of Pretoria, South Africa and Rembrandt Kloppe r, University of Kwa-Zulu Natal, Durban, South Africa | A Semiotic Analysis of Spanish Local e-Government Websites Esteves Jose, Instituto de Empresa Business School, Madrid, Spain |
| 12:30 | Back-Office Implementation of e-Government - A Learning Process Grundén Kerstin, West University, Trollhättan, Sweden | Driving Innovation and Efficiency in Government: The Different Faces of 'Openness' Broda Hellmuth, Sun Microsystems, Basel, Switzerland | e-Business Models for use in e-Government for Developing Countries Mousavi Seyed, Elias Pimenidis and Hamid Jahankhani , University of East London, UK | Mypage and Borger.Dk - A Case Study of two Government Service Web Portals Furuli Karin, Sogn og Fjordane University College, Sigrun Kongsrud, Norway |
| 13:00 | <i>Lunch</i> | <i>Lunch</i> | <i>Lunch</i> | <i>Lunch</i> |

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| | Room: OV4.13 Stream A: Design and Innovation Chair: Elias Pimenidis | Room: OV4.73 Stream B: Social and Organisational Issues Chair: Raj Rawal | Room: OV5.09 Stream C: Service Delivery and Evaluation Chair: Libor Neumann | |
| 14:00 | Distribution-Collaboration Networks (DCN): A Systems-Based Model for Developing Collaborative e-Government Services Kutsikos Konstadinos, University of the Aegean, Greece | From Conception to Demise: Implications for Users of Information Systems in Changing a Parastatal in KwaZulu-Natal, South Africa Lubbe Sam and Shawren Singh, UNISA, School of Computing, Pretoria, South Africa, with Guthrie Hall, University of Kwa-Zulu Natal, Durban, South Africa | Service Delivery- Simplifying Tax Administration for Individuals and Business Molan Pat, Collector Generals Division, Limerick, Ireland | |
| 14:30 | e-Government and Patterns of Innovation in the Public Sector De Saulles Martin, University of Brighton, UK | Attaining Social Value From Electronic Government Grimsley Michael, Faculty of Arts, Computing, Engineering and Science, Sheffield Hallam University, UK and Anthony Meehan, Centre for Research in Computing, Department of Computing, The Open University, Milton Keynes, UK | e-Government as Decision Support System to Improve Public Services Provision Mezzanica Mario and Mirko Cesarini, University of Milan Bicocca, Italy | |
| 15:00 | Public Manager, Bauldrillard and the Virtual Cow: Can Simulation Games Influence Citizens' Attitude and Behaviour viz-a-viz Online Public Debate? Michele Hélène, Irege Chambery Business School and Dominique Kreziak, Irege University of Savoie, France | e-Government and the Joining-Up of the Greek Public Sector Petrakaki Dimitra, Niall Hayes and Lucas Introna, Lancaster University Management School, UK | Evaluation and Distribution of e-Government Services Freeman Raoul, California State University, Los Angeles, CA, USA | |
| 15:30 | <p style="color: red;">Closing remarks reflecting on the issues raised during the conference</p> <p style="color: red;">Led by the Programme Chair, Raj Rawal</p> <p>This session will include a draw for winners of donated books</p> | | | |
| 16:00 | <i>Close of Conference</i> | <i>Close of Conference</i> | <i>Close of Conference</i> | <i>Close of Conference</i> |