

2nd International Conference on Information Management and Evaluation 27-28 April 2011

Tuesday 26 April 2011			
18:30	Pre-conference registration and welcome meeting (Until 1930) an the One King West Hotel		
Wednesday 27 April 2011			
09:00	Registration and coffee		
09:30	Room: TRS 2-129 Welcome from the conference chair: Ken Grant		
09:45	Keynote address: Dr Catherine Middleton, Ted Rogers School of Information Technology Management, Ryerson University, Toronto, Canada		
10:30	Conference splits into streams		
	Room: TRS 2-109 Stream A: Success Factors Chair: Jaflah Al-Ammary	Room: TRS 2-099 Stream B: Enterprise Computing Chair: Tridip Barham	Room: TRS 2-119 Stream C: Interaction and Collaboration Chair: Huan Vo-Tran
10:45	An Empirical Framework of Key Success Factors for Software Process Improvement Bunditwongrat Nuntarat, Mathupayas Thongmak and Atcharawan Ngarmyarn , Thammasat University, Bangkok, Thailand	Engineering Change through the Domains of Enterprise Architecture Iyamu Tiko, Tshwane University of Technology, Pretoria, South Africa	Ideas About Profitability In Research and Development and the Selective Pressure from Management Accounting Fritzsche Albrecht, Technical University, Darmstadt, Germany
11:15	Critical Factors in the Use of Mobile Learning by “Digital Natives” on Portuguese Teaching Negas Mário and Paulo Ramos , University Aberta, Portugal	Enterprise Resource Planning Implementation Differences Within the Same Methodology - Case Study from West Europe and Turkey Erkan Turan Erman, Atilim University, Anchora, Turkey	A Meta-Analysis of how the Adoption of Innovative Web 2.0 Tools like Digital Business Ecosystems can Lead to Improved SME Collaboration Estanyol Francesc, University of Edinburgh Business School, UK
11:45	Strategic Considerations for the Effective Mapping of Educational Technology to Academic Outcomes Zadeh Hossein, Arthur Shelley and Rod McCrohan , RMIT University, Melbourne, Australia	Selection, Implementation and Post Production of an ERP System Batada Imran, Institute of Business Administration, Karachi, Pakistan and Asmita Rahman , University of Georgia, USA	Sharing Knowledge - The CoP way Buckley Sheryl and Apostolos Giannakopoulos , University of Johannesburg, South Africa
12:15	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>
13:15	Room: Round Table discussion		

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	Room: TRS 2-109 Stream A: Motivation and Assessment Chair: Chris Upfold	Room: TRS 2-099 Stream B: Business Intelligence and Decision Support Chair: Phathu Nemutanzhela	Room: TRS 2-119 Stream C: Technical Issues Chair: Donovan Mulder	Room: TRS 3-119 Stream D: Public Sector Issues Chair: Ken Grant
14:00	Motivations for IT Outsourcing in Public Sector Local Government Cox Michael , Martyn Roberts and John Walton , University of Portsmouth, UK	Business Intelligence as an Enabler for Evidence-Based Decision Making Tucker Terrie , Baycrest, Canada (Non-Academic, Presentation only)	Comparison of Feature Selection Techniques Using Fully-Controlled Simulation-Based Datasets Arslanturk Suzan , Mohammad Siadat , Theophilus Ogunyemi , Ishwar Sethi , Oakland University, USA and Ananias Diokno , Beaumont Hospital, USA	Free and Open Source Software for Public Sector Enterprise Applications in Sri Lanka Jayawardena Srimal , Australian National University, Australia and Gihan Dias , University of Moratuwa, Sri Lanka
14:30	ICTs as Weapons of Mass Interaction - Motivations and Implications of Mediated Control Boateng Kofi , British Institute of Technology & E-commerce, London, UK	Business Intelligence as Decision Support in Business Processes: An Empirical Investigation Riabacke Ari , Stockholm University, Aron Larsson , Mid Sweden University and Mats Danielson , Stockholm University, Sweden	Distortion Free Algorithm to Handle Secondary Watermark Attack in Relational Databases Iqbal Sajid , Rauf Azhar , Huma Javed and Shabir Ahmed , University of Peshawar, Pakistan	Interoperability Monitoring For e-Government Service Delivery Based on Enterprise Architecture Elmir Badr , Bouchaib Bounabat , University Mohammed V, Souissi and Nabil Alrajeh , King Saud University, Saudi Arabia
15:00	Assessing Information Management Competencies in Organisations Bytheway Andy , Cape Peninsula University of Technology, South Africa	A Delphi-Multi-Criteria Decision Making Approach in the Selection of an Enterprise-wide Integration Strategy Bardhan Tridip , James Ngeru and Richard Pitts , Morgan State University, Baltimore, USA	RFID - A review of its Relevance and Application in South African Retailing Systems Oni Jonathan , Edward Dakora and Vesper Owei , Cape Peninsula University of Technology, South Africa	Evaluating Interoperability Artifacts for the Exchange of Public Service Information: Outline of a Conceptual Framework Veit Jahns , University of Duisburg-Essen, Germany
15:30	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: TRS 2-109 Stream A: Mini track on Information Security Evaluation in SMEs engaged in e-Commerce Chair: Michael Kyobe	Room: TRS 2-099 Stream B: Educational issues Chair: Caroline Pade-Khene	Room: TRS 2-119 Stream C: Innovation and Strategic Planning Methodologies Chair: Andy Bytheway	
16:00	Investigating the Factors Inhibiting SMEs from Recognizing and Measuring Losses from Cyber-crime in South Africa Bougaardt Gino and Michael Kyobe , University of Cape Town, South Africa	The Acceptance and Use of Educational Technology in the Kingdom of Bahrain Al-Ammary Jafiah , University of Bahrain, Bahrain	A Semiotic Approach to Analyse the Influencing Factors in Knowledge Transfer Chai-Arayalert Supaporn and Keiichi Nakata , Henley Business School, University of Reading, UK	
16:30	An Investigation into the State-of-Practice of Information Security within Zambian Copper Mines based on the ISO/IEC 27002 Standard Lukwesa Chishala and Christopher Upfold , Rhodes University, Grahamstown, South Africa	Transforming Information Management - The Role of Education Toze Sandra and Louise Spiteri , Dalhousie University, Canada (Non-Academic, Presentation only)	Toward a Novel Methodology for IT Strategic Planning Lakhdissi Mouhsine and Bouchaib Bounabat , Ecole Nationale Supérieure d'Informatique et d'Analyse des Systèmes, Morocco	
17:00	<i>Close of conference day</i>	<i>Close of conference day</i>	<i>Close of conference day</i>	<i>Close of conference day</i>
19:00	Conference Dinner at Toula Restaurant on the 38th floor of the Westin Harbour Castle Hotel			

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Thursday 28 April 2011				
08:30	Refreshments are available			
09:00	Room: TRS 2-129 Day two opening remarks			
09:10	Keynote address: Gary Davenport, Vice-President of Information Technology, AllStream Inc, Canada			
10:00	<i>Refreshments</i> <i>Poster Contributors will stand by their posters for others to discuss the research</i>			
	Room: TRS 2-109 Stream A: Health Information System Issues Chair: Martyn Roberts	Room: TRS 2-099 Stream B: Evaluation Issues Chair: Harris Wang	Room: TRS 2-119 Stream C: Information Management and Business Communications Chair: Mario Negas	Room: TRS 3-119 Stream D: PhD Colloquium Chair/Discussant: Farid Shirazi
10:30	Factors Determining the Adoption of ICTs in Healthcare Service Delivery - A Developing Country Context Chikotie Taurai, Jonathan Oni and Vesper Owei, Cape Peninsula University of Technology, South Africa	Towards a Comprehensive Evaluation Framework for ICT for Development Evaluation: An Analysis of Evaluation Frameworks Pade-Khene Caroline and David Sewry, Rhodes University, Grahamstown, South Africa	Exploring the Emotional Exhaustion of Healthcare Providers Using an In-Hospital Employee Communication Network Chiang Cheng-Yi, Ya-Ying Kuo, I-Chiu Chang, National Chung Cheng University, Chiayi and Ying-Hui Hou, Kainan University, Taoyuan, Taiwan	10:30-10:40 Developing a Change Management Model for Iranian Academic Libraries: A Delphi Study Nakhoda Maryam, University of Tehran and Sirous Alidousti, Iranian Research Institute for Information Science and Technology, Iran 10:45-10:55 Business Intelligence Best Practices for Success Woodside Joseph M, Cleveland State University, USA 11:00-11:10 The Diffusion of Mobile Phones for Business and Information Management in Kenya Gikenye Wakari, University of Zululand, South Africa 11:15-11:25 Establishing the Suitability of Dynamic Web Applications Development Platforms for Learning Web Techniques in Tertiary Institutions Dehinbo Johnson, Tshwane University of Technology, Pretoria, South Africa 11:30-11:40 Human Resources Transformation beyond Boundaries in Outsourcing Business Models - Expatriate Benchmarking Duppada Swathi, Satyam Computer Services, Canada and Ramachandra Aryasri, Jawaharlal Nehru Technological University Hyderabad, India 11:45-12:15 Discussion and feedback
11:00	Applying an Innovative Information System to Improve the Effects of Community Health Promotion Lin Chih-yu, National Chung Cheng University, Wen-Yu Ho, China Medical University Beigang Hospital, Chia-Hsien Wen, Providence University, Taichung and Hui-Mei Hsu, National Kaohsiung University, Taiwan	Evaluating the Success of Customer Relationship Management (CRM) Systems Khodakarami Farnoosh and Yolande Chan, Queen's University, Kingston, Ontario, Canada	Performance Management of the NHS Mental Health Care Service Delivery in England: The Role of the Service "Actors" (Clients) Collaboration Through Dialogism Aggrey Kwesi, University of Lincoln, UK	
11:30	Developing an Outpatient Electronic Medical Record System in Taiwan from a Physician's Perspective Tseng Hsiao-Ting, Pei-Ting Chang and Ray Chang, National Chung Cheng University, Taiwan	Evaluation of Application Embedded Knowledge Migration Issues Cochran Mitchell, Claremont Graduate University, City of Monrovia, USA	The Impact of Software Test Constraints on Software Test Effectiveness Whyte Grafton and Donovan Mulder, University of the Western Cape, Cape Town, South Africa	
12:00	<i>Lunch</i>			

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	Room: TRS 2-109 Stream A: Helath Information Systems and Cloud Computing Chair: Turan Erman Erkan	Room: TRS 2-099 Stream B: Evaluation Issues Chair: Mitch Cochran	Room: TRS 2-119 Stream C: Mini Track on Technology and Competitive Intelligence Chair: Tiko Iyamu	Room: TRS 3-119 Stream D: PhD Colloquium Chair/Discussant: Tim McLaren
13:00	The Implementation of RSS-based Clinical Reminders Chi Wen-Chou, National Chung Cheng University, Chiayi, Chia-Hsien Wen , Providence University, Sek-Kwong Poon and Shih-Che Huang , Taichung Veterans General Hospital, Taichung, Taiwan (Non-Academic)	Assessing Future Value of Investments in Security Related IT Governance Control Objectives – Surveying IT Professionals Rocha Flores Waldo, Teodor Sommestad , Hannes Holm and Mathias Ekstedt , Royal Institute of Technology, Stockholm, Sweden	A Framework for Information Systems Innovation: A Case of Competitive Intelligence in Organisations Nemutanzhela Phathu and Tiko Iyamu , Tshwane University of Technology, Pretoria, South Africa	13:00-13:10 Adding Action to the Information Audit Vo-Tran Huan, RMIT University, Melbourne, Australia 13:15-13:25 Evaluating the Performance of ERP Systems in Saudi Arabian Higher Education - A stakeholders' Perspective Althonayan Mona and Anastasia Papazafeiropoulou , Brunel University, UK 13:30-13:40 Towards an Evaluation Method for Information Quality Management of Health Information Systems Mohammed Siti Asma and Maryati Mohd Yusof , National University Malaysia, Bangi, Selangor, Malaysia 13:45-13:55 The Benefits of ICT Adoption: An Empirical Study of Nigerian SMEs Apulu Idisemi and Ann Latham , University of Wolverhampton, UK 14:00-14:10 Querying DTI Analysis Results within Deep Perisylvian Area Istephan Sarmad and Mohammad Siadat , Oakland University, Rochester, USA 14:10-14:30 Discussion and Feedback
13:30	Cloud Computing-based IT Solutions For Organizations with Multiregional Branch Offices Wang Harris, Athabasca University, Canada	Case Study on Information Evaluation by GIS for Aging Society Urban Planning: Information Evaluation of Shrinking Cities Wang Yupeng, Hiroatsu Fukuda and Kiyoshi Shinriki , The University of Kitakyushu, Japan	Evaluation Information Extraction for Health Text Categories using C4.5 and Naive Bayes Silachan Klaokanlaya and Panjai Tantasanawong , Silpakorn University, Thailand	
14:00		Case Study on Information Evaluation by GIS for Aging Society Urban Planning: GIS Application on Urban Planning Fukuda Hiroatsu, Yupeng Wang and Kiyoshi Shinriki , The University of Kitakyushu, Japan	Modelling the Genetic Schemes of Human Memory Information in the Process of Production and Reparation of Knowledge Mohammadi Fatemeh, Tahere Mohammadi and Bahram Rezaie, Islamic Azad University, Shiraz, Iran	
14:30	Room: TRS 2-129 A summary of issues raised during the conference Led by Ken Grant Prize-Giving for Best Poster and Best PhD Papers			
15:00	<i>Close of Conference</i>			
	Work in Progress/Posters			
	The Relationship Between Quality Management and Knowledge Management in the Service Industry Honarpour Amir and Ahmad Jusoh , University Teknologi Malaysia, Johor, Malaysia	Construction and Validation of e-School Success Model Nyagowa Hesbon, Dennis Ocholla , University of Zululand, South Africa and Stephen Mutula , University of Botswana, Botswana	A Goal-Striving Framework for Technology Acceptance Brandyberry Alan, Kent State University, USA	