

4th International Conference on e-Government
23-24 October 2008

Wednesday 22 October 2008				
18:30	In the bar at the Rendez-Vous Hotel Pre-conference registration and welcome meeting (Until 19:30)			
Thursday 23 October 2008				
09:00	Registration and coffee			
10:00	Welcome from the Conference Chair: Professor Brian Corbitt			
10:15	Keynote address: Title to be confirmed The Hon. Theo Theophanous, Minister for Information and Communication Technology, Victoria Government, Australia			
11:15	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: Stream A - e-Government provision Chair : Goonasagree Naidoo	Room: Stream B - Managing e-Government Chair -	Room: Stream C- Mini track on e-Democracy Chair: Mary Griffiths	Room: Stream D- Mini track on e-Government around the world: Does your position on the continuum matter? Chair: Ian Dennis
11:45	Assessing Performance of e-Government Services for Business Users Gotoh Reiko, Ibaraki University, Japan IG-049	Making e-Government Research Designs Visible: Reflexivity and Collaborative Research Hardy Catherine and Susan Williams, The University of Sydney, Australia, IG-019	Election Campaigning in the Era of Web 2.0 and Social Media Backhouse Jenny, University of New South Wales @ ADFA, Australia, IG-032	e-Government Evolution in EU Local Governments: A Comparative Perspective Pina Vicente, Lourdes Torres and Sonia Royo, University of Zaragoza, Gran Via, Spain, IG-014
12:15	Change and Adaptation of Stakeholder Relationships in e-Governance Shiang Jing, Tunghai University, Taichung, Taiwan, IG-111	Centralised Government Telephone Information Services: A Policy Perspective Dray Ken, NSW Department of Premier & Cabinet, Sydney and Susan Williams, The University of Sydney, Australia, IG-044	Modeling e-Election with Service Oriented Architecture (SOA) Approach Isaai Mohamadtaghi, University of Sharif, Fatemeh Firoozi and Mahmoudreza Hemyari, Industrial Management Institute, Iran IG-098	Cultural Barriers in Preventing e-Government Implementation in Asia: Evidence from Japan and Vietnam Nguyen Hai Thi Thanh, Waseda University, Tokyo, Japan IG-022
12:45	e-Accessibility: A Challenge to Implement e-Government Successfully Ali Liaqat, Hamid Jahankhani, Hossein Jahankhani and Seyed A. Amin Mousavi, University of East London, UK IG-037	The Constitution and Governance of Time Through e-Government Henman Paul, University of Queensland, Brisbane, Australia, IG-058		An Evaluation of Information Quality of e-Government in Indonesia Nariman Dahlan and Susumu Yamamoto, Ritsumeikan Asia Pacific University, Beppu-Shi Oita, Japan IG-093
13:15	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>

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	Room: Stream A - Ontologies and Web Services Chair : Paul Henman	Room: Stream B - Implementation Chair - Mark Brogan	Room: Stream C - Mini track on Public Sector ICT & Innovation Chair: Doug Thomson	Room: Stream D- Mini track on e-Government around the world: Does your position on the continuum matter? Chair: Ian Dennis
14:30	e-Government Service Discovery Based on Citizens' Desires Salhofer Peter and Bernd Stadlhofer , FH Joanneum University of Applied Science, Graz, Austria IG-030	A Critical Evaluation of e-Government Model Implementation in Sri Lanka Gamage Wackwella, University of Moratuwa and Shahani Weerawarana , ICT Agency, Sri Lanka, IG-011	A Six-Level Model of SMS-based e-Government Susanto Tony Dwi, Robert Goodwin and Paul Calder , Flinders University of South Australia IG-033	Motivating Dynamics Toward e-Government Policy and Implementations Chaijenkij Smithtana and Brian Corbitt , RMIT University, Melbourne, Australia, IG-034
15:00	Business Rules and Services Ontology Development Environment Kamada Aqueo, Adriana Figueiredo , CTI , Rod. Dom Pedro I Campinas , SP and Marcos Rodrigues , Unicamp, Sidade Universitaria, Zeferino Vaz, Campinas, Brazil IG-085	Electronic Records Management: The Missing Player in the e-Gov Movement Xie Li (Sherry), University of British Columbia, Canada IG-039	Benchmarking the Adoption of e-Government: A Comparative Study Between Australian City Councils and UK City Councils Hossan Chowdhury, David Brown and Timothy Bartram , La Trobe University, Melbourne, Australia IG-040	A Conceptual Model of Citizens' Trust in e-Government Alsaghier Hisham, Marilyn Ford , Ann Nguyen and Rene Hexel , Griffith University, Brisbane, Australia IG-103
15:30	Behaviour Change, Citizen Engagement and Web 2.0: The Quest for Safer Roads Fink Dieter, Edith Cowan University, Perth, Australia, IG-031	Innovative Records Management Solutions: A Best Practice Exemplar from Local Government Wilkins Linda, RMIT University, Melbourne and Paula Swatman University of South Australia, Adelaide, Australia, IG-116	An Exploration of e-Health in the Public Sector: The Australian Perspective Chong Josephine, Mohini Singh and Say Yen Teoh , RMIT University, Melbourne, Australia IG-065	Moving Toward e-Government: The Status Quo and Prospective on Government Information Disclosure in China Chen Chuanfu, Laichu Tang , Qiong Tang , Ziaojuan Zhang , Yundi Wang , Li Zhao and Peng Chen , Wuhan University, China IG-038
16:00	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: Stream A - Being Ready Chair - Dieter Fink	Room: Stream B - Regional Applications Chair - Eric Deakins	Room: Stream C - Mini track on Public Sector ICT & Innovation Chair: Linda Wilkins	Room: Stream D- Mini track on e-Government around the world: Does your position on the continuum matter? Chair: Ian Dennis
16:30	Formulation of Empirical Factor Relations Influencing e-Government Preparedness Adala Ajay, EPFL, Lausanne, Switzerland, IG-084	Towards Legally Binding Online Elections in Germany Langer Lucie, Darmstadt University of Technology, Germany IG-082	Knowledge Management in Public Sector Organisations: A Suitable Platform for e-Government? Salleh Kalsoma and Syed Noh Syed Ahmad, University Technology MARA and Syed Omar Sharifuddin Syed Ikhsan, National Institute of Public Administration, Kuala Lumpur, Malaysia, IG-042	Patient's Medication Information and e-Health Development in Finland: A Case Study of a Finnish Primary Care Organization Aarnio Eeva and Reetta Raitoharju , Turku School of Economics, Finland IG-046
17:00	Failed Revolution? Exploring e-Government Barriers in the Arab States Salem Fadi and Yasar Jarrar , Dubai School of Government, United Arab Emirates IG-024	Key Issues in e-Procurement Adoption: Toward New Public-Private Partnerships in Malaysia Zambri Suzana and Akemi Takeoka Chatfield, University of Wollongong, Australia IG-061	The Role of Online Social Networking in Public Administration Al Namani Hamed, Eric Deakins and Stuart Dillon , University of Waikato Management School, Hamilton, New Zealand, IG-062	Exploring the Factors that Affect e-Government Implementation in Jordan: A longitudinal Analysis Kanaan Raed Kareem, Christine Fidler and Simon Rogerson , De Montfort University, Leicester, UK IG-053
17:30	<i>Close of conference day</i>	<i>Close of conference day</i>	<i>Close of conference day</i>	<i>Close of conference day</i>
20:15	Conference dinner on a Victorian Tram Touring Melbourne			

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Friday 24 October 2008				
09:30	Keynote address: Title to be confirmed Professor Miriam Lips, Victoria University of Wellington, New Zealand			
10:30	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
	Room: Stream A - Local Government Chair : Jenny Backhouse	Room: Stream B - Regional Applications Chair - Ian McCloughlin	Room: Stream C - Mini track on Public Sector ICT & Innovation Chair: Patrik Hitzelberger	Room: Stream D- Mini track on e-Government around the world: Does your position on the continuum matter? Chair: Ian Dennis
11:00	Political Issues in ICT Implementation in Local Government Hashim Rugayah, University Technology Mara (UiTM), Malaysia IG-097	Innovation Characteristics Influencing IT Innovation Adoption: Lessons Learned from Finnish Early Childhood Education Vahtera Annukka, Turku School of Economics, Finland IG-072	Public Financial Reporting with Transparency Consideration under the Semantic Web Environment Chen Xiaoyi and Kokichi Futatsugi , Japan Advanced Institute of Science and Technology(JAIST) and Wenpeng Shang, Gakuen University, Japan IG-078	Evaluation of Federal and State e-Government Websites in Malaysia Abu Bakar Ahmad Bakeri, International Islamic University, Malaysia IG-064
11:30	Local e-Government Development Philosophy in China, New Zealand, Oman, and the UK Deakins Eric, Stuart Dillon and Hamed Al Namani , University of Waikato Management School, Hamilton, New Zealand IG-063	e-Government Interoperability System Development: Issue of Labour Statistic Information Management in Thailand Saekow Apitep, and Choopool Boonmee Thammasat University, Pathumthani, Thailand IG-068	The Success Factors of Electronic Medical Records (EMRs) Implementation Through Clinical Microsystem in Selected Malaysian Government Hospitals Ariffin Nik Azliza Nik, Alwi Mohd Yunus , Rusnah Johare and Zuhanda Che Embi , University Techology MARA (UiTM), Malaysia IG-079	Readiness to G2B Electronic Interactions in Russian Regions: Results of an Empirical Study Golubeva Anastasia and Olga Patokina , St. Petersburg State University, Russia IG-074
12:00	"The Fast Eat the Slow": The Efficacy of e-Government Supply and Demand Viitanen Jenni, The University of Manchester, UK, IG-054	e-Government Initiatives to Improve Service Delivery. An Evaluation of South Africa Naidoo Goonasagree, University of South Africa, Pretoria, South Africa IG-077	The Future of Statagic e-Purchasing in e-Government - Using Data Base Analysis Thomson Doug, RMIT University, Melbourne Australia, IG-115	Enhancement of the Performance of Administrative Systems and e-Government Services in Hungary in Correlation with EU Funding Laszlo Gabor, Budapest Tech, Keleti Karoly, Hungary, IG-086
12:30	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>

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	Room: Stream A - Digital Government Chair : Susan William	Room: Stream B - e-Government Applications Chair : Akemi Chatfield	Room: Stream C - Email management Chair - Rugayah Hashim	Room: Stream E - Security and document retrieval Chair -
13:30	How Effective is Digital Government Worldwide? Riccucci Norma and Marc Holzer , Rutgers University, Newark, New Jersey, USA IG-009	An Exploratory Analysis of the On-line Dispute Resolution Mechanism Sidiropoulou Panagiota-Aikaterina and Evangelos Moustakas , Middlesex University, London, UK IG-114	You've Got Mail: Accountability and End User Attitudes to Email Management Brogan Mark and Sue Vreugdenburg , Edith Cowan University, Perth, Australia IG-090	Digital identities in e-Government: Issues and Perspectives on PKI-based Authentication Methods Hitzelberger Patrik, Christian Mousel, Paulo da Silva Carvalho and Fernand Feltz, CRP Belvaux, Luxembourg, IG-066
14:00	Dialoguecircles – A Case Study in Successful Online Citizen Engagement Timms Kevin, Shibu Pal and Shaobo Ji , Carleton University, Ottawa, Canada IG-105	e-Government Role in National Crisis Management Shahsavand Ehsan and Ahmad Babazade , University of Payamnour, Birjand, Iran, IG-095	A Distributed Data Warehouse for E-Mail Data Retention Stark Konrad, Gerald Stampfel and Wilfried Gansterer , University of Vienna, Austria, IG-108	Secure and Practical Online Elections via Voting Service Provider Langer Lucie, Axel Schmidt and Johannes Buchmann , Darmstadt University of Technology Germany, IG-083
14:30	Designing Virtual Services for Older People at Home - OLDES McLoughlin Ian, Monash University, Melbourne, Australia, Greg Maniatopoulos , Rob Wilson and Mike Martin , Newcastle University, UK IG-112	E@syFinder: A Document Retrieval approach in Distributed Settings Corradini Flavio, Francesco De Angelis , Federico Paoloni , Alberto Polzonetti and Barbara Re , University of Camerino, Italy	E-Mail Management Knowledge and Recordkeeping Behaviours of New Zealand Public Servants Lips Miriam, Anita Rapson and Tony Hooper , Victoria University of Wellington, New Zealand IG-055	
15:00	Room <i>Summary of issues raised during the conference Led by Mohini Singh</i>			
15:30	<i>Close of conference</i>			