

## **Notes from Summary of Issues Raised at ECKM 08**

These are unqualified, raw data as emerged from the delegates at the closing session. No attempt has been made to classify, prioritise or filter out individual comments.

### **1. Summary**

- KM is a cross-cutting issue, not a single subject domain
- There remains disagreement on methodologies, definitions and processes
- There are emerging trends, but no new dominant approach
- Within the limitations of agreement, there are shared grounds and common fundamentals

### **2. Aspects Particularly Enjoyed by Delegates**

- The conference featured a good balance between presented sessions and networking opportunities
- Strong thematic strands of papers
- Knowledge café networking opportunity

### **3. Surprises**

- There is no solid agreement on what KM is, nor even on what constitutes knowledge

### **4. Trends**

- The conference featured more new ideas than particular trends
- A session on possible research collaboration opportunities was suggested as a potential feature of the next conference (whether as a “knowledge café” or speed dating event, or even a poster opportunity for those seeking partners)

### **5. Challenges**

- Selecting sessions!
- Collaboration between hard core and soft skills elements in KM – the need for integration of the two

### **6. General Feedback**

- Is there value in having social tools support as preparation for the next conference (Wiki/discussion forum/other Web2.0 tools to seed pre-discussion)?
- There was a request for access to the abstracts earlier, if possible, even if electronically and incomplete. Can these be linked to the on-line draft programme? (Can provide photographs of attending presenters?)
- There was a request for more time for interaction (10 mins rather than 5) as in some sessions slight overruns had curtailed the opportunity for debate
- There was a request for more industrial representation in the papers

### **7. Other Ideas Around Promoting Research Collaboration**

- Sub-groups of interest (e.g. email list) for delegates to register their special interests in the KM domain
- Social tools (as above)
- Is it possible to establish a community of practice or on-line forum to promote collaborative research?

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