

9th European Conference on Knowledge Management  
4-5 September 2008

<b>Wednesday 3rd September 2008</b>					
<b>18:30</b>	<b>Pre-Conference registration and welcome drink in the Lobby Bar of Jury's Inn Hotel</b>				
<b>Thursday 4th September 2008</b>					
<b>09:00</b>	<b>Registration and coffee</b>				
<b>10:00</b>	<b>Welcome from the conference chair: Professor John Rees, Southampton Solent University, UK</b>				
<b>10:15</b>	<b>Keynote address: Vanessa Lawrence, Ordinance Survey, UK</b>				
<b>11:10</b>	<b>Conference splits into streams</b>				
	<b>Room - Stream A - Web 2.0 and KM 2.0 Chair -</b>	<b>Room - Stream B – KM Initiatives Chair -</b>	<b>Room - Stream C – Chair -</b>	<b>Room - Stream D - Communities of Practice Chair -</b>	<b>Room - Stream E: Chair –</b>
<b>11:15</b>	How KM 2.0 Supports Remote Cross-Cultural Learning Communities <b>Grippa</b> Francesca and Giustina <b>Secundo</b> , University of Salento, Italy	Think with your Senses – Feel with your Mind: Exploring the Relationship Between Cognitive and Affective Domains in Knowledge Creation and Sharing <b>Bednar</b> Peter and Christine <b>Welch</b> , University of Portsmouth, UK	Knowledge Management as a Framework for Reflective Practice <b>Dillon</b> Paul, Brisbane School of Distance Education, Queensland, Australia	Trust and Risk as Critical Factors of Knowledge Sharing in Virtual Communities of Practice: A Conceptual View <b>Majewski</b> Grzegorz and Abel <b>Usoro</b> , University of the West of Scotland, Paisley, UK	The Impact of Knowledge Management on Quality of Working Life: Empirical Study with Line Production Workers in the Automotive Industry <b>Cardoso</b> Leonor and Andreia <b>Meireles</b> , University of Coimbra, Portugal
<b>11:45</b>	Putting 'Knowledge Management 2.0' into Practice – The Process of Setting up a Wiki as a Knowledge Management Tool in a Public Library <b>Selhorst</b> Karolien, University Antwerp, Belgium	The Impact of Human Resources Management on the Knowledge Management Processes in Industrial Organizations <b>Monteiro</b> Samuel and Leonor <b>Cardoso</b> , University of Coimbra, Portugal	An Emergent Approach to Knowledge Management Systems Development <b>Moteleb</b> Aboubakr A. and Mark <b>Woodman</b> , Middlesex University, UK	Influence of Corporate Culture on the Effectiveness of Communities of Practice <b>Omasits</b> Damaris, Margit <b>Noll</b> , Arsenal Research and Marianne <b>Hörlesberger</b> , Austrian Research Centres, Vienna, Austria	Knowledge Management in two Different Organisational Contexts (Local Government Sector vs. Industrial Sector) <b>Brito</b> Elizabeth, University of Aveiro and Leonor <b>Cardoso</b> , University of Coimbra, Portugal
<b>12:15</b>	Implementing Social Networking Meida and Web 2.0 in Multi-National Implications for Knowledge Mangement <b>Hustad</b> Eli, University of Agder, Kristiansand, Norway and Robin <b>Teigland</b> , Stockholm School of Economics, Sweden KM-163	Knowledge Management As a Mechanism for Change Management <b>Perry</b> Milly, The Open University, Israel	Knowledge Management Paradoxes <b>Aidemark</b> Jan, Växjö University, Sweden	The Influence of Network Structure on Trust: Addressing the Interconnectiveness of Network Principles and Trust in Communities of Practice <b>Evans</b> Max and Anthony <b>Wensley</b> , University of Toronto, Canada	Overload of Information or Lack of High Value Information: Lessons Learnt from the Construction Industry <b>Tang</b> Llewellyn, Simon Austin, Loughborough University, Yuyang <b>Zhao</b> , Mansur <b>Darlington</b> and Steve <b>Culley</b> , University of Bath, UK
<b>12:45</b>	<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>	<b>Lunch</b>

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	<b>Room - Mini track - Knowledge Management in Higher Education Co Chairs – Aswatha Kumar and Satyadhyan R. Chickerur</b>	<b>Room - Mini track – How to Acquire Knowledge Through Collaboration: From Individual to Inter-Organisational Learning Process Co Chairs – Adnan Maalaoui, Malek Bourguiba and Amine Chelly</b>	<b>Room - Stream H – Measuring Intangibles and Intellectual Capital Chair - Bernard Marr</b>	<b>Room - Stream I – Organisational issues Chair -</b>
11:15	Development of a “Sticky” Virtual Community in the Internet Environment <b>Penev Kalin and John Rees</b> , Southampton Solent University, UK	<b>How to acquire knowledge through collaboration? The determinants of Inter Organizational Learning Process in Strategic Alliances Maalaoui Adnan, IAE Toulon, USTV France KM-107</b>	On the Way Towards a European Atlas on Knowledge and Intellectual Capital <b>Tomé Eduardo</b> , Universidade Lusíada, Famalicão, Portugal and Gaby <b>Neumann</b> , University of Magdeburg, Germany	Integrating Artificial Intelligence into Organizational Intelligence <b>Leon Florin and Gabriela Maria Atanasiu</b> , Technical University of Lasi, Romania
11:45	Value, Kaizen and Knowledge Management: Developing a Knowledge Management Strategy for Southampton Solent University <b>Rees John</b> , Southampton Solent University and H. <b>Protheroe</b> , Wit Systems Ltd, UK	Quantification of Talent in Management Posts by Applying the M6PROK Software. An Application in Production Plants of the Automotive Sector <b>Lara Ana Maria</b> , University of Burgos Spain, Rafael <b>Brotóns</b> , Grupo Antolín Deutschland GmbH, Germany and Lourdes <b>Sáiz</b> , University of Burgos, Spain	Intellectual Capital Valuation - The Case of Purchase Analyses in Sweden and Italy <b>Giuliani Marco</b> , University of the Marche, Italy and Daniel <b>Brännstrom</b> , Uppsala University, Sweden	Post-M&A Knowledge Integration Challenges, Solutions and Learnings <b>Haritwal Rashmi</b> , Birla Institute of Technology and Science, Pilany and Ved <b>Prakash</b> , Wipro Technologies, Bangalore, India
12:15	e-Learning Tools and Standardisation in Higher Education: The Importance of Quality Improvement (The Case of Nancy 2 University in France) <b>Nganmini Grace Blanche</b> , Université Nancy 2, France	Learning and Development, Creativity and Flexibility, Management Support and Technological Knowledge Acquisition in Uganda's Manufacturing Industries <b>Muhenda Mary Basaasa</b> , Uganda Management Institute and Zainal Arrafin <b>Ahmed</b> , University of Science Malaysia	Harmonizing: An Interpretative Category to Understand the Processes of Creation and Sharing of Knowledge in an Organizational Context <b>Verzelloni Luca</b> , University of Trento, Italy	Linking Relational Learning with e-Business Through Social Knowledge: A Multi-Sector Comparison <b>Cegarra-Navarro Juan Gabriel</b> , Eusebio Ángel <b>Martínez-Conesa</b> , Universidad Politécnica de Cartagena, Spain and Anthony <b>Wensley</b> , The University of Toronto, Canada
12:45	<b>Lunch</b>			

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Thurs 4 Sept	Room - Stream A - KM Projects Chair -	Room - Stream B – Models Chair -	Room - Stream C – Knowledge Sharing/Knowledge Transfer Chair -	Room - Stream D - Communities of Practice Chair -	Room - Mini track - Human Capital for Outstanding Results Chair – Maria do Rosario Cabrita
14:00	Projects in the Knowledge Economy <b>Onions</b> Patrick, The Knowledge Studio, Leeds, UK	Enhancing Semantic Interoperability: A Model for Making Context Explicit <b>Brender</b> Jytte, Aalborg University and Virtual Centre for Health Informatics in Denmark and Peter <b>McNair</b> , Kennedy Center, Denmark	Using a Balanced Scorecard Approach to Enhance the Management of Knowledge Transfer Partnerships <b>Polkinghorne</b> Martyn, Bournemouth University, Graham <b>Manville</b> , University of Southampton and Nick <b>Petford</b> , Bournemouth University, UK	Development and Application of a Framework to Diagnose Possible Failure of Communities of Practice <b>Grootveld</b> Arjan and Remko <b>Helms</b> , Utrecht University, The Netherlands	The Assessment of Human Capital Based on Competence Approach <b>Maksimova</b> Valentina, Yury <b>Telnov</b> and Tatiana <b>Telnova</b> , Moscow State University of Economics, Russia
14:30	Measuring the Value of KM Projects: Insights into Practical Issues <b>Scarso</b> Enrico, Ettore <b>Bolisani</b> , DTG - University of Padua and Antonella <b>Padova</b> , Ernst & Young, Italy	The Concept of Knowledge in KM: A Relational Model <b>Reilly</b> Colin, The University of Melbourne, Parkville, Australia	Collaborative Development of Knowledge Representations – A Novel Approach to Knowledge Elicitation and Transfer <b>Garcia-Perez</b> Alexeis and Robert <b>Ayres</b> , Cranfield University, UK	Organizing Practices in Project-Based Organizations Through "Double-knit" Structures: The Case History of "Practice Groups" in a Consulting Firm <b>Verteramo</b> Saverino and Monica <b>De Carolis</b> , University of Calabria, Rende, Italy	Measuring the Intellectual Capital of Individuals: A Key Personal Competency Measurement Framework (KPCMF) <b>White</b> George, MI-2 Limited, Loughborough and Sandra <b>Begley</b> , University of Birmingham, Edgbaston, UK
15:00	Towards an Integrated Framework of Knowledge Management Between Project and Organization Level <b>Rezazadeh Mehrizi</b> Mohammad Hosein, Hosein <b>Tehrani</b> and Mehdi <b>Kazemi</b> , Sharif University of Technology, Tehran, Iran	"Knowledge Management Profile" Maturity Model <b>Gaál</b> Zoltán, Lajos Szabó, <b>Nóra</b> Obermayer- Kovács, Zoltán <b>Kovács</b> and <b>Anikó Csepregi</b> , University of Pannonia, Veszprén, Hungary	Dear Diary: Recommendations for Researching Knowledge Transfer of the Complex <b>Webb</b> Carol, Sheffield Hallam University, UK	Impact of Knowledge Network Structure on Group Performance of Knowledge Workers in a Product Software Company <b>Helms</b> Remko, Utrecht University, Juriaan <b>van Reijssen</b> , Andarr Organisational Services, Utrecht, The Netherlands	
15:30	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
16:00	Knowledge Café Led by David Gurteen				
17:30	<i>Close of the Conference day</i>	<i>Close of the Conference day</i>	<i>Close of the Conference day</i>	<i>Close of the Conference day</i>	<i>Close of the Conference day</i>
18:15	<i>Buses leave for the Conference Dinner at Leith's of Beaulieu at the Beaulieu Motor Museum</i>				
22:00	<i>Buses return from the conference dinner to Jury's Inn Hotel</i>				

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<b>14:00</b>	Development of an Activity-Based Knowledge Management Course <b>Rees</b> John and Jing <b>Lu</b> , Southampton Solent University, UK	Organizational Learning as a By-Product of Justification for Change <b>Lines</b> Rune, Norwegian School of Economics and Business Administration, Norway, Nekane Aramburu, Olga Rivera and Josune Sáenz, ESTE School of Management, University of Deusto, Spain	Strategic Relevance of Intellectual Capital in European SMEs and Sectoral Differences. InCaS: Intellectual Capital Statement – Made in Europe <b>Mertins</b> Kai and Markus <b>Will</b> , Fraunhofer IPK, Berlin, Germany	Dynamic Knowledge and Healthcare Knowledge Ecosystems <b>Maracine</b> Virginia and Emil <b>Scarlat</b> , Academy of Economic Studies Bucharest, Romania	
<b>14:30</b>	Knowledge Management at Universities: The CIST Case <b>Antonova</b> Alben and Elissaveta <b>Gourova</b> , Sofia University - CIST, Bulgaria	Knowledge Transfer Through Collaboration and Participation – A Case Study on the Initial Steps from a Change Project in One Department to full Enterprise Implementation <b>Kirkebak</b> Per and Gunnar <b>Andersson</b> , Østfold University College, Sarpsborg, Norway	Certification of Intellectual Capital Statements – Quality Requirements for ICS <b>Mertins</b> Kai and Wen-Huan <b>Wang</b> , Fraunhofer IPK, Berlin, Germany	Including Temporal Aspects of Work in the Handling and Reuse of Tasks and Task Patterns <b>Riss</b> Uwe and Olaf <b>Grebner</b> , SAP Research, Germany and Ying <b>Du</b> , SAP Research, Belfast, UK	
<b>15:00</b>	Implementation of Knowledge Management in Japanese Higher Education: The Challenge of New Ideas in Systems Bound to a Tradition of Hierarchy <b>Perkins</b> Robert, Nara University of Education, Japan	Practice-Based Research and Action Learning in a Learning Organisation: The Case of Patient Centred Treatment in a General Hospital <b>Smeijsters</b> Henk, Hans Koolmees and Sylvia <b>Schoenmakers, Zuyd</b> University, Heerlam, The Netherlands		Risk and Knowledge Relationship: An Investment Point of View <b>Rodriguez</b> Eduardo, EDC Export Development, Canada and John <b>Edwards</b> , Aston Business School, UK	
<b>15:30</b>	<b>Refreshments</b>	<b>Refreshments</b>	<b>Refreshments</b>	<b>Refreshments</b>	
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	Room - Stream A - Knowledge Maps and Decision Making Chair -	Room - Stream B – Models Chair -	Room - Stream C – Case Studies Chair -	Room - Stream D - Innovation Chair -	Room - Stream H – Cultural Issues Chair -
09:30	Knowledge Mapping in the Decision-Making Process: Theatrical Analysis and Application <b>Brožová</b> Helena, Tomáš <b>Šubrt</b> and Jan <b>Bartoška</b> , Czech University of Life Science, Czech Republic	Intellectual Capital Management - Certification Model <b>Matos</b> Florinda and Albino <b>Lopes</b> , ISCTE, Lisbon, Portugal	Knowledge Management in Non-Knowledge-Intensive Organizations: Case Study of two Plywood Factories <b>Kianto</b> Aino and Riikka <b>Harju</b> , Lappeenranta University of Technology, Finland	Supporting Patent Retrieval in the Context of Innovation-Processes by Means of Information Visualisation <b>Landwich</b> Paul, Tobias <b>Vogel</b> , Claus-Peter <b>Klas</b> and Matthias <b>Hemmje</b> , Distance University of Hagen, Germany	Trial Application of the Schwartz Value Survey on Personal Knowledge Development Through e-Learning <b>Haag</b> Markus, Yanqing <b>Duan</b> and Brian <b>Mathews</b> , University of Bedfordshire, Luton, UK
10:00	Building the External Knowledge Map for Iranian Manufacturing SMEs <b>Naderi</b> Iman, Kian <b>Behdad</b> , Sharif University of Technology, Tehran and Minoo Talebi <b>Ashoori</b> , Mazandaran University of Science and Technology, Babol, Iran	Agent-Based Modelling of Forgetting and Depreciating Knowledge in a Healthcare Knowledge Ecosystem <b>Scarlat</b> Emil, Academy of Economic Studies Bucharest, Romania KM-099	How Organizations Learn to Develop Capabilities: The Case of French Fighter Squadrons <b>Barbaroux</b> Pierre and Cécile <b>Godé-Sanchez</b> , Research Center of the French Air Force, Salon, France	The Creative Economy - Challenges and Opportunities for Romania. Attitudes of Romanian Youngsters Towards Creativity <b>Suciu</b> Marta-Christina and Mina <b>Ivanovici</b> , Academy of Economic Studies, Bucharest, Romania	Barriers of Knowledge Sharing in Chinese Subsidiaries: From Social Cultural Aspects <b>Wang</b> Fan and John Cassidy, University College Dublin, Ireland
10:30	Complexity-Based Interpretation of Integrating Effectiveness and Creativity in the Preparation of Municipal Decision-Making <b>Jalonon</b> Harri, Turku University of Applied Sciences, Loimaa, Finland	Process of Knowledge Creation within Entrepreneurial Teams: Illustration using the Nonaka and Takeuchi Model <b>Naffakhi</b> Haifa, Yosra <b>Boughattas</b> , Mohamed <b>Bayad</b> and <b>Christophe Schmitt</b> , Cerefige, Nancy, France	What Problem Are We Trying to Solve? A Case Study of a Failed Knowledge Management Initiative <b>Dawson</b> Ray, Loughborough University and Peter <b>Balafas</b> , HBOS, Edinburgh, UK	Business Benefits of Non-Managed Knowledge <b>Devane</b> Sinead, Bournemouth University and Julian <b>Wilson</b> , James Wilson Ltd., Poole, UK	Storytelling – A Method to Start Knowledge Transfer in Offshore Software Development Teams <b>Vijayakumar</b> Varsha, University of Applied Science, Ronny <b>Gey</b> , Chemnitz University of Technology, Germany and Erik <b>Wende</b> , University of Zurich, Switzerland
11:00	Refreshments	Refreshments	Refreshments	Refreshments	Refreshments
11:30	Round Table Debate on "The Management of Knowledge and Knowledge Management" Invited participants include Professor Frank Land, London School of Economics, Professor Dan Remenyi, Trinity College Dublin, David Gurteen and Professor John Rees, Southampton Solent University				
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	<b>Room -</b> <b>Mini track - Dynamics of temporary Coalitions</b> <b>Co Chairs</b> – Michael Taylor, Sandra Begley and John Bryson	<b>Room -</b> <b>Mini track – How to Acquire Knowledge Through Collaboration: From Individual to Inter-Organisational Learning Process</b> <b>Co Chairs</b> – Adnan Maalaoui, Malek Bourguiba and Amine Chelly	<b>Room -</b> <b>Stream I –</b> <b>Chair -</b>	
09:30	Building and Exploiting Intellectual Capital: The Firm as a Connected, Temporary Coalition <b>Begley Sandra, Michael Taylor, and John Bryson</b> , University of Birmingham, UK	The Application of Online Action Learning to Leadership Development: A Case Study <b>Thornton Kate and Pak Yoong</b> , Victoria University of Wellington, New Zealand	Knowledge Management in the Field of Advertising: How Advertising and Media Agencies Manage Knowledge <b>Misci Sema and Ebru Uzunoglu</b> , Izmir University of Economics, Turkey	
10:00	Understanding the Role of Knowledge Gatekeepers in The Knowledge Identification, Translation and Transfer Process: Some Empirical Evidences <b>Harorimana Deogratias</b> , Southampton Solent University, UK	Weak Ties Cooperation in the CoRe Knowledge Network <b>Bettoni Marco, Gabriele Schiller and Willi Bernhard</b> , Swiss Distance University of Applied Sciences, Brig, Switzerland	Is Knowledge-Based Production A New Concept? <b>Potts Nick</b> , Southampton Solent University, UK	
10:30	Transferring Knowledge of Manufacturing Techniques in Multi-National Corporations: A Review of the Literature <b>Alias Jamsari, Matthew Hall and David Bennett</b> , Aston Business School, Birmingham, UK	The Determinants of Inter-Firm Knowledge Transfer in Strategic Alliances: A Conceptual Framework <b>Wang Ruifang and John Cassidy</b> , University College Dublin, Ireland	Data Mining Tools and Their Role in Knowledge Management <b>Lu Jing</b> , Southampton Solent University, Malcolm <b>Keech</b> , University of Bedfordshire and John <b>Rees</b> , Southampton Solent University, UK KM-056	
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11:30	<b>Round Table Debate on "The Management of Knowledge and Knowledge Management"</b> Invited participants include Professor Frank Land, London School of Economics, Professor Dan Remenyi, Trinity College Dublin, David Gurteen and Professor John Rees, Southampton Solent University			
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13:30	A Critical Review of Knowledge Management Literature: Introducing a Practice-based Approach on Knowledge Sharing <b>Timonen</b> Hanna, Helsinki University of Technology and Meri <b>Jalonen</b> , Lappeenranta University of Technology, Finland	Knowledge as Energy: A Metaphorical Analysis <b>Bratianu</b> Constantin, Academy of Economic Studies, Bucharest, Romania and Daniel <b>Andriessen</b> , University of Applied Sciences, Amsterdam, The Netherlands	Simplifying knowledge management for SME's in Hungary <b>Fodor</b> Peter and Andras <b>Vajkai</b> , University of Pécs, Hungary	The Impact of Technological Innovation upon Communication strategy with key stakeholders of state and local government organisations in Australia <b>Sae</b> John, Swinburne University of Technology, Australia	Knowledge Sharing Through Face-To-Face Communication and Labour Productivity: Evidence from British Workplaces <b>Salis</b> Sergio, Policy Studies Institute, London and Allan <b>Morgan Williams</b> , ISET London Metropolitan University, UK
14:00	Emergent K- Axioms of Information Sharing: Remediating Four Fatal Flaws in the Touchstones of Information Sharing <b>Oliver</b> Gary, The University of Sydney, Australia	Combination of Grounded Theory and Organizing Strategies for Rigor in Knowledge Management Research Methodology <b>Nordin</b> Ariza, Nor Laila Md <b>Noor</b> , University Technology MARA, Shah Alam, and Ahmad <b>Zainuddin</b> , Universiti Pendidikan Sultan, Malaysia	Problem-Oriented Knowledge Management – Towards a Pattern-based Implementation Approach for KM in SMEs <b>Wildner</b> Stephan, University of Passau, Germany	Knowledge Management in a Malaysian Public Sector Accounting Organisation: An Integrated KM Framework <b>Salleh</b> Kalsom, Syed Noh Syed <b>Ahmad</b> , University Technology MARA and Syed Omar Sharifuddin Syed <b>Ikhsan</b> , National Institute of Public Administration, Malaysia	Social Networking and the Transfer of Knowledge <b>Smith</b> Graeme, Ordnance Survey Organisation, UK
14:30	Does Knowledge Sharing and Withholding of Information in Organizational Committees Affect Quality and Group Decision Making? <b>Kamau</b> Caroline and Deogratias <b>Harorimana</b> , Southampton Solent University, UK	An Emerging Grounded Theory of Knowledge Management in the Leading Irish Construction Organisations <b>Graham</b> Brian, Waterford Institute of Technology and Ken <b>Thomas</b> , Waterford Institute of Technology, Ireland	Linking Web Technologies with Customer Response in the Spanish Telecommunications Industry <b>Eldridge</b> Steve, Manchester Business School UK, Juan <b>Cegarra Navarro</b> , Universidad Politecnica de Cartagena, Spain	The Challenge of Implementing Knowledge Management Strategy in a Public Sector Organization: Evaluating the Balanced Score Card as a Useful Tool <b>Welch</b> Christine and Salwa Abdullah <b>Alhamoudi</b> , University of Portsmouth, UK	Social Network Analysis Applied to Knowledge Creation and Transfer in the Portuguese Agricultural R&D Field: An Exploratory Study <b>Neto</b> Miguel, Ana Maria <b>Correia</b> , Instituto Superior de Estatística e Gestão de Informação, Lisboa, Pedro <b>Pinto</b> , Instituto Superior de Agronomia, Lisboa and José <b>Aguiar</b> , Instituto Nacional dos Recursos Biológicos, Lisboa, Portugal
15:00	Knowledge Creation and Knowledge Sharing: Synergy or Discrepancy? <b>Raskov</b> Vasily, Graduate School of Management, St.Petersburg State University, Russia	Making Socratic Dialogue work in a Business Environment: A case of Knowledge Management <b>Griffiths</b> Paul, Birchman Group, Chile and Pontificia Universidad Catolica, Lima, Peru and Dan <b>Remenyi</b> , Trinity College Dublin, Ireland	Pilot Studies in using the Semantic Knowledge of Information in Large Technical Documents to Aid User Navigation <b>Clowes</b> Darren, BAE Systems and Loughborough University, Ray <b>Dawson</b> , Steve <b>Probets</b> , Loughborough University, Julian <b>Johnson</b> and Chris <b>Holmes</b> , BAE Systems, UK	The relevance of infocom technologies on Knowledge Management in the public sector: The Hungarian case <b>Vajkai</b> Andras and Peter <b>Fodor</b> , University of Pecs, Hungary	The Relation of Rotation and Knowledge Transfer: A study of the R&D Activities of a Japanese manufacturer <b>Miyamoto</b> Takuya, Yasuhiro <b>Hattori</b> and <b>Akiyuki Yatera</b> , Kobe University, Japan
15:30	<b>Summary of the issues raised during the conference</b> <b>Led by</b> <b>Deogratias Harorimana and David Watkins</b>				
16:00	<i>Close of conference</i>	<i>Close of conference</i>	<i>Close of conference</i>	<i>Close of conference</i>	<i>Close of conference</i>

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<p>Fri 5 Sept</p>	<p>Room - Stream H – Implenting and Evaluating KM Chair -</p>	<p>Room - Mini track – How to Acquire Knowledge Through Collaboration: From Individual to Inter-Organisational Learning Process Co Chairs – Adnan Maalaoui, Malek Bourguiba and Amine Chelly</p>	<p>Room - Stream I – KM in the Enterprise Environment Chair -</p>		
<p>13:30</p>	<p>Is Your Company Really a Successful Knowledge Intensive Organisation? Implementing a Knowledge Management Scan within Public and Private Sector Organisations <b>Koolmees</b> Hans, <b>Smeijsters</b> Henk and Sylvia <b>Schoenmakers</b>, Zuyd University, Heerlam, The Netherlands</p>	<p>Agile and Intelligent Networks for Information Literacy by Knowledge Sharing <b>Schumann</b> Christian-Andreas and Claudia <b>Tittmann</b>, University of Applied Sciences Zwickau, Germany</p>	<p>Topic Map and Ontological Support for Knowledge Management in the Enterprise <b>Kovacs</b> Zoltan, Kripto Research, Mate <b>Toth</b>, OSZK Hungarian Library Institute, Budapest and Janos <b>Kormos</b>, University of Debrecen, Hungary</p>		
<p>14:00</p>	<p>Evaluating the Factors of Knowledge Management Success <b>Lehner</b> Franz, Nadine <b>Amende</b>, Stephan Wildner, Nicolas <b>Haas</b>, University of Passau, Innstrasse, Germany and Hans <b>Lehmann</b>, University of Wellington, New Zealand</p>	<p>Analysis of Knowledge Barriers at Extra- Collaborative Knowledge Level in Enterprise Networks <b>Sanchis</b> Raquel and Raúl <b>Poler</b>, Universidad Politécnica de Valencia, Spain</p>	<p>Assuring Competence at Team and Enterprise Levels <b>Hessami</b> Ali, Vega Systems London and Michael <b>Moore</b>, Assets Group Atkins, London, UK</p>		
<p>14:30</p>	<p>Using Measurement as an Enabler for the Implementation of Knowledge Management and Learning Processes <b>Fuller</b> Paul, Andrew <b>Dainty</b> and Tony <b>Thorpe</b>, Loughborough University, UK</p>	<p>Leadership as knowledge mobilization: Building coalitions for evidence-based change <b>Dickson</b> Graham, Royal Roads University Canada</p>	<p>Leveraging Personal Information in Enterprise Environments – Problem Framework and Solution Outline using the Nepomuk Social Semantic Desktop <b>Grebner</b> Olaf and Uwe <b>Riss</b>, SAP Research, Karlsruhe, Germany</p>		
<p>15:00</p>	<p>Using Group Decision Approaches for Knowledge Management Adoption from Stakeholder's Perspectives <b>Hung</b> Ying-Hsun, National Taiwan University, Gwo-Hshiung <b>Tzeng</b>, Institute of Technology Management, National Chiao Tung University, Seng- Cho T. <b>Chou</b>, Department of Information Management, National Taiwan University, Taiwan</p>		<p>Enterprise Knowledge Communities and Business Process Modeling <b>Ammann</b> Eckhard, Reutlingen University, Germany</p>		
<p>15:30</p>	<p style="text-align: center;"><b>Summary of the issues raised durng the conference</b> Led by <b>Deogratias Harorimana and David Watkins</b></p>				
<p>16:00</p>	<p style="text-align: center;"><i>Close of conference</i></p>	<p style="text-align: center;"><i>Close of conference</i></p>	<p style="text-align: center;"><i>Close of conference</i></p>	<p style="text-align: center;"><i>Close of conference</i></p>	