



ECEG 2012



12th European Conference on e-Government Institute of Public Governance and Management, ESADE, Ramon Llull University, Barcelona, Spain 14-15 June 2012

Conference Chair: **Dr Tamyko Ysa**, Institute of Public Governance and Management, ESADE, Barcelona, Spain

Programme Chair: **Dr Mila Gascó**, Institute of Public Governance and Management, ESADE, Barcelona, Spain

CALL FOR PAPERS, Case Studies, Work in Progress/Posters, PhD Research, Round Table Proposals, non-academic Contributions and Product Demonstrations

Mini Track: Implementation Strategies for Developing Countries

Track Co-Chairs: [Zaigam Mahmood](#), University of Derby, UK and [Natasa Pomazalova](#), University of Defence, Brno, Czech Republic

E-Government is about *harnessing the information revolution to improve the lives of citizens and businesses and to improve the efficiency of government*. It aims at a citizen centred vision of a government that provides effective governance, increased transparency, better management, effective processes and efficient services through the use of the Internet and information and communication technologies (ICTs). In this context, world governments are mobilizing huge amounts of resources to develop, implement and promote the use of e-Government. However, all governments are not at the same level of e-Government maturity. Whereas, developed economies such as those in Europe and the US are well advanced in the process of achieving vertical and horizontal integrating with respect to their e-government projects, many developing countries are at the initial stages of such developments – in some cases, providing only a one-way communication from the government to its citizens, via a government owned website or a portal. Reality is that e-government projects are huge undertakings requiring significant investment of time, money and people resources. There is, therefore, a need for a careful assessment of the e-readiness of the state as well as a careful formulation of a strategy and a clear commitment and political will on the part of the political leaders. The government needs to have ICT infrastructure, processes and policies as well as training provision for the masses in place, and citizens must be ready to embrace the new technologies and approaches. So, for developing economies, there are many issues and barriers to resolve and overcome. The purpose of this track is to address such issues and suggest implementation strategies.

The aim is to bring researchers and practitioners together to: 1) explore the issues and challenges that developing countries are facing with respect to development of e-government projects; 2) discuss frameworks, policies and strategies for successful implementation of such projects; 3) look into innovative practices and diffusion of innovation approaches and 4) share best practices and ideas based on case studies from successful ventures. The objective is to suggest strategies, frameworks and models to support the developing countries in their endeavour to achieve a successful and effective e-government.

A broad and indicative list of topics and themes is listed below that we hope might be included; this is not an exclusive list but rather a guide to some of the relevant issues of the day:

- E-government policies, strategies and frameworks
- E-government stages, models and methodologies
- E-democracy, e-voting and e-legislation
- Government-to-government and government-to-business interactions
- Government-to-citizen interactions and e-participation of citizens
- Efficient and effective provision of e-services
- Pre-requisites for successful implementation
- ICT infrastructure and training provision for citizens
- E-government project evaluation metrics
- Success factors and best practices
- Limitations, barriers and issues
- Challenges and opportunities
- E-readiness factors and pre-conditions
- Resource, ethical and legal issues
- Diffusion of Innovation and other relevant theories
- Managing innovation, change and integration
- Experience and comparison reports
- Case studies from developing countries

For a more comprehensive Mini Track Call for Papers please consult the website at:

<http://academic-conferences.org/eceg/eceg2012/eceg12-minitrack.htm>

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- E-government project initiation, planning and implementation
- Knowledge management in e-government project

As well as full **academic papers**, the following submissions are also welcomed:

Research in Progress: Researchers may submit current projects whilst they are still in progress

Case Study Submissions: Submissions should be written to publishable standards.

Poster Submissions: Welcomed in any of the areas identified in the Call for Papers.

Round Table Proposals: Topical subjects proposed for discussion.

Practitioner Contributions: Contributions, either presentations or demonstrations, from individuals and organisations working in the field. Presentation submissions should follow the abstract submission process. For product demonstrations, please submit a proposal of 200-300 words describing the product you would like to demonstrate and the audience it serves. Proposals should be sent as an email attachment top [Sue Nugus](#) not later than **12 January 2012**. Demonstrations themselves are expected to be approximately 15 minutes in length. At least one person must register for the conference to give the presentation

Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG- <http://www.ejeg.com>).

Submission details

Abstract details: All submission types require an abstract in the first instance. Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **24 November 2011**. Please read the [abstract guidelines](#) section of the website before submitting.

Submission: Online via the [submission form](#) at <http://academic-conferences.org/eceg/eceg2012/eceg12-abstract-submission.htm> Please ensure that you complete all relevant sections of the form, including the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials) and email addresses of all authors and a postal address and telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

Full paper: Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **12 January 2012**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, Charlotte Hall at Charlotte.hall@academic-conferences.org

Important information

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration).
- Due to the large number of papers expected for this conference, the committee prefers that an author presents only one paper. However, if multiple papers are accepted for publication and presentation, each paper requires a separate registration fee. Author registration and payment must be completed by **10 May 2012** and there are special [discounts](#) available for earlybird registration and group bookings, including a special reduced rate for supervisors and students attending together.

Important dates

Abstract submission deadline:	24 November 2011
Notification of abstract acceptance:	1 December 2011
Full paper due for review:	12 January 2012
Notification of paper acceptance:	22 March 2012
Earlybird registration closes:	5 April 2012
Final paper due (with any changes):	19 April 2012
Final author registration date:	10 May 2012

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<http://academic-conferences.org/eceg/eceg2012/eceg12-minitrack.htm>