



ECEG 2012

ESADE

Ramon Llull University

INSTITUTE
OF PUBLIC
GOVERNANCE
AND MANAGEMENT

12th European Conference on e-Government Institute of Public Governance and Management, ESADE, Ramon Llull University, Barcelona, Spain 14-15 June 2012

Conference Chair: **Dr Tamyko Ysa**, Institute of Public Governance and Management, ESCADE, Barcelona, Spain

Programme Chair: **Dr Mila Gascó**, Institute of Public Governance and Management, ESCADE, Barcelona, Spain

Call for Papers, Case Studies, Work in Progress/Posters, PhD Research, Round Table Proposals, non-academic Contributions and Product Demonstrations

As governments seek to remodel and restyle their services, e-Government continues to stir interest and attention. New dynamic issues such as e-democracy, e-citizenship, interoperability, e-identity and e-voting have become core elements in the development of public sector delivery. The multi-tier nature of e-Government, relevant at local, regional, and central government but also at the supranational level such as the European Union, makes it of importance to academics and practitioners alike. Vital questions are posed which link technological development and a streamlining of government services to more social based values of inclusion, accessibility and power relationship ratios.

e-Government encompasses more than just technology – it challenges the way in which public sector service providers and citizens interact. Democratic renewal, the transformation of service delivery, community leadership and citizenship integration are all key elements of this fascinating subject. e-Government is tightly related to legal, economical and organisational fields and as such holds a strong interdisciplinary status.

The advisory group for the conference welcomes both academic and practitioner papers on a wide range of topics and a wide range of scholarly approaches including theoretical and empirical papers employing qualitative, quantitative and critical methods. Action research, case studies and research-in-progress are welcomed approaches as well.

Submission details are given below. Possible topics include, but are not limited to:-

- **Applications of e-Government:** New ideas for improving the public service efficiency and effectiveness; the case for e-Government; comparison case studies in developing versus developed nations; e-Government for young people; G2G applications; back-office implementation and internal adoption; EU e-Government policy; e-Government in different fields – e-justice, e-health.
- **Challenges to e-Government:** Cyber terrorism; technological limitations of citizenry; language issues, identity management – including authentication trust and privacy; how to increase take-up of e-Government services; e-Government project failure; the transition to e-Government for local governments; semantics of transactions in e-Government, definitions and implementations.

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- **Interoperability:** Enterprise architecture; dimensions of interoperability – technical, semantic, organizational; governance of interoperability; maturity models, barriers to implementation and key success factors; interoperability frameworks; interoperability strategies.
- **e-Government 2.0:** impacts of Web 2.0 in e-Government, its implications in e-Government, success and failure stories and reasons, e-Government "mashups", citizen empowerment, evaluations and challenges for the future; open access and e-Government; open data and e-Government.
- **e-Democracy/e-Participation:** How technology can improve the democratic process; post-modern campaigning; ICT and the case of deliberative democracy; using blogs and wikis to enhance participation; e-Government as an enabler of public sector reform; setting an e-Democracy agenda at government level; citizens' wider access to ICTs, and the skills and means to generate and distribute content; citizen trust in online participation and dialogue; the design of audience-specific consultative processes; conceptualising public value; deciding the correct balance between online and offline citizen/government, citizen/citizen interactions; exploiting the learning and communicative potential of emerging online tools and new media forms (games, blogs, wiki, G3 mobile communications).
- **Measuring e-Government/Economics of e-Government:** The case for e-Government - can benchmarking indicators be effective; what are the benefits and economics of e-Government?; e-Government success factors and inhibitors; methodologies, tools and metrics for assessing the effectiveness of e-Government; ; the role of e-Government in social and economic development; attaining social value from electronic government; political accountability; measuring e-Government – what benchmarks should be used?; payback periods; web-based information quality.
- **Legal, agency, trust and governance issues in e-Government:** The equilibrium between actors in e-Government transactions, on issues of trust that may be expressed or understood between such actors, on legal issues promoting or inhibiting the adoption of e-Government models or measures, or on IP issues of open standards use in e-Government and their consequences on applications built upon e-ID or other e-Government models, such as in procurement; trust charters in e-service delivery.
- **Additional topics:** Entrepreneurial processes in the information society; knowledge management/intellectual capital in local/national government; e-I - intelligent use of systems in government; penetration/use of open-source solutions in public sector; leading change in public service organisations; shared services in public service delivery - the way forward; multi-Agency/partnership working; information management strategies within the public sector; scenario building; decision support systems; single European information space; strategic leadership; document management systems; hierarchical government processes; can e-Government learn from e-Business?; mobile Government; e-procurement; the role of the CIO in promoting e-Government; smart cities.

If you would be interested in preparing and chairing a mini track, please contact the Conference Director, Sue Nugus at sue@academic-conferences.org outlining your suggested topic

Publication opportunity

Papers accepted for the conference will be published in the conference proceedings, subject to [author registration](#) and payment. The proceedings have an ISBN and ECEG proceedings are listed and/or rated by multiple organisations worldwide. Selected papers presented at the Conference will be considered for publication in a special issue of the Electronic Journal of e-Government. The latest issue is now available on the journal [website](#).

Academic Paper submissions

Papers should address one of the topics listed in this call for papers and can describe a wide range of research including empirical or theoretical studies. In addition, philosophical papers presenting an argument and papers presenting a process that has been developed and is now ready for wider use are welcome. In all cases concepts and underlying principles should be emphasised, with enough background information to orient any reader who is not a specialist in the particular subject area. The work should not have been published elsewhere and should not be intended to be published elsewhere during the review period. Initially, only a 300-500 word abstract is required. See the [submission details](#) given below.

Work in Progress/Posters

Researchers are invited to submit current projects which are either at the proposal stage or are work in progress.

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In the first instance you should [submit an abstract](#) describing the work. If your abstract is selected you will be given the choice of producing a short paper with poster or abstract only with poster. If you opt for a paper, this should be a maximum of 2000 words including abstract, keywords and references. The paper will be double-blind peer reviewed and if accepted will be published in the conference proceedings. Presentation of the work at the conference will take the form of a Poster. Posters will be on display for the duration of the conference and there will be a timetabled slot for contributors to stand by their posters so that participants can come and discuss the research. **Participants will be asked to vote for the best poster and a prize will be given for the poster receiving the highest number of votes.**

PhD Research

Doctoral Candidates are invited to [submit](#) papers describing their research. To be eligible, it is necessary for the paper to be produced to a publishable academic standard and papers will be subject to the same criteria and processes as research papers. However the final results of the research may not have been fully completed and interpreted. Wherever possible, PhD papers will be grouped together into a Colloquium for presentation at the conference and there will be a chair person and a discussant to provide constructive feedback on the work. **A prize will be awarded to the best PhD paper presented at the conference.**

Case Study Submissions

Case study [submissions](#) should be written to publishable standards. Case studies will be subject to the same criteria and the processes as research papers.

Non-Academic Contributions

The conference committee welcomes contributions from individuals and organisations working in the field. These contributions can take the form of a presentation or a demonstration. In the first instance an abstract should be [submitted](#) describing the work to be presented. If the abstract is selected you will be asked whether you wish to produce a paper, a poster or just give a presentation. You will need to register for the conference to have a confirmed timetabled slot.

Round Table Proposals

The Programme Committee invites topical subjects to be proposed for discussion. In the first instance an abstract describing the proposed topic should be [submitted](#). If selected the convener will be given a timetabled slot for the round table and will be expected to register to attend the conference.

Product Demonstrations and Exhibitor Opportunities

If you are contributing to the conference in any of the above categories you can also request the opportunity to give a product demonstration. If you would like to exhibit and/or demonstrate a product at the conference we suggest that you apply for one of our [exhibitor](#) packages.

Submission details

Abstract details: In the first instance ALL submission types require an abstract. The Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **24 November 2011**

Submission: Use the [online submission form](#). Please ensure that you complete all relevant sections of the form, including the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials), postal addresses and email addresses of **all** authors and a telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

Full paper: Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **12 January 2012**. Papers should be submitted as .doc or .rtf file attachments by email to [Charlotte Hall](#).

Important information

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.

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- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the [registration section](#) of the conference website for more information about registration). Author registration must be completed by **10 May 2012**.
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

Important dates

Abstract submission deadline:	24 November 2011
Notification of abstract acceptance:	1 December 2011
Final copy of full paper due for review:	12 January 2012
Notification of paper acceptance (subject to any requested changes):	22 March 2012
Earlybird registration closes:	5 April 2012
Final paper submission (with changes):	19 April 2012
Final author registration date:	10 May 2012

The conference programme committee is currently being updated. Full details will be posted on the [conference website](#) as soon as they are confirmed.

The full call for papers can be found online at

<http://academic-conferences.org/eceg/eceg2012/eceg12-call-papers.htm>

Conference and Journal Accreditations

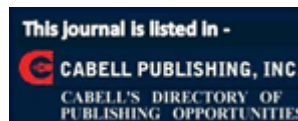
The **ECEG conference** proceedings are:

- listed in the Thomson Reuters ISI Index to Scientific and Technical Proceedings (ISTP)
- listed in the Thomson Reuters ISI Index to Scientific and Technical Proceedings (ISTP/ISI Proceedings),
- listed in the Thomson Reuters ISI Index to Social Sciences & Humanities Proceedings (ISSHP),
- listed in the Thomson Reuters ISI Index to Social Sciences & Humanities Proceedings (ISSHP/ISI Proceedings).
- indexed by the Institution of Engineering and Technology in the UK.
- Ranked B in the Australian CORE listings
- listed in the EBSCO database of Conference Proceedings
- Ranked C in the Australian Research Council ERA Conference List
- Indexed by Google Books and Google Scholar

Conference proceedings are submitted for accreditation on publication. Please note that depending on the accreditation body, this process can take several months.

The **Electronic Journal of E-Government (EJEG)** is:

- rated level 1 in the Danish Government [bibliometric lists](#).
- listed in Ulrich's Periodical Directory
- listed in the Norwegian Social Science Data Services
- listed in the Open Access Journals database
- listed in the EBSCO database of electronic Journals
- listed in the Cabell Directory of Publishing Opportunities
- listed in the ProQuest database
- indexed by the Institution of Engineering and Technology in the UK.



<http://academic-conferences.org/eceg/eceg2012/eceg12-home.htm>