



ECEG 2011

Univerza v Ljubljani
Fakulteta *za upravo*

**11th European Conference on e-Government
University of Ljubljana, Ljubljana, Slovenia
16-17 June 2011**

Conference Chair: **Prof. Maja Klun, PhD.**, Faculty of Administration, University of Ljubljana, Slovenia

Programme Co-Chair: **Mitja Decman, PhD.**, Faculty of Administration, University of Ljubljana, Slovenia

Programme Co-Chair: **Tina Jukić**, Faculty of Administration, University of Ljubljana, Slovenia

**CALL FOR PAPERS, Case Studies, Work in Progress/Posters,
PhD Research, Round Table Proposals, non-academic Contributions
and Product Demonstrations**

Mini Track: eGovernment Interoperability

Track co-Chairs: **Mila Gascó**, Institute of Governance and Public Management of ESADE, Spain

Carlos E. Jiménez, Justice Department, Autonomous Government of Catalonia

E-government interoperability, understood as the ability of disparate and diverse organizations to interact towards mutually beneficial and agreed common goals, involving the sharing of information and knowledge between the organizations, through the business processes they support, by means of the exchange of data between their respective ICT systems, is not something new. However, this term has grown in importance as a result of the need to design and offer more sophisticated and complex e-government services that, many times, require the collaboration of two or more public institutions.

Despite the different initiatives in this field, achieving real interoperability is not easy. Too often, the projects have only focused on the technological dimension forgetting that there are other important issues (culture, organizational structures, leadership, workflows, legality, governance...) that need to be addressed for an initiative to be successful. Both as a cause and as a consequence, the academia is not advancing too much either. Therefore, there is a need to conceptually and pragmatically build on e-government interoperability in order to develop a theoretical and conceptual framework, on one hand, and to identify best practices and key success factors that may guide the work of practitioners. Papers on this issue in an e-government conference will definitely contribute to this.

A broad and indicative list of topics and themes is listed below that we hope might be included in submissions from academics and practitioners; this is not an exclusive list but rather a guide to some of the main directions of interest:

- Dimensions of interoperability
- Description and analysis of interoperability initiatives
- Interoperability strategies and Government Interoperability Frameworks
- Interoperability governance
- Implementing interoperability initiatives: Maturity models, barriers and key success factors
- Monitoring and evaluation of interoperability initiatives

As well as full **academic papers**, the following submissions are also welcomed:

For a more comprehensive Mini Track Call for Papers please consult the website at:

<http://academic-conferences.org/eceg/eceg2011/eceg11-minitrack.htm>

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Research in Progress: Researchers may submit current projects whilst they are still in progress

Case Study Submissions: Submissions should be written to publishable standards.

Poster Submissions: Welcomed in any of the areas identified in the Call for Papers.

Round Table Proposals: Topical subjects proposed for discussion.

Practitioner Contributions: Contributions, either presentations or demonstrations, from individuals and organisations working in the field. Presentation submissions should follow the abstract submission process. For product demonstrations, please submit a proposal of 200-300 words describing the product you would like to demonstrate and the audience it serves. Proposals should be sent as an email attachment to [Sue Nugus](mailto:Sue.Nugus) not later than **13 January 2011**. Demonstrations themselves are expected to be approximately 15 minutes in length. At least one person must register for the conference to give the presentation

Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG-<http://www.ejeg.com>).

Submission details

Abstract details: All submission types require an abstract in the first instance. Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **25 November 2010**. Please read the abstract guidelines section of the website before submitting.

Submission: Online at <http://academic-conferences.org/eceg/eceg2011/eceg11-abstract-submission.htm> Please ensure that you complete all relevant sections of the form, including the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials) and email addresses of all authors and a postal address and telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

Full paper: Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **13 January 2011**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, Julia Hawkins at julia@academic-conferences.org

Important information

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration). Author registration must be completed by 12 June 2008.
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

Important dates

Abstract submission deadline:	25 November 2010
Notification of abstract acceptance:	2 December 2010
Full paper due for review:	13 January 2011
Notification of paper acceptance:	24 March 2011
Earlybird registration closes:	7 April 2011
Final paper due (with any changes):	21 April 2011
Final author registration date:	12 May 2011

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