



**ECEG 2011**

Univerza v Ljubljani  
Fakulteta za upravo

**11<sup>th</sup> European Conference on e-Government  
University of Ljubljana, Ljubljana, Slovenia  
16-17 June 2011**

*Conference Chair:* **Prof. Maja Klun, PhD.**, Faculty of Administration, University of Ljubljana, Slovenia

*Programme Co-Chair:* **Mitja Decman, PhD.**, Faculty of Administration, University of Ljubljana, Slovenia

*Programme Co-Chair:* **Tina Jukić**, Faculty of Administration, University of Ljubljana, Slovenia

**CALL FOR PAPERS, Case Studies, Work in Progress/Posters,  
PhD Research, Round Table Proposals, non-academic Contributions  
and Product Demonstrations**

**Mini Track: Citizen Engagement with eGovernment**

**Track Chair:** [Andrew Power](#), Institute of Art, Design and Technology (IADT), Ireland

This track will seek to examine the impact of various eGovernance initiatives on citizens and the degree to which such initiatives encourage engagement with the process of governance.

With the growth in the number and diversity of people accessing the internet for an ever increasing range of services, what are the needs of the citizen and are they changing?

The evolution from Web 1.0 to Web 2.0 and consequent expansion of social networking and related technologies has changed the medium from broadcast to interaction. Does this require a response from government? What would this look like? The first phase of eGovernment was to use ICT to automate existing services, or put them online, or provide vast amounts of information, what is next?

How do our public representatives communicate with, or represent citizens in this changed context? Does Web 2.0 offer the cybercitizen more or less opportunity to interact with, or influence their public representative, state agency, or public policy?

A broad and indicative list of topics and themes is listed below that we hope might be included in submissions from academics and practitioners; this is not an exclusive list but rather a guide to some of the main directions of interest:

- The use of social networking technologies such as Facebook or twitter by state organisations to provide information or receive input
- Individual politicians' use of technologies such as blogs, wikis, or social networks to build support or provide access to their constituents
- The risks that greater use of Web 2.0 technologies leads individuals to disengage with the general concerns of governance and develop narrow self interest through self selection of information sources
- The use of participatory fora, e-petitions, e-budgeting, or e-consultation by the state or its agencies to engage citizens in debate and decision making
- The potential or risks of technology to support deliberative democracy
- The risks that opening up a communication channels with all citizens via networking technologies renders the process meaningless as more communication is generated than can be dealt with.

For a more comprehensive Mini Track Call for Papers please consult the website at:

<http://academic-conferences.org/eceg/eceg2011/eceg11-minitrack.htm>

As well as full **academic papers**, the following submissions are also welcomed:

**Research in Progress:** Researchers may submit current projects whilst they are still in progress

**Case Study Submissions:** Submissions should be written to publishable standards.

**Poster Submissions:** Welcomed in any of the areas identified in the Call for Papers.

**Round Table Proposals:** Topical subjects proposed for discussion.

**Practitioner Contributions:** Contributions, either presentations or demonstrations, from individuals and organisations working in the field. Presentation submissions should follow the abstract submission process. For product demonstrations, please submit a proposal of 200-300 words describing the product you would like to demonstrate and the audience it serves. Proposals should be sent as an email attachment to [Sue Nugus](mailto:Sue.Nugus) not later than **13 January 2011**. Demonstrations themselves are expected to be approximately 15 minutes in length. At least one person must register for the conference to give the presentation

Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG-<http://www.ejeg.com>).

### Submission details

**Abstract details:** All submission types require an abstract in the first instance. Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **25 November 2010**. Please read the abstract guidelines section of the website before submitting.

**Submission:** Online at <http://academic-conferences.org/eceg/eceg2011/eceg11-abstract-submission.htm> Please ensure that you complete all relevant sections of the form, including the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials) and email addresses of all authors and a postal address and telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

**Full paper:** Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **13 January 2011**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, Julia Hawkins at [julia@academic-conferences.org](mailto:julia@academic-conferences.org)

### Important information

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.
- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration). Author registration must be completed by 12 June 2008.
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

### Important dates

Abstract submission deadline:	<b>25 November 2010</b>
Notification of abstract acceptance:	<b>2 December 2010</b>
Full paper due for review:	<b>13 January 2011</b>
Notification of paper acceptance:	<b>24 March 2011</b>
Earlybird registration closes:	<b>7 April 2011</b>
Final paper due (with any changes):	<b>21 April 2011</b>
Final author registration date:	<b>12 May 2011</b>

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<http://academic-conferences.org/eceg/eceg2011/eceg11-minitrack.htm>